



Kent

Care Services Directory 2025

The essential guide to choosing and paying for care and support

In association with

FOLKESTONE

ASHWOOD HEALTHCARE

DEDICATED TO QUALITY CARE



“ WE ARE CONFIDENT THAT YOUR STAY AT OUR HOMES WILL BE A HAPPY ONE ”



At Ashwood Healthcare we are committed to providing quality care where we enable our residents to feel valued and loved with all the dignity they deserve, within a homely environment.

The Grange and Cumbria House Care Homes provide quality services and individual care to make our residents feel as much at home as possible. We offer modern standards of care and comforts whilst still preserving a very traditional and homely atmosphere.

THE GRANGE CARE HOME
DEDICATED TO QUALITY CARE

CUMBRIA HOUSE CARE HOME
DEDICATED TO QUALITY CARE



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22 Cornwallis Avenue
Folkestone, Kent CT19 5JB
thegrange@ashwoodhealthcare.co.uk

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COME AND VISIT US OR CALL FOR A BROCHURE
www.ashwoodhealthcare.co.uk

Introduction How to use this Directory	4	Important information Further help and information	65
The local authority's role A message from Kent County Council	5	Residential care in Kent Comprehensive listings by region	72
Kent Integrated Care Alliance Helping to shape health and social care	7	Useful local contacts	117
Helping you to stay independent Local services, equipment and solutions	8	Useful national contacts	119
Support from the council First steps and assessment	13	Index	121
Services for carers Assessment, benefits and guidance	15	Essential checklists	
Care and support in the home How it can help	18	Assistive technology	10
Living with dementia at home Family support, respite and services	23	Home care agency	27
Home care providers A comprehensive list of local agencies	29	Care homes	57
Paying for care in your home Understanding your options	49	Residential dementia care	59
Housing with care The different models available	50		
Specific care and support services Disability care, end of life care and advocacy	51		
Care homes Types of homes and activities explained	55		
Paying for care Understanding the system	64		

All the listings in this publication of care homes, care homes with nursing and home care providers are supplied by the Care Quality Commission (CQC) and Care Choices Ltd cannot be held liable for any errors or omissions.



To obtain extra copies of this Directory, free of charge, call **Care Choices** on **01223 207770** or visit **www.carechoices.co.uk/order-copies-of-a-directory**

Alternative formats

This Directory is available electronically at **www.carechoices.co.uk/** The e-book is also Recite Me compatible for those requiring information in the spoken word.



Introduction

Welcome to this edition of the independent Kent Care Services Directory, which contains information for adults looking for care or support within the county, whether they are paying for it themselves or receiving support from the council.

Staying as independent as possible is important to everybody. This Directory contains information about the care and support services available to enable you to do this when remaining at home, moving into a housing with care scheme, or within a care home or care home with nursing.

If you feel you need support to remain independent, first look to your community. There's a host of organisations and voluntary services that could help you.

If you think you need more formal care and support, arrange an assessment with your local adult social care department to establish your specific needs. This is free, irrespective of your income, and available to all those who appear to need care and support. More details are provided on page 13. The assessment will determine whether you are eligible for financial support via a Personal Budget, which may allow you to buy in your own support and take control of your situation.

Alternatively, your circumstances may mean you are classed as a 'self-funder', with the means to pay for your care. This is discussed on page 49 for those paying for care at home and 64 for those paying for residential care.

Support or care to remain living in your own home may be the option that best suits your circumstances. Ideas to make life easier at home start on page 11 and a list of local home care providers begins on page 29.

If you are unable to remain at home, you may want to consider a housing with care scheme (see page 50) or residential care. Comprehensive lists of care homes and care homes with nursing in Kent start on page 72.

There's also important information about care decisions, including finding care in another county, making a comment or complaint about a service and how solicitors can help you.

Finding care in your area

Looking for care in your area? Want to know the quality rating of providers you're considering? Care Choices, publisher of this Directory, has a website providing comprehensive details of care providers as well as essential information.

You can search by postcode, county or region for care homes, care homes with nursing and home care providers that meet your needs across the country.

Your search can be refined by the type of care you are looking for and the results can be sent to you by email. They can also be saved and emailed to others.

The website includes detailed information for each care provider, including the address, phone number and the service's latest CQC inspection report and rating (see page 69), indicating the quality of care provided.

You can also view an electronic version of this Directory on the site and have it read to you by using the 'Recite Me' function. Visit www.carechoices.co.uk



The local authority's role



The home care providers, care homes and care homes with nursing listed in this Directory do not necessarily hold

contracts with Kent County Council, nor have we reviewed and verified each of these providers and their services as listed in this Directory.

Kent County Council (KCC) has a responsibility to support people with specific needs to live independent and fulfilled lives safely in their local community. We do this by providing information, advice and guidance, as well as support and services.

We offer support to the following groups of people who are over 18:

- people with physical disabilities;
- people with sensory disabilities;
- people with learning disabilities;
- older people;
- people who provide care and support to friends or family; and
- people supported by Children's Social Services who are approaching 18 years old and may require support from Adult Social Care.

You might need to contact Adult Social Care because:

- you are finding everyday activities difficult to manage due to age, disability or ill health;
- you are in hospital and have been assessed as needing Adult Social Care to support your recovery at home;
- you are moving on from Children's Social Care and your care manager is arranging your support; or
- your doctor has referred you.

Once you have been referred or have contacted us yourself, and you agree, we can complete a needs assessment. Once the assessment is completed, we will work out if you are eligible for

support from us. We do this by using guidelines and rules set by the Government. These rules are called 'eligibility criteria'.

If we are able to provide support to you, we will discuss the options available. These may include:

- information and advice;
- equipment to help you stay safe at home, such as grab rails and bathing equipment;
- short-term intensive support in your home, called 'enablement';
- activities during the day;
- support for carers; or
- short breaks (called 'respite') for you or someone who cares for you.

If we cannot support you, we will provide advice and information about organisations that may be able to assist you. Kent Connect to Support is your one stop shop for information, advice and guidance on Adult Social Care, brought to you by Kent County Council. Visit <https://kent.connecttosupport.org>

Kent County Council

Tel: **0300 041 6161**

Text relay: **18001 0300 041 6161**

Email: social.services@kent.gov.uk

Web: www.kent.gov.uk/careandsupport





KENT INTEGRATED
CARE ALLIANCE

STAND UP AND STAND OUT FOR CARE. TOGETHER WE ARE STRONGER.

Here to support you the Kent Integrated Care Alliance has been developed to provide its members with a range of beneficial services.

You could be a residential or nursing homes, a learning disabilities, mental health or physical disability support organisation, or offer supported living, domiciliary and care in the community – If you provide care in Kent you should consider joining KICA.

We are an independent body steered by experts in their field who have developed and fostered good relationships with those that influence the care sector bringing those opportunities directly to you.

We champion the Kent care sector, whether on a local or national level our work presents one voice, taking your opinion, concerns and challenges to those that are best place to effect positive change to support our sector.

WHY JOIN?

- Information on training opportunities.
- Quality Assurance guidance for care providers.
- Details of financial savings on services and products through our selected partners.
- Free regular news updates and a quarterly newsletter.
- Constant representative within social services at Local and National Level.
- Regular discounts and savings from our sponsors.
- Have your say forums.
- Annual awards event.
- Annual conference.
- Promotion of your good news through our social media networks and newsletter.
- Anonymity to protect your business via an umbrella organisation when having those difficult discussions with your stakeholders.
- Bulk buying privileges and advice on suppliers for the best services vetted in the market place.
- Advice on sector dynamics from a group wide view of providers.
- Lobbying KCC and government for a better, fairer social care policy.



With over 80% market coverage in Kent and Medway and growing KICA are your voice for Care in Kent. Get on the inside track and stay one step-ahead.

To learn more about KICA and join contact Louise Faulkner for more information.

✉ info@kica.care ☎ 01622 801466



KICA
www.kica.care

Kent Integrated Care Alliance

Kent Integrated Care Alliance (KiCA) is an independent association, supporting care providers in Kent and Medway to help shape the future of social care and health.

KiCA is a lead advocate for nearly 400 member companies and supports organisations such as residential care homes, care homes with nursing, home care providers and learning disability, mental health and physical disability support organisations across Kent and Medway. KiCA continually promotes care excellence amongst its members and shares information on the emerging demands for care services.

KiCA members are provided with information on training opportunities, guidance on ensuring quality of care and details of financial savings on services and products through its selected partners. KiCA also holds regular member forums and events as well as hosting the Kent Care Awards.

To support its membership further, KiCA engages in discussions and consultations with council and health commissioners. This supports the care sector in Kent and Medway, developing and maintaining meaningful relationships with the local authority, clinical commissioning groups, health and wellbeing boards and voluntary organisations. KiCA is ensuring members can provide a better quality of care to their clients.

KiCA members are supported to meet local authority contractual compliance and exceed national standards of care. But, above all, members are always striving to provide the best quality of care to people who use services and their families.

Contact **KiCA**

Tel: **01622 801466**

Email: **info@kica.care**

Web: **www.kica.care**

Search for care in your area

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests



Scan to search now

www.carechoices.co.uk



 CareChoices

Helping you to stay independent

Services developed in partnership with the voluntary sector

In Kent, there are various voluntary and community organisations that offer preventative care services. These are a vital form of support and help to maintain independence and social inclusion, and delay or avoid the need for more statutory interventions.

Examples include:

- day services, lunch clubs and social groups;
- befriending, visiting and telephone contact services;

- support schemes to help people being discharged from hospital;
- support for carers; and
- handy person schemes.



Day care centres

Many people can feel lonely or isolated without an opportunity to fill their days with meaningful activities. Research has shown that one way to alleviate loneliness and promote wellbeing and independence is to provide regular social contact and a focus for activities.

Day care centres give people the chance to change their routine, meet new people, take up an activity or receive specialist services such as chiropody or

hairdressing. There is a wide variety around the county, catering for older people, and people with mental health conditions, learning disabilities and dementia.

Centres can be as important for carers as those attending, as they allow for a regular break from caring. To find out more about what is available locally, visit the Kent County Council website at www.kent.gov.uk (search 'Day centres').

Meals at home

Some services can deliver frozen or freshly cooked meals to your home. Frozen meals can be delivered in bulk and kept in your freezer until required, while hot meals should be eaten immediately.

The following services might be able to provide meals in your home.

apetito

Tel: **01225 562647**

Web: www.apetito.co.uk

Find your local Age UK

Web: www.ageuk.org.uk/services/in-your-area/home-help

Oakhouse Foods

Tel: **0333 370 6700**

Web: www.oakhousefoods.co.uk

Wiltshire Farm Foods

Tel: **0800 077 3100**

Web: www.wiltshirefarmfoods.com

Adapting your home

To remain in your own home for as long as you would like to, you should ensure it is safe, secure and warm. Some forward planning to ensure the garden

doesn't become a burden is also sensible. If you are not planning to move, think about adaptations that would make life easier now and later on.

Home Improvement Agencies (HIAs)

HIAs are local organisations funded and supported by local and central Government. They work professionally and sensitively with older and disabled homeowners, providing advice, support and assistance to help them repair, improve, maintain or adapt their homes to meet their changing needs.

Most HIAs provide three main services, including:

- information and advice on repairs or adaptations you may be considering – this usually entails a visit to your home and is often free;
- a handyperson service for small jobs and repairs – typically, the HIA will employ its own handypersons and charge you an hourly rate for their services; and
- a home adaptations service for more major works.

The HIA will work with you to specify the adaptations needed and it will normally offer to get estimates from one or more of its regular contractors. Subject to your acceptance, the HIA will then offer to manage the works contract for you for an agreed fee.

HIAs may also be helpful if you are not sure whether you can afford the home repairs or adaptations you need. They can advise on your eligibility for any grants and, if necessary, put you in touch with an independent financial adviser.

For further information about, and contact details for, local HIAs, visit **www.housingcare.org**

Kent County Council

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Email: **social.services@kent.gov.uk**

Web: **www.kent.gov.uk/careandsupport**

Specialist equipment

If you need help with tasks around the home, there is a range of specialist equipment available to make life easier and to improve your safety and independence, such as stair rails, raised toilet seats and shower stools. These items are often referred to as ‘simple aids for daily living’.

Living Made Easy provides information, advice and

guidance on equipment to assist you if you have difficulties with everyday tasks.

Visit **<https://livingmadeeasy.org.uk>** to learn more about possible solutions or see pages 11 to 12. Once you have identified equipment that might help with your support needs, use the checklist on page 10 to make sure it’s right for you.

Telecare

Telecare is equipment that can detect falls, inactivity, smoke, flooding, gas or extreme temperatures in the home. When the sensors in the equipment are activated, it will connect to a response centre where trained operators will contact the individual through their home unit. They will take the most appropriate action, such as contacting a nominated responder, family member, carer, neighbour, doctor or the emergency services.

Telecare can allow you to regain confidence when at home and remain independent. Relatives and carers are also reassured that, should an incident occur, someone will be on hand to help. Some devices can

also help to monitor particular health conditions and reduce the need for hospital admission.

You can buy Telecare and assistive technology from private companies and organisations or, if you’re eligible through an assessment (see page 49), Kent County Council may be able to provide it for you.

Useful websites

Web: **www.manageathome.co.uk**

Web: **<https://livingmadeeasy.org.uk>**

Web: **www.kent.gov.uk** (search ‘Sensors, monitors and alarms’).

It's a good idea to consider the following questions before buying any assistive technology. If you are unsure about what technology might help meet your needs, you can contact your council or visit <https://livingmadeeasy.org.uk>

You can download and print this checklist at www.carechoices.co.uk/checklists

Suitability

- Does the equipment support your specific needs?
- Are you willing to use it?
- Will it fit into your everyday life and routine?
- Have you tried a demo of the equipment?
- Do you understand what the equipment is for?
- Do you need to take it with you when you leave the house? Is it transportable?
- Does the equipment have any limitations that would make it unsuitable for you?
- Will it work alongside any assistive technology you already have?

Usability

- Is a simpler piece of equipment available (e.g. a pill case rather than an automated pill dispenser)?
- Does the equipment need a plug socket and will any wires cause a trip hazard?
- Is it easy to use? Can you read/hear it clearly and are any buttons big enough for you?
- Are you able to use it? Are there any aspects you don't understand?

Notes

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- Will it need to be installed by a professional?
- Can the retailer provide you with training in using the equipment?

Reliability

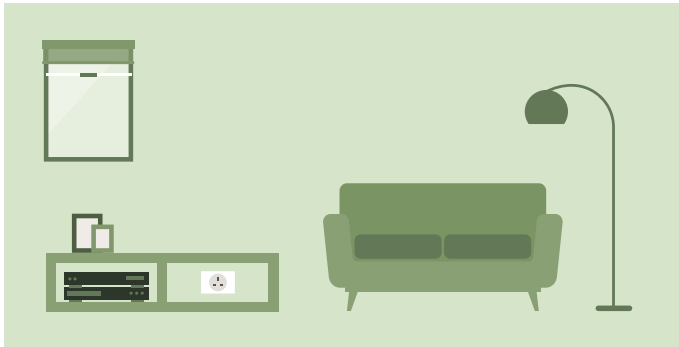
- Will it work if you have pets or live with other people (e.g. could someone else set off a sensor alarm by accident)?
- Have you read reviews of the equipment you are looking at? Consider these before making your purchase.
- Can you speak to someone who already uses it?
- Does it require batteries? Find out how often they will need changing and whether the equipment will remind you to do this.
- Is it durable? If you drop it, is it likely to break?

Cost

- Do you know how much it costs?
- Will you need to pay a monthly charge?
- Are there alternative solutions that might be free?
- Is there a cost associated with servicing the equipment?

Making life easier at home

If you're having difficulties with everyday tasks, these simple solutions could make life easier and enable you to retain your independence. These are a starting point; other solutions are available, which might better suit you.



Finding it difficult to **get in and out of chairs**? Try putting a piece of hard board under the seat base. Alternatively, buy chair raisers, a higher chair or an electric riser chair. Also try taking regular gentle exercise to improve your mobility.

If you can't **reach your windows**, could you move furniture out of the way? Ask someone to help if you need to move heavy furniture. There are also tools for opening and closing windows.

Struggling to **keep warm/cool**? Consider a fan or heater. Is your house insulated? Are there any draughts? You may also be eligible for the winter fuel payment from the Government. Visit www.gov.uk/winter-fuel-payment

If you have trouble **using light switches**, think about replacing your switches for ones that are easier to use. Consider handi-plugs or light switch toggles, or there's even technology available that turns your lights on and off using your speech.

Use subtitles if you **can't hear the TV** or buy wireless headphones. Do you need a hearing aid? Request an assessment from your council.



Do you **forget to take your tablets**? Make a note of when you've taken them or buy an automatic pill dispenser or pill box. If you struggle to open your medicine, ask your pharmacist for advice on alternative packaging that could make it easier for you.

Can you **reach everything in your cupboards**? If not, try a handi-reacher or rearrange your kitchen so the things you use most are within easy reach.

If you are having **problems with preparing food**, consider buying ready-chopped options or try a chopping board with spikes. There are also long-handled pans, teapot tippers and lid grippers that could help. Palm-held vegetable peelers or a food processor might be a solution and meal delivery services are also available.

Is **eating and drinking becoming difficult**? Large-handed cutlery could help, as could non-slip mats for the table. Lightweight cups and mugs with two handles could also be a solution.

Having tap turners fitted can make **using taps** easier. You could also consider changing to lever-style taps, which might be easier for you to use. →



Handled plug



Chair raisers



Chopping board

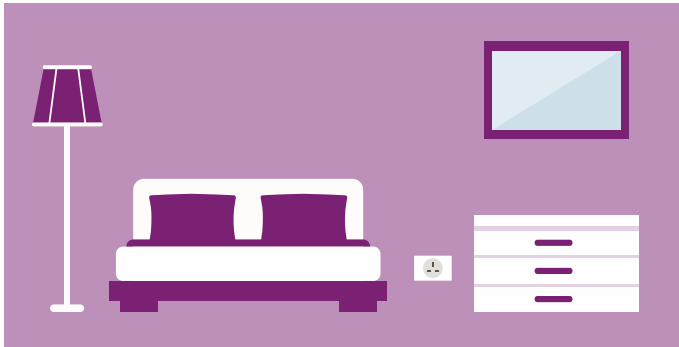


Level indicator



Teapot tipper

➔ More information on staying independent and ideas to help you live at home can be found online at www.carechoices.co.uk/staying-independent-at-home/ There is also information on making larger adaptations to your home.



If **moving whilst in bed** is a problem, have you thought about using an over-bed pole? You might also want to buy a pillow raiser or change your bedding so it's lighter.

Is it becoming **difficult to get dressed**? If so, specially adapted clothing is available, or you could buy a long-handled shoe horn, a dressing stick or a button hook. If you are having a lot of difficulty, consider home support – see page 18.

Clocks are available with large numbers or lights if you **can't read the time** in bed. You can also buy clocks that speak the time.

If you are **finding it harder to read in bed**, consider an e-reader that allows you to change the font size. Some also have integrated lights. Look for bedside lamps with a step-on or button switch if yours are difficult to use.

Do you **struggle to get in and out of bed**? You could learn new ways of moving around, purchase a leg lifter or a hoist, or install grab rails for support. Seek advice about these options. If the bed is the issue, you could buy an electric adjustable bed or raise the bed to the right height.



If it's **hard to hold your toothbrush**, try a toothbrush gripper. You might also benefit from having an electric toothbrush or sitting on a stool while brushing your teeth.

You might like to buy a raised toilet seat or a seat with a built-in support frame if it's **hard to use your toilet**. Flush-lever extensions are also available.

Has it become more **difficult to wash**? Items are available, like long-handled sponges and flannel straps. You could also consider a slip-resistant bath mat, grab rails, a half step to help you get in and out of the bath, or a bath or shower seat. Tap turners can also be used in the bathroom.

For more information on technology that could make your life easier, contact your council for an assessment. They might refer you to an occupational therapist (OT) or you could contact an OT privately. Search online for OTs near you.

Contact **Kent County Council**

Tel: **0300 041 6161**

Text relay: **18001 0300 041 6161**

Email: **social.services@kent.gov.uk**

Web: **www.kent.gov.uk/careandsupport**



Grab handles



Bed table



Hand rail



Hand trolley



Tap turners

Support from the council

The way councils provide services to eligible adults and their carers is called personalisation. This term is used to describe a number of ways in which eligible adults can receive a mixture of local authority and Government money to pay for the care services they

need without direct council involvement.

If you approach the council for social care support, your needs and finances will be assessed. If you have a carer, they can have their needs assessed too.

Your assessment

If you appear to have care or support needs, you have the legal right to have an assessment of your care needs and finances. Councils are statutorily obliged to provide this to you, regardless of whether you access their services.

The assessment (which is free) will consider:

- how you can best be supported to live as independently as possible;
- your home and how you are coping in it;
- your emotional wellbeing;
- your diet; and
- any health and medical treatments you need.

You will need to contact Adult Social Care to arrange an assessment. Call **0300 041 6161** or see page 5 for alternative contact methods.

Once Adult Social Care understands your care and financial needs, the next stage is to determine what services you may be eligible for and who will pay for them. The council will give you more information on eligibility and the national eligibility criteria it uses at the time of your assessment.

Information on paying for care can be found on page 49 if you are receiving home care and page 64 if you are moving into a care home.

Personal Budgets

If you are eligible for support from the council, you may be given a Personal Budget.

A Personal Budget is the amount of money that the council calculates it will cost to meet your support needs. If you are eligible for a Personal Budget, the actual amount you receive will depend on your eligible needs and your finances.

The money should be spent in line with a support plan that has been agreed by both you and the council and can be either a full or a partial contribution to such costs. You may also choose to pay for additional support on top of the budget. Any eventual contractual agreement for services is between you and your care provider, not the council.

If you are eligible, a Personal Budget may be taken:

- in the form of a Direct Payment, held directly by you or, where you lack capacity, by a 'suitable person';

- by way of an account held and managed by the council in line with your wishes; or
- as a mixture of these options.

Direct Payments can only be used to pay for the care and support agreed in your care and support plan.

Managing a Direct Payment

If you are eligible for financial support from the council, you can choose to have a Direct Payment. Having a Direct Payment gives you choice and control over how you organise, buy and manage your care and support. It must be used to buy services that you are assessed as needing. In Kent, your Direct Payment can be paid to you via a Kent Card, which works like a debit card. Alternatively, you can open a bank account just for your Direct Payment to be paid into.

For more information, contact the **Direct Payments Helpline** on **0300 041 3600** or visit **www.kent.gov.uk** (search 'Direct Payments').

Assessments from hospital

If you have been admitted to hospital and you need care on discharge, you may be referred to the discharge team for an assessment, which will take place on the ward. The team may be made up of social workers, carers' officers, mental health workers and housing officers.

Whatever services you need on discharge, Adult

Social Care will work with you, your family and carers to either restart services already in place prior to admission or to provide the appropriate services if you are eligible.

Sometimes interim care packages are set up to facilitate your discharge and you will be reassessed by a community social worker within four to six weeks.

Enablement

Enablement is an intensive short-term service that helps people regain skills and confidence, for example, after a fall or hospital stay. You will need to have an assessment of your care needs to decide if you are eligible. If you are eligible, an enablement worker will support you for a limited period.

Enablement helps people to learn or re-learn daily living skills. It is not about doing things for you; it's about giving you the skills and confidence to do things for yourself. It can also mean that you do not start to depend on support that could cost you money.

For example, an enablement worker could help you regain your confidence following a fall or provide support that enables you to prepare a meal if there has been a change in circumstances that means you need to cook. The enablement service may also identify pieces of equipment that could support you to regain or maintain your independence for as long as you can.

Speak to your GP, hospital staff or care manager if you think you might benefit from enablement. They can put you in touch with the right services if they feel that enablement will help you.

Intermediate care

Intermediate care gives recovery and rehabilitation support to help people regain their independence when they come out of hospital or, just as importantly, to prevent them from going unnecessarily into hospital.

Intermediate care can be provided in your own home or in a care home, depending on local policy and your specific needs. The care can be provided by care staff, occupational therapists and physiotherapists, with additional support provided by the local GP surgery, social workers

and community nurses. This combined resource helps people to regain their independence and feel confident in their ability to manage for themselves with any necessary additional support.

Intermediate care, including any care home fees where relevant, is provided by the NHS and is free. It is usually limited to a maximum of six weeks. If, after this, you have ongoing care or support needs, the council will conduct an assessment and may help you to arrange any services you might need. There may be a charge for these services.

NHS Continuing Healthcare

NHS Continuing Healthcare is a package of continuing care that is arranged and funded solely by the NHS. This is free of charge, wherever it is delivered. NHS Continuing Healthcare support may be provided in a care home or care home with nursing or in a person's own home.

People eligible for NHS Continuing Healthcare will have been assessed to have a 'primary health need' and are likely to have complex medical needs and substantial or intense ongoing care needs.

See page 64 for more information.

Personal health budgets

A personal health budget is an amount of money to support a person's identified health needs. It is planned and agreed between the person and their local NHS team.

The aim is to enable people with long-term conditions and disabilities to have greater choice, flexibility and control over the healthcare and support they receive.

Services for carers

Who is a carer?

A carer regularly looks after, helps or supports someone who can't manage everyday life without their help. The carer doesn't have to be living with the person they care for and the help they give doesn't have to be physical. The carer may be caring for a partner, another relative, a friend or a neighbour.

For example, it may be someone who:

- is over 60;
- is living with dementia;
- has a physical or learning disability or a mental health condition;
- has sight, hearing or communication difficulties;
- has a long-term health condition; or

- misuses drugs or alcohol.

The carer may be helping with:

- personal care, such as washing and dressing;
- going to the toilet or dealing with incontinence;
- shopping and food preparation;
- eating or taking medicines;
- getting about at home or outside;
- practical help at home and keeping someone company;
- emotional support or communicating; or
- keeping an eye on someone to make sure they are safe.

Having a carers' assessment

Anyone who provides, or intends to provide, regular unpaid support to someone who could not manage without it has the right to have their own needs assessed, even if the person they care for has refused support services or an assessment of their own needs.

A carers' assessment is an opportunity for people to tell the council what they need as a carer and to find out what support might be available. The assessment is an essential first step for carers to get the support they may need.

It looks at:

- the care the carer provides and how this affects their life;
- any support they are getting now and what

else would help; and

- what they would like their support to achieve.

The assessment can also give lots of information about other services that might help and other ideas for support. The carers' assessment will show if the carer qualifies for support from Adult Social Care. Visit www.kent.gov.uk (search 'Caring for other people') for more information.

Carers' Direct Payments

The carers' Direct Payment is a single payment that can be used towards the cost of something specific that will support them in their caring role. For example, it could be used for leisure activities, education or training, or just to take a short break from caring. →

→ The amount a carer could get depends on the needs identified by their carers' assessment.

The money from a carer's Direct Payment is not

taxed, and will not affect any benefits.

Visit www.kent.gov.uk (search 'Direct Payments') for more information.

Respite at home

Home-based respite services give carers a break from their caring responsibilities. A care worker can come in to look after the person being cared for, so the carer can have some time to themselves. The breaks could be regular or just when needed.

Respite at home is considered to be a service for the person who is being cared for. If they have a Personal Budget for their own needs (see page 13) they could use that money to pay for it. A financial assessment of the person being cared for will

confirm whether they need to pay towards the cost of this service.

Crossroads Care

Provides carers with a break from caring if they are providing care or support to a family member or friend who is ill, elderly or has a physical or learning disability.

Tel: **0345 095 6701**

Email: enquiries@crossroadskent.org

Web: www.crossroadskent.org/short-breaks

Benefits

There are several benefits that carers may be entitled to and it is worth exploring all of them. One such benefit is the Carer's Allowance. This is currently £81.90 per week but it may change over the lifetime of this Directory. Carers may also qualify for Carer's Premium or Carer's Credit, depending on their eligibility.

If the person you're caring for receives the severe disability premium (or severe disability addition in Pension Credit), this may be lost if you claim Carer's Allowance and/or Carer's Premium. Seek specialist independent advice before claiming Carer's Allowance.

Carer's Premium is an extra payment of up to £45.60 per week that can sometimes be added to the calculation of other benefits you might get on top of Carer's Allowance. Carers who do not qualify for Carer's Allowance may qualify for Carer's Credit.

The Government's website has more information on benefits, including carers' benefits. Visit www.gov.uk (search 'Benefits') for more information. Alternatively, contact a local carers' organisation, which may be able to help undertake a benefit check for you.

Carers FIRST

Services for people living in Medway.

Tel: **0300 303 1555**

Web: www.carersfirst.org.uk/medway

Carers' Support East Kent

Serving Ashford, Canterbury, Dover, Faversham, Folkstone and Hythe and Thanet.

Tel: **0300 302 0061**

Email: support@carersek.org.uk

Web: www.carersek.org.uk

Imago

Provides adult carer support in Dartford, Gravesham, Swanley and Swale (except Faversham).

Tel: **0300 011 1965**

Email: navigation@imago.community

Web: www.imago.community/adult-support/wellbeing-matters-navigation-and-adult-carers

Involve

Supporting carers in Maidstone, Tonbridge and Malling, Sevenoaks and Tunbridge Wells.

Tel: **0300 081 0005**

Email: hello@involvekent.org.uk

Web: www.involvekent.org.uk

Kent and Medway Carers' Emergency Card

The Kent and Medway Carers' Emergency Card provides carers (over the age of 18) with peace of mind by enabling them to access emergency assistance around the clock. The card doesn't contain any personal details, just a unique registration number and the telephone number of the 24-hour service.

In an emergency, anyone can telephone the number on the card and quote the registration number. The contact centre uses this to access the carer's pre-arranged emergency plan and puts it into action. Visit www.kent.gov.uk (search 'Kent and Medway carers' emergency card') or contact your nearest support unit, for further information.



Resource for people supporting disabled children



My Family, Our Needs is an online resource providing impartial information

for parents, carers and practitioners supporting children from birth to 25 years with additional

needs. As well as guidance, policy and signposting, there is a lifestyle section for parents covering topics such as health and wellbeing, work, family and relationships.

Visit www.myfamilyourneeds.co.uk



The lifestyle site for parents and carers of children with additional needs and those who support them.

www.myfamilyourneeds.co.uk

- Birth to adulthood
- Real life blogs
- Directory
- Ask the experts
- Monthly columnist

Ask questions

Get involved

Join the family

✉ hello@myfamilyourneeds.co.uk • [@WeAreMFON](https://twitter.com/WeAreMFON)

Subscribe today

Care and support in the home

If you wish to retain freedom and independence by staying in your own home, carefully chosen home care with a good-quality provider will give you the help you need to stay happy and safe in your home.

It will give you the opportunity to stay in your own familiar surroundings, and to retain a quality of life you might have feared lost. A list of all home care agencies operating in Kent starts on page 29.

Why choose home care?

People's reasons for choosing home care can vary. After a stay in hospital, for instance, someone might find they need help whilst they recuperate. Others can find that a long-term condition or disability means they can no longer cope on their own and they need a bit of help.

After a stay in hospital someone may carry out an assessment of your situation to see if home care will benefit you. You will be fully involved in looking at what options will suit you best, as will your family if you'd like them to be. Alternatively, you or those close to you might notice changes in your ability to manage the day-to-day things you normally cope with easily, like preparing meals or looking after

yourself. If this happens, contacting Adult Social Care is a good first step towards finding help.

How home care can help you

The level of home care provided can be tailored to meet your needs – from a visit once a day to a much greater amount of support.

Even those with quite significant and debilitating medical conditions can get skilled personal care that can enable them to stay in their own homes. Some agencies will provide live-in care, where a care worker will stay with you at home to support you throughout the day and night. See page 21 for more information about live-in care.



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- Highly trained care worker

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Trustpilot

Inspected and rated
Good
Care Quality Commission

Call today and talk to your designated care advisor about live-in care

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Search for care in your area

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

Scan to search now

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Visiting care



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Live-in care

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- ✓ Regulated by the CQC and CIW
- ✓ Free care assessments
- ✓ Providing care for over 30 years

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Maidstone

01622 295 152

Dartford

01322 950

Tunbridge Wells

01892 346 714

Ramsgate

01843 498 321

Folkestone

01303 610 241

for more details visit [helpinghands.co.uk](https://www.helpinghands.co.uk)

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Inspected and rated

Good



Kent's Live in Home Care Specialist

Approved Provider for **NHS Continuing HealthCare** & **KCC Direct Payments**

Live-in care

Live-in care is a viable alternative to residential care, where a fully trained care worker lives and works in your own home to support your individual needs and help you maintain your independence. The carer must be allowed breaks and have somewhere to sleep at night.

Support available from live-in carers can range from personal care and mobility assistance to more complex health requirements, as necessary.

The cost of live-in care varies depending on your circumstances, including the level, type and duration of care that you require.

Any organisation that employs live-in carers is required to register with the Care Quality Commission (CQC) and ensure that its employees follow the essential standards of quality and safety in their practices. For more information about the CQC, see page 69.

Finding the right support

This Directory offers a website service allowing you to search by postcode or region for care homes, care homes with nursing and home care providers that meet your requirements across the country. Your search can be sent to you by post or email.

If you are searching online, the results can be saved and emailed to others. You can also view an electronic version of this Directory on the site and have it read to you by using the 'Recite Me' function.

Whatever your care needs, this Directory and the Care Choices website will be able to point you in the best direction, however you would like care information presented. For more information, visit **www.carechoices.co.uk**

The Care Quality Commission (**www.cqc.org.uk**) is responsible for checking that any care provided meets essential standards of quality and safety. Further information is on page 69.

The Homecare Association requires its members to comply with a code of practice. This code includes a commitment to treat customers with dignity and respect and operate at a level above the legal minimum required in legislation. Social care regulations do not apply to cleaners, handypersons or gardeners. However, some home care agencies are increasingly providing staff who can help meet these needs too.

The benefits of using a regulated agency include:

- assessing your care needs and tailoring a plan to meet those needs;

- advertising, interviewing and screening suitability of workers;
- arranging necessary insurance cover;
- providing training and development for care workers;
- managing workers' pay, including compliance with the National Minimum Wage;
- managing employment relationships, including sickness, absence and disciplinary matters; and
- managing health and safety issues.

For further help with choosing an agency, use the checklist on page 27.



Exceptional homecare services in Kent

Whether it's short daily visits or round-the-clock support, we provide compassionate and quality care in the place you love most.



Completely bespoke & tailored
Visiting care



Round-the-clock support
Live-in care



Regulated by the CQC



Free assessment within
24 hours



Rated excellent on
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Providing care for 20
years



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[nursepluscareathome.com](https://www.nursepluscareathome.com)

 Trustpilot



Excellent

Living with dementia at home

If you are concerned about persistent forgetfulness or memory difficulties, it is important to consult a GP. They can undertake an initial examination and refer you to a memory clinic for further investigation if necessary. The various types of support available to you and your carer are likely to involve NHS services, Adult Social Care and voluntary agencies.

Some examples of services and support to help people living with dementia include:

- specialist day centres;
- respite care or short breaks;
- assistive technology and community alarms;
- home care;
- meals at home;
- community equipment;
- extra care sheltered housing; and
- carers' support groups.

Family support

If you know someone who is worried about their memory, encourage them to visit their GP. The more support you can give someone, the better life with dementia can be, especially in the early years. Focus on what the person can do, not what they cannot do, help with little errands or with cooking, listen to the person with dementia, and find out more about the condition.

When someone is living with dementia, they need:

- support to live their life;

- reassurance that they are still valued and that their feelings matter;
- freedom from as much external stress as possible; and
- appropriate activities and stimulation to help them remain alert and motivated for as long as possible.

For more information, visit

www.alzheimers.org.uk/get-support/daily-living

Dementia Friends

People with dementia sometimes need a helping hand to go about their daily lives and feel included in their local community.

Dementia Friends is giving people an understanding of dementia and the small things they can do that

make a difference to people living with dementia – from helping someone find the right bus to spreading the word about dementia.

See www.dementiafriends.org.uk for further information.

Respite care

Spouses, partners and relatives who care for a person with dementia may require a break from their caring responsibilities. This is known as 'respite care' and may be a regular break of a few hours a week or a period of a few weeks. It may be planned or be required in an emergency and can involve the person with dementia attending a day centre or a care worker visiting the person's home to enable the carer to have a break.

Contact the council to see if you are eligible for support with arranging these services. See page 5.



Professional Care Services in Ashford

Our aim at Kare Plus Ashford is to deliver the highest possible standard of care and first class customer service. We are passionate about the quality of care we provide and our ethos is echoed by our staff.



All of our care packages are tailor made as we believe care should be as **individual** as you are. Whether you are looking for **long-term care**, want a **helping hand** for a few hours a week or require round-the-clock **specialist nursing care**, Kare Plus Ashford can offer you affordable solutions. We are here to help you stay in your home; surrounded by the things you know and love with family, friends and neighbours nearby.



Services

- ▶ Working with us
- ▶ Live-in Care
- ▶ Supported Living
- ▶ Respite Care
- ▶ Mental Health support
- ▶ Dementia Care
- ▶ End of Life Care
- ▶ Elderly Care
- ▶ Spinal Injury
- ▶ Homecare Services
- ▶ Complex Care & SIS

📞 01233 801888

E: kpashfordrm@kareplus.co.uk



Care at home

It can often be best for a person with dementia to stay living in their own home for as long as possible. This may mean they require some support services at home. The person living with dementia will

respond best to having the same care staff who know them well. Continuity of care can be provided by either care agencies or carers employed directly by the person or their family.

Specialist dementia day centres

A good day care service will offer a range of activities and support that will enable the person with dementia to retain skills and remain part of their local community.

Specialist day centres for people with dementia should be organised and run with their needs in mind, aiming to build on their strengths and abilities. Activities may include outings,

entertainment, personal care, meals, hairdressing and support for carers.

Attendance at day centres can be offered from just a few hours a week to a number of days. Contact the council, Alzheimer's and Dementia Support Services or Alzheimer's Society for more details. See below, 'Useful local contacts' beginning on page 117 or 'Useful national contacts' beginning on page 119.

Alzheimer's and Dementia Support Services (ADSS)

Kent's local specialist dementia service, empowering people affected by dementia to carry on living their chosen lifestyle. The independent charity equips people with the knowledge and practical support to live well with dementia. Call **01474 533990**, email **info@alz-dem.org** or visit **www.alz-dem.org**

Urgent support can be provided by the charity's 24-hour dementia helpline, a confidential freephone service for people with dementia, their carers, families and friends. Call **0800 500 3014**, email **helpline@alz-dem.org** or visit **www.alz-dem.org/urgent-support**

Alzheimer's Society

This leading charity works to improve the quality of life of people affected by dementia. Alzheimer's Society's Dementia Connect Support Line is available on **0333 150 3456** and can provide information, support, guidance and signposting to other appropriate organisations.

The Helpline is open from 9.00am to 8.00pm,

Monday to Wednesday; 9.00am to 5.00pm, Thursday and Friday; and 10.00am to 4.00pm, Saturday and Sunday.

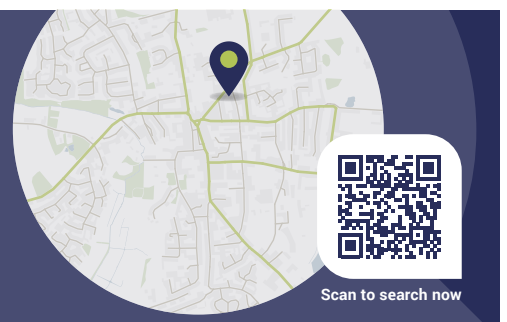
You can also call the Customer Care Team on **0330 333 0804**.

For more information on care homes for people with dementia, see page 63.

Search for care in your area

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
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www.vitalityliveincare.co.uk

Agency 1

Agency 2

Agency 3

Fees per week	Quality rating*
£	
£	
£	

We suggest that you have paper with you when speaking with home care agencies so you can make notes. You can download and print this checklist at www.carechoices.co.uk/checklists

About the agency

How long has the agency been operating?

How long are staff allocated per visit?

Can you contact the agency in an emergency or outside office hours?

Does the agency have experience with your specific needs?

Staff

Are you likely to be visited by different staff each day?

Are all staff checked with the Disclosure and Barring Service?

Will you be notified in advance if your care worker is on holiday or sick?

Are staff matched to you specifically, based on your needs and preferences?

Can you meet your care worker(s) before they start?

Does the agency have both male and female staff?

Accommodating your needs

Can the agency accommodate your needs if they increase? Ask about the process for this.

Does the agency have a training scheme in place?

Are all staff trained to a certain level?

Are staff able to help with administering medication if required?

Is there a way for staff to communicate with each other about the support they provide when they visit you? How?

Regulation

Will your support plan be reviewed at regular intervals?

Can you see the agency's contract terms?

Can you lodge a complaint easily?

Are complaints dealt with quickly?

Can you see a copy of the agency's CQC registration certificate and quality rating?

Notes

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*See page 69.

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- Meal Preparation & Shopping
- Companionship
- Accompanied Appointments
- Home Help & Domestic Services
- Medication Support
- Day Care & Activities
- Overnight Care

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 email: support@avelocare.co.uk





Search for care in your area

- Find care providers quickly and easily
- Search by location and care need

 CareChoices

www.carechoices.co.uk 



Avante Home Care

Supporting you to live an independent lifestyle

We provide care and support to help you to live an independent lifestyle, whether you require support with everyday tasks that have become more difficult, need help due to mobility or have health-related issues.

Our compassionate and fully trained staff provide services which can be tailored around your needs. Our Home Care visits start from 30 minutes with no set up fee.

Our help and support includes:

- Personal care • Night care • Companionship • Housekeeping
- Shopping • Cooking • Social support • Medication assistance






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Home care providers

All domiciliary care providers with the symbol ● are members of the Kent Integrated Care Alliance (KiCA). For more information about the alliance, see pages 6 and 7 or visit www.kica.care

2Dees Ltd

Dartford
Tel: 01322 407435

OP PD SI YA

4life Healthcare Services

Canterbury
Tel: 01227 936957

OP D PD LDA MH YA

57 Shamrock Road

Gravesend
Tel: 01474 632888

OP D PD LDA MH SI YA

69 Burroughs Drive Dartford

Dartford
Tel: 07853 453332

OP D PD MH SI YA

A Rated Homecare Ltd

Maidstone
Tel: 01622 674127

OP D PD MH SI YA

Absolute Home Care Kent Ltd

West Malling
Tel: 01732 897490

OP D PD LDA MH SI YA

Accessible Care ●

Maidstone
Tel: 01622 757155

OP D PD LDA MH SI YA AD

Acclaimed Care – Head Office

Tonbridge
Tel: 07725 179645

OP D PD LDA YA

Active Care Group – Children’s Complex Care

Sevenoaks
Tel: 01732 779353

OP D PD LDA MH SI YA AD

Adejom Staffing Care

Sittingbourne
Tel: 07908 425979

OP D PD MH YA

Affinity Trust – Domiciliary Care Agency South East, Bedford and Northamptonshire ●

Ashford
Tel: 01233 665324

OP PD LDA SI

Agacia Care Ltd

Cranbrook
Tel: 01580 388200

OP D PD LDA MH SI YA

Age UK Kent Rivers ●

Chatham
Tel: 01634 572616

OP D PD MH SI

Age UK Maidstone

Maidstone
Tel: 01622 753618

OP D YA

Alder Associates Ltd

Herne Bay
Tel: 01227 287878

PD SI YA

Alina Homecare – Maidstone

Maidstone
Tel: 01622 392922

OP D PD YA

Alina Homecare Specialist Care – Kent

Maidstone
Tel: 01622 522120

OP D PD LDA MH SI YA AD

All About Home Care (Kent)

Southborough
Tel: 01732 447055

OP D PD MH SI YA

Allerton C&S SE

Tonbridge
Tel: 01732 783503

LDA MH YA

Alzheimer’s and Dementia Support Services, Safeharbour Memory Wellbeing Centre ●

Gravesend
Tel: 01474 533990

OP D PD

Amora Care – Main Office

Tunbridge Wells
Tel: 01892 336842

OP D PD YA

Angels Home Care (Kent) Ltd – 5 Premier Parade

Aylesford
Tel: 01622 715500

OP D PD MH SI

Angy Care Ltd

Gravesend
Tel: 01474 520097

OP D LDA MH YA

Apex Prime Care – Kent

Sevenoaks
Tel: 01732 606032

OP D PD LDA MH SI YA

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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- Find care providers quickly and easily
- Search by location and care need



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minimum care
visits



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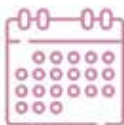
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built around your
needs & wishes



Retain your
independence and
autonomy



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approach to
home care



Set visit
times suited
to you



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ApproCare Sheerness Tel: 01795 663824	Advert page 28 OP D PD LDA MH SI AD	Avelo Care Ramsgate Tel: 01843 307067	Advert page 28 OP D PD SI YA
Ashford Personnel and Solutions Ltd ● Ashford Tel: 01233 877400	OP D PD LDA MH SI YA	Avengers Prime Care Ashford Tel: 07464 467174	OP D PD MH SI YA
Ashforhire Professionals Ltd Ashford Tel: 07735 269399	OP D PD LDA MH SI YA	Avenues South East Services (ASES) ● West Malling Tel: 01732 448634	OP PD LDA MH SI YA
Aspens Supported Living & Outreach (Kent) Tunbridge Wells Tel: 01892 820338	OP LDA YA	Avondalecare (Kent) Ltd Westgate-on-Sea Tel: 01843 606511	LDA MH
Aspirations Kent ● Canterbury Tel: 01304 849020	OP PD LDA MH YA	AZ Caring Services Ltd ● Ashford Tel: 01233 227841	OP D PD LDA SI YA
Aspire Home Carers Ltd Folkestone Tel: 01303 258348	OP D YA	Base Business Park, The Dartford Tel: 0208 301 3146	OP D PD LDA MH SI YA AD
Ramsgate Tel: 07908 947662	OP D PD MH SI YA	Beach House ● Birchington Tel: 01843 845922	OP LDA MH YA
Athlone Care ● Dartford Tel: 01322 274747	OP D PD LDA MH SI YA AD	Beam Care Services Ltd Dartford Tel: 07581 093464	OP D PD LDA SI YA
Atman Care ● Dartford Tel: 07732 686770	MH YA	Beech Tree Total Care Ashford & SKC ● Tel: 01233 627857	OP D PD MH SI YA
Audley Care Ltd – Audley Care Mote House Bearsted Tel: 01622 633101	OP D PD LDA MH SI YA AD	Thanet ● Tel: 01843 292925	OP D PD MH SI YA
Audley Care – Audley Care Willicombe Park Tunbridge Wells Tel: 01892 616769	OP D PD LDA MH SI YA AD	Dover & Deal ● Tel: 01304 242981	OP D PD SI YA
Austen Allen Homecare Dartford ● Tel: 01322 424558	OP D PD LDA MH SI	Folkestone & Shepway ● Tel: 01303 255452	OP D PD SI YA
Gravesham ● Tel: 01474 558790	OP D PD LDA MH SI YA AD	Beeches Homecare Services (Kent) Whitstable Tel: 01227 517840	OP D PD LDA MH SI YA
Avante Home Care and Support Service ● Faversham Tel: 01795 600 459	Advert page 28 OP D PD LDA MH SI YA	Beersheba Social Care Services Ltd Dartford Tel: 01322 277389	OP D PD LDA SI YA

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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Get in touch with your local office to find out more about how we can support you:

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Tonbridge & Tunbridge Wells
01732 386505

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01732 655041

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01304 434245

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Tel: 01797 363242

D PD MH YA

Bethal Manna Care Ltd

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Tel: 07790 581289

OP D PD LDA MH SI YA AD

Betterliving Care Ltd

Gravesend
Tel: 07480 316307

**Advert page 30
OP D PD SI YA**

Beulah Care Training And Services Ltd

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Tel: 07919 093754

OP D PD YA

Birchwood Care Services ●

Speldhurst
Tel: 01892 863710

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OP PD**

BIS Services – DCS, The

Maidstone
Tel: 01622 584456

OP D PD YA

Blanche Caring Heart Ltd

Gravesend
Tel: 07473 639396

OP D PD MH

Bliss Homes Adult Services Ltd, The

Ashford
Tel: 07495 866318

OP D PD LDA MH SI YA

Blossom Home Care Canterbury

Canterbury
Tel: 01227 851151

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OP D PD MH SI YA**

Blossoms Care Services Ltd DCA

Sittingbourne
Tel: 0800 917 7045

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Bluebird Care

Canterbury & Thanet
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Folkestone & Dover ●
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OP D PD SI YA

Gravesend & Dartford ●
Tel: 01474 528198

OP D PD LDA SI

Maidstone, Tonbridge & Royal Tunbridge Wells ●
Tel: 01622 393806

OP D PD SI YA

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OP D PD SI YA

Tunbridge Wells ●
Tel: 01732 386505

OP PD LDA SI YA

Bluebird Care

Ashford
Tel: 01233 501222

OP D PD YA

Bluebird Care ●

Swale
Tel: 01795 664121

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Boldglen Ltd Medway Swale ●

Sittingbourne
Tel: 01634 389555

OP D PD MH SI YA

Brooklands Homecare Ltd – Edenbridge

Edenbridge
Tel: 01732 865956

OP D PD MH SI YA

Burham Court

Rochester
Tel: 01634 685025

PD LDA MH SI YA

Callquest for Care

Sevenoaks
Tel: 0800 211 8500

OP D PD YA

Camelot Lodge ●

Folkestone
Tel: 01303 251215

MH YA

Care 77 Ltd ●

Tonbridge
Tel: 01892 577060

OP D PD SI YA

Care Advisory & Respite Experts Ltd

Tonbridge
Tel: 01732 301209

OP D PD LDA MH SI YA AD

Care at Home Services (South East) Ltd – Canterbury, Herne Bay & Whitstable ●

Herne Bay
Tel: 01227 375706

OP D PD MH SI YA AD

Tunbridge Wells
Tel: 01892 510844

OP D PD LDA MH SI YA AD

Care Company, The ●

Tenterden
Tel: 01580 762202

OP D PD LDA MH SI YA

Service **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism
User Bands **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

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Care First 24 Ltd ●

Westerham
Tel: 01732 790001

OP D PD LDA MH SI YA AD

Care in Kent Ltd ●

Ashford
Tel: 01233 619530

Advert page 34
OP D PD LDA MH SI YA AD

Care Matrix Homocare ●

Sittingbourne
Tel: 0208 058 0529

OP D YA

Care Sante Kent ●

Whitstable
Tel: 01227 792249

OP D PD LDA MH SI YA AD

Care Solutions Kent

Maidstone
Tel: 07469 188835

OP D PD YA

Care2Victory Services Ltd

Sittingbourne
Tel: 0330 043 0565

OP D PD MH YA

CARE4U – KENT

Dartford
Tel: 07708 084306

OP D PD LDA YA

Carebridge Staffing Ltd

Westerham
Tel: 0203 879 1520

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Caremark

Ashford & Shepway ●
Tel: 01233 423330

OP PD YA

Dover

Tel: 01304 892448

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Dartford & Gravesham

Tel: 01474 320411

OP D PD LDA SI YA

Maidstone

Tel: 01622 298345

OP D PD MH SI YA AD

Thanet

Tel: 01843 235910

OP D PD LDA MH SI YA AD

Tunbridge Wells, Tonbridge and Malling

Tel: 01892 576377

OP D PD LDA MH SI YA

Sevenoaks & Tandridge

Tel: 01732 446147

OP D PD LDA MH SI YA AD

Caremore Companions ●

Sevenoaks
Tel: 07721 131299

OP D PD SI YA

Carers Choice ●

Gravesend
Tel: 01474 536062

LDA

CaringHeart Homocare Ltd

Dartford
Tel: 07908 530056

OP D PD MH SI YA

Cartref Homes Supported Living Scheme ●

Sittingbourne
Tel: 01795 471934

OP LDA YA

CCK Support Ltd ●

Herne Bay
Tel: 01227 668041

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CCS CARE LTD

Maidstone
Tel: 0203 880 8857

OP D PD LDA MH SI YA

Ceaseless Care Ltd

Dartford
Tel: 0208 228 1112

OP D PD MH YA

Cera – Kent

Sittingbourne
Tel: 01622 822887

OP D PD LDA SI YA

Chameleon Care ●

Dartford
Tel: 01322 291000

Advert page 34
OP D PD LDA MH SI YA

Chameleon Care Ltd ●

Dover
Tel: 01304 215382

Advert page 34
OP D PD MH YA

Change Care Services Ltd

Maidstone
Tel: 07479 230930

OP YA

Channel Community Care Ltd

Folkestone
Tel: 01303 856100

OP D YA

Chime Care Ltd

Dartford
Tel: 0208 049 9776

OP D PD YA

Clarendon Royal Community, The

Gravesend
Tel: 01474 362221

OP D PD MH SI YA

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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Clarity Homecare

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Tel: 01233 510107

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ComCare

Herne Bay
Tel: 01227 365887

OP PD LDA SI YA

Community IW Health Ltd

Longfield
Tel: 01474 705237

OP D PD YA

Community Lifeline ●

Longfield
Tel: 01474 709000

OP D PD LDA YA

Community Support Services

Ashford
Tel: 01233 861516

OP LDA YA

Compass House

Maidstone
Tel: 01622 722400

OP D PD LDA MH SI YA

Complete Home Care

Aylesford
Tel: 07305 338489

OP D PD YA

Complete Life Ltd

Westerham
Tel: 0203 879 1520

OP D PD LDA MH SI YA

Confident Care 24/7

Canterbury
Tel: 01227 763450

OP D PD LDA MH SI YA AD

Conscience Care Ltd

Dartford
Tel: 01322 314741

OP D PD YA

Consultus Care and Nursing Ltd

Tonbridge
Tel: 01732 355231

OP D PD MH SI YA

Continuity of Care Services Ltd ●

Maidstone
Tel: 01622 809881

OP D PD LDA MH SI YA

Courtyard Mews

Dartford
Tel: 07368 327079

OP MH YA

Cowdrey Place

Canterbury
Tel: 01375 806170

OP D PD LDA MH SI YA

Crossroads Care Kent ●

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Tel: 0845 095 6700

OP D PD LDA MH SI YA

Maidstone

Tel: 01622 817114

OP D PD LDA MH SI

CS Hub Ltd

Tunbridge Wells
Tel: 01892 263110

PD LDA MH SI YA

Curant Care – Ashford

Ashford
Tel: 01233 360018

OP D PD LDA MH SI YA

Curant Care Dartford

Dartford
Tel: 01622 322999

OP D PD LDA MH SI YA AD

Curant Care Kent

Sittingbourne
Tel: 01323 914499

OP D PD MH YA

Curant Care Maidstone

Maidstone
Tel: 01622 322999

OP YA

Decimal Staffing Solutions – Main Office

Dartford
Tel: 0333 577 9094

OP D PD YA

Deluxe Healthcare Services

Maidstone
Tel: 07985 464021

OP D PD SI YA

Dependable Homecare Ltd

Sandwich
Tel: 01233 801747

OP YA

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Romney Marsh
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OP D PD SI YA

Direct Care (Kent)

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OP D PD MH SI

DMC Consulting Services Ltd – Gravesend ●

Gravesend
Tel: 01474 333718

OP D PD LDA MH SI YA AD

Advert page 34

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User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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Margate

Tel: 07887 508728

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Faversham

Tel: 0330 043 6303

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Domus Live-in Care Ltd

Tunbridge Wells

Tel: 01892 512961

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Dunamis Consultancy Ltd

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Tel: 01322 475021

OP D PD YA

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OP PD LDA MH SI YA

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OP D PD MH YA

ECL Healthcare Ltd

Maidstone

Tel: 07876 733136

OP D PD MH YA

EL ROI Care Services Ltd

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Tel: 07853 208480

OP D PD LDA MH SI YA

Elite At Home

Margate

Tel: 0184 363 6188

OP D PD MH SI YA

Elizabeths Rose Home Care

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Emms Ventures Ltd

Dartford

Tel: 07487 700084

OP D YA

Enabling Care for You Ltd Head Office

Maidstone

Tel: 01732 240794

Advert page 34
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Dartford

Tel: 07815 602803

OP PD LDA SI YA

Esteem Supported Living Ltd

– Main Office

Swanley

Tel: 0203 962 1360

OP D PD YA

Everlasting Arms3327 Care Pvt Ltd

Dartford

Tel: 01322 322033

OP D PD SI YA

Everycare West Kent

Tunbridge Wells

Tel: 01892 536888

OP D PD MH SI YA

Exclusive Care Services

Gravesend

Tel: 07508 909821

OP D PD LDA MH SI YA AD

Exclusive Care Services

Dartford

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Ashford

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Canterbury

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Maidstone

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Expertise Homecare (South East Coast)

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Extended Caring Ltd

Sittingbourne

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Ezer Care Ltd

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Tel: 01322 223488

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Fam Daily Care Ltd

Dartford

Tel: 07861 762949

OP D PD MH YA

Faysha Ltd ●

Gravesend

Tel: 07713 038942

OP D PD MH YA

Figtree Care Services Ltd

Dartford

Tel: 01322 314878

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First Solution Healthcare Ltd

Sittingbourne

Tel: 07534 271889

OP PD YA

Home care providers continued

Folkestone Home Care ●

Folkestone
Tel: 01303 394100 **OP D PD LDA MH SI YA AD**

Forever Care Agency

Swanscombe
Tel: 0203 475 1241 **OP MH SI YA**

Future Home Care Ltd Kent

West Malling
Tel: 0207 202 6300 **OP LDA YA**

Garden of Kent Homecare Ltd, The

T/A – The Garden of England Homecare ●
Maidstone **Advert page 39**
Tel: 01622 674733 **OP D PD MH SI YA**

Genkoo Healthcare Services Ltd

Dartford
Tel: 07932 601212 **OP D MH YA**

Genuine Care Homecare Services Ltd

Edenbridge
Tel: 01732 866627 **OP D PD MH SI YA AD**

Giving Hope Care Ltd

Ashford
Tel: 07454 666453 **OP D PD YA**

Glorycrown Healthcare Ltd ●

Maidstone
Tel: 01622 804574 **OP D PD LDA MH SI YA**

GoodOaks Homecare – South Kent

Ashford
Tel: 01233 221500 **OP D PD MH SI YA**

Gravesend Care Services

Gravesend
Tel: 07442 492984 **PD LDA MH SI YA**

Gravity Care Services Ltd

Swanley
Tel: 01322 536760 **YA**

Great Prospects Care Ltd ●

Canterbury
Tel: 01227 788847 **OP D PD LDA MH SI YA**

Greener Pastures Ltd

Gravesend
Tel: 01474 362251 **OP D MH**

Hale Place Farmhouse

Tonbridge
Tel: 01622 871081 **OP D**

Hand To Hand Care Ltd

Dartford
Tel: 01322 839191 **OP D PD LDA MH SI YA AD**

Harbour Care Home

Herne Bay
Tel: 01227 741940 **OP LDA MH YA**

Harlon Healthcare Ltd

Dartford
Tel: 01322 632652 **OP D PD MH SI YA**

Haven247 Healthcare Ltd

Dartford
Tel: 07810 597041 **OP D PD LDA SI YA**

Haven Solutionz Ltd

Dartford
Tel: 0208 050 6039 **OP PD YA**

Hawkinge House ●

Folkestone **Advert page 100**
Tel: 01303 890100 **OP D PD MH YA**

Hazeldene House

Tunbridge Wells **Advert page 114**
Tel: 01892 826500 **OP D MH**

Head First

Hawkhurst
Tel: 01580 752275 **OP D PD LDA MH SI YA AD**

Helping Hands

Dartford **Advert page 19**
Tel: 01322 950236 **OP D PD LDA SI YA**

Folkestone

Tel: 01303 610152 **OP D PD LDA SI YA**

Maidstone

Tel: 01622 295141 **OP D PD LDA MH SI AD**

Ramsgate

Tel: 01843 498199 **OP D PD SI YA**

Tunbridge Wells

Tel: 01892 349214 **OP D PD LDA MH SI YA**

Henderson Health Care

West Malling
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User Bands **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

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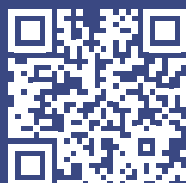
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Hever Care Ltd ●

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Tel: 01732 207944

OP D PD SI YA

HF Trust – Kent DCA

Edenbridge
Tel: 01732 782700

OP LDA YA

Hilton Nursing Partners Ltd ●

Ashford
Tel: 01233 321110

OP D PD LDA MH SI YA

HLC Care Agency Ltd

Gravesend
Tel: 01322 284883

OP D LDA YA

Home Comfort Care

Dartford
Tel: 0208 489 3620

OP D PD LDA SI YA

Home Instead Senior Care

Canterbury
Tel: 01227 287911

OP D PD MH SI YA

Home Instead Senior Care

Folkestone ●
Tel: 01303 847899

OP D PD LDA MH SI YA

Sevenoaks ●
Tel: 01959 546228

OP D PD LDA MH SI YA

Maidstone
Tel: 01622 873414

OP D PD MH SI YA

Ramsgate
Tel: 01843 862268

OP

Tunbridge Wells, Sevenoaks & Edenbridge ●
Tel: 01732 759854

OP D PD LDA MH SI YA

Home Service Complete Care LLP ●

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Advert page 40
OP D PD LDA SI

Homecare Unique Ltd

Maidstone
Tel: 01622 963587

OP D PD LDA MH SI YA AD

Ideal Care Services Ltd

Tunbridge Wells
Tel: 07903 817578

OP D PD LDA MH YA

Inchwater Home Care

Dover
Tel: 01304 241684

OP D PD LDA MH SI YA

Infinite Oasis Healthcare Ltd

Canterbury
Tel: 07415 348607

Advert page 40
OP D PD MH SI YA

Inspire Care Agencies Ltd

Tunbridge Wells
Tel: 01732 902011 Advert page 40

OP PD SI YA

Intrinsic Care

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Tel: 01634 931226

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Dartford
Tel: 01634 931226

OP D PD LDA MH SI YA

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OP D PD LDA SI YA

Jasmine Care South East Ltd

Cranbrook
Tel: 01580 713533

OP D PD YA

Jasper Conrad Group Ltd

Sittingbourne
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OP D YA

K D Care Ltd

Sittingbourne
Tel: 01795 844814

OP D YA

K2Care Services Ltd

Swanscombe
Tel: 07354 602323

OP PD YA

Kaplan Care

Dartford
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OP D PD LDA MH SI YA

Kare Plus Ashford ●

Ashford
Tel: 01233 801888

Advert page 24 & inside back cover
OP D PD LDA MH SI YA

Kent & Medway Domiciliary Care Agency

Ashford
Tel: 01233 636724

LDA YA

Kent Care Consultants Ltd

Ashford
Tel: 07472 456191

OP D PD MH SI YA

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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Kent Carers Ltd – Head Office

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Tel: 01322 277944 **OP D PD LDA MH SI YA AD**

Kent Case Management Ltd

Maidstone
Tel: 07741 497668 **OP D PD LDA MH SI YA AD**

Kent Enablement at Home

Ashford
Tel: 0300 041 0404 **OP D PD LDA MH SI YA**

Broadstairs
Tel: 0300 041 1480 **OP PD**

Gravesend
Tel: 0300 041 1480 **OP PD**

Sittingbourne
Tel: 0300 041 1480 **OP PD**

West Malling
Tel: 0300 041 1480 **OP D PD LDA MH SI YA**

Kent Home Care Ltd

Canterbury
Tel: 01227 788700 **Advert pages 20, 40, 54**
OP D PD MH SI YA

Kent PBS Service

Ashford
Tel: 0845 155 1234 **OP LDA YA**

Kent SCP (Bowles Lodge)

Cranbrook
Tel: 01580 755819 **OP D PD MH SI YA**

Kent Social Care Professionals Domiciliary Service

Maidstone
Tel: 01622 764014 **OP D PD LDA MH SI YA AD**

Kevin Cross Case Management Ltd

Ashford
Tel: 07808 845985 **OP D PD LDA MH SI YA AD**

Kresso Care Ltd

Dartford
Tel: 0333 090 2921 **OP YA**

Krystal Solutions Ltd

Sittingbourne
Tel: 07886 545877 **OP D PD YA**

Lagracious Healthcare Ltd

Sittingbourne
Tel: 07508 073742 **OP D PD MH YA**

Lakem Care Ltd

Sittingbourne
Tel: 0203 576 3834 **OP D PD MH SI YA**

L'Arche Kent

Canterbury
Tel: 01227 643025 **OP LDA YA**

LANH

Dartford
Tel: 0333 358 3664 **OP PD SI YA**

Lauriem Complete Care Ltd

Deal ●
Tel: 01304 361222 **OP D PD LDA YA**

Ditton ●
Tel: 01622 716780 **OP D PD LDA YA**

Liberty Lodge Ltd

Folkestone
Tel: 07546 240551 **OP LDA MH SI YA AD**

Lifeways Community Care (South London)

Sevenoaks
Tel: 0207 202 6300 **OP LDA YA**

Livingstone Care Office – Innovation House

Ramsgate
Tel: 07769 853836 **OP D PD**

LOD Care and Case Management Ltd

Tonbridge
Tel: 07812 524906 **OP PD SI YA**

London Ondcare Services Ltd

Dartford
Tel: 0208 228 1134 **OP D LDA MH YA**

Maidstone Home Care Ltd

Aylesford
Tel: 01622 719988 **OP D PD MH SI YA**

Marbleside Care ●

Margate
Tel: 01843 292616 **LDA**

March Services Care – Kent

Sittingbourne
Tel: 07877 913825 **OP D PD YA**

Mavin Care Ltd

Maidstone
Tel: 07555 141220 **OP D PD LDA MH SI YA**

Service **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism
User Bands **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

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Maxi Health Care Ltd

Dartford
Tel: 01795 555744

OP

MC Care

Dartford
Tel: 07505 331676

OP D

Meridian Community Care Ltd

Canterbury
Tel: 01227 712300

Advert below right
OP D PD MH SI YA

Meridian Community Care Ltd

Dover
Tel: 01304 240424

Advert below right
OP D PD MH SI YA

Meritum Integrated Care LLP

Ashford ●
Tel: 01233 620071

OP D PD LDA MH SI YA AD

Folkestone ●
Tel: 01303 297010

OP D PD LDA MH SI YA AD

Maidstone ●
Tel: 01622 684471

OP D PD LDA MH SI YA AD

MidCo Care

Tonbridge
Tel: 01732 795199

OP D PD LDA MH YA

MiHomecare – Ramsgate

Ramsgate
Tel: 0333 121 8701

OP D PD LDA MH SI YA

Mission Health UK Ltd

Dartford
Tel: 07782 67809

OP D

Moniks Care Services Ltd

Dartford
Tel: 07904 995201

OP D PD LDA MH SI YA

MRJ Care Ltd t/a MAUCARE Services

Gravesend
Tel: 01322 466578

OP D PD LDA MH SI YA

Mrs Lynne Weatherly

Tunbridge Wells
Tel: 01892 537076

OP LDA YA

My Homecare Bexley & Greenwich

Dartford
Tel: 0203 371 7015

OP D PD LDA MH YA



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---	--



Canterbury
01227 712 300
canterbury@meridian-care.co.uk

Dover
01304 240 424
dover@meridian-care.co.uk




www.meridian-care.co.uk

My Homecare West Kent

Tonbridge
Tel: 01732 756020

OP D PD LDA MH YA

MyLife (Kent)

Canterbury
Tel: 01227 937780

OP D PD LDA MH SI YA AD

Nationwide Care Staffing

Gravesend
Tel: 0330 133 5527

OP D PD LDA MH SI YA AD

Neptune Solutions UK Ltd ●

Sheerness
Tel: 07881 625246

OP D PD LDA MH SI YA

New Horizons Broad Oak Ltd

Margate
Tel: 01843 295680

PD LDA SI YA

New Option Support Ltd – Main Office

Gravesend
Tel: 07907 824987

OP D PD MH YA

No Place Like Home ●

Faversham
Tel: 01795 597983

Advert page 43
OP D

Nomase Supported Ltd

Dartford
Tel: 07935 757467

OP D PD LDA MH SI YA

North Home Care ●

Folkestone
Tel: 01303 891222

OP D PD LDA MH SI YA

Norwyn Community Services

Sittingbourne
Tel: 07943 666941

OP D PD LDA MH SI YA AD

Nurse at Home Ltd

Maidstone
Tel: 01622 234646

OP D YA

Nurse Plus Kent ●

Ashford
Tel: 08000 622 622

Advert page 22

OP D PD LDA MH SI YA AD

Oaks Care Holdings Ltd

West Malling
Tel: 01732 440210

OP YA

One 2 One Private Care Services

Ashford
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OP D PD LDA MH SI YA

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www.purelifecare.co.uk



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One Step South Domiciliary Care Agency

Folkestone

Tel: 01303 255337 **OP D PD LDA MH SI YA AD**

Open Doors Healthcare Services Ltd

Maidstone

Tel: 07598 724339 **OP D PD SI YA**

Papillon Home Care ●

Folkestone

Tel: 01303 255785 **OP D PD LDA MH SI YA**

Parisse Care Consulting Ltd

Swanley

Tel: 07877 579670 **OP YA**

Park View Domiciliary Care

Deal

Tel: 07872 014850 **PD LDA**

PCAS Kent Ltd ●

Faversham

Tel: 0330 053 5919 **OP D PD LDA MH SI YA AD**

Pcash Healthcare Ltd

Ashford

Tel: 01233 624835 **OP PD YA**

Penny Care Ltd

Swanscombe

Tel: 07727 142171 **OP D PD MH SI YA**

Pensal Healthcare

Sheerness

Tel: 01795 870923 **OP YA**

Pentacare (Sevenoaks)

Sevenoaks

Tel: 01732 905405 **OP D PD LDA MH SI YA AD**

PFC Care Ltd

Hythe

Tel: 01303 260742 **OP D PD YA**

Phoenix Support Ltd ●

Maidstone

Tel: 01622 682535 **OP D PD LDA MH SI YA AD**

Plan With Care

Folkestone

Tel: 01303 764576 **D**

Positive Solutions Kent CIC ●

Ramsgate

Tel: 01732 882093 **LDA SI**

Prepare4care Ltd

Margate

Tel: 01843 210257 **OP D PD LDA MH YA**

Prestige Nursing Ltd Dartford

Dartford

Tel: 01322 270092 **OP D PD LDA MH SI YA AD**

Pridesupport Healthcare Ltd

Maidstone

Tel: 07432 607401 **OP D PD LDA MH YA**

Priory Supported Living Kent

Dover

Tel: 01304 202010 **LDA MH YA**

PSA Home Care Ltd

Ashford

Tel: 01622 236344 **OP D PD MH SI**

Pure Life Homecare

Whitstable

Tel: 01227 207340 **OP D PD LDA MH SI YA AD**

Advert page 44

Q Leaf Care Ltd

Deal

Tel: 01304 793060 **OP D PD YA**

Qualified Care Ltd

Whitfield

Tel: 01304 351762 **OP YA**

RaH Bexley & Dartford

Dartford

Tel: 07903 858225 **OP D PD MH SI YA**

Ready Care Services (Kent) Ltd

West Malling

Tel: 0330 113 5674 **OP D PD LDA MH SI YA**

Rela Support Services Ltd

Medway

Tel: 01634 964350 **LDA YA**

Respect 4Care Ltd

Whitstable

Tel: 01227 276694 **OP D PD MH SI YA**

Service **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism
User Bands **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

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Home care providers continued

Retons Care and Training Services Ltd

Dartford

Tel: 07476 066043

OP D PD LDA MH SI YA

Right Haven for Care Ltd

Dartford

Tel: 07411 799091

OP D PD YA

River Stone (UK) Ltd

Sittingbourne

Tel: 07507 824426

OP D PD LDA MH YA AD

Royal British Legion Industries Care Agency

Aylesford

Tel: 01622 717463

OP PD SI

Royal Care

Dover

Tel: 07841 989009

OP D PD MH SI YA AD

Royal Care Maidstone

West Malling

Tel: 0330 124 6605

OP D PD SI YA

Royalcare – Thanet

Broadstairs

Tel: 01843 838122

OP D PD MH SI YA

Royalcare Ashford

Ashford

Tel: 01233 510131

OP D PD MH SI YA

Rusko Care Ltd

Canterbury

Tel: 01227 830755

OP D PD LDA MH YA AD

S and N Care Ltd

West Malling

Tel: 07956 908616

OP YA

S&R Care Services Ltd

Sandwich

Tel: 01293 365141

OP D PD YA

Safe Choice Care

Deal

Tel: 01304 363758

OP D PD YA

Saintly Care Ltd

Canterbury

Tel: 07548 834715

OP

Sanctuary Home Care Ltd – Gravesend

Gravesend

Tel: 01474 558698

OP D PD LDA MH SI YA AD

SAP Care Services Ltd

Tonbridge

Tel: 07958 558397

OP D PD YA

Savanna Living Ltd

Canterbury

Tel: 07557 340270

OP D PD MH YA

SC Gravesend

Gravesend

Tel: 07932 554166

OP D PD LDA MH SI YA

Scope Care Agency

Ashford

Tel: 01233 877196

OP D PD YA

SCP Complex Care

Maidstone

Tel: 01622 695580

OP D PD LDA MH SI YA AD

SeeAbility – Kent Supported Living

Sandwich

Tel: 07725 424042

OP PD LDA MH SI YA

SeeAbility – Kent Support Service

Maidstone

Tel: 01372 755000

PD LDA MH SI YA

Seeds Care Ltd

Broadstairs

Tel: 01843 263411

LDA MH YA

Seniors Helping Seniors

Canterbury

Tel: 01227 454900

OP D YA

Serene Home Care Ltd

Gravesend

Tel: 0203 590 6324

OP D PD MH SI YA

Shamrock Road

Gravesend

Tel: 07575 154975

OP PD YA

Share The Care Ltd Office

Sittingbourne

Tel: 01795 660162

OP D PD LDA SI YA

SilverBirch Healthcare Ltd ●

Dartford

Tel: 01322 941 444

Advert page 47

OP D PD YA

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User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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Simplex Healthcare Ltd

Kemsley
Tel: 07956 555212

OP D PD LDA MH YA

SoarStar Ltd

Canterbury
Tel: 01227 200154

Advert below right
OP D PD SI YA

Sooth'n Hub Healthcare Ltd – Maidstone

Maidstone
Tel: 07538 723857

LDA MH YA

St. Helens House

Sheerness
Tel: 07882 710854

OP D PD LDA MH YA

Sunnybanks Home Care Service

Cowden
Tel: 07837 406810

OP PD LDA SI

Superior Healthcare ●

Whitstable
Tel: 01227 771133

OP D PD LDA MH SI YA AD

Tashn Ltd

Gravesend
Tel: 07811 437116

OP D PD MH YA

Tender Loving Carers ●

Whitstable
Tel: 01227 772515

Advert below
OP D PD MH SI YA

Tendi Care

Aylesford
Tel: 01795 432645

OP D PD LDA MH SI YA

TerraBlu Homecare ●

Tunbridge Wells
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OP D PD LDA MH YA



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www.silverbirchhealthcare.co.uk

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dartfordinfo@silverbirchhealthcare.co.uk

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www.soarstar.co.uk
2 Tolputt Close, Canterbury, Kent, CT1 3AE

Home care providers continued

Thanet Holistic Care

Ramsgate
Tel: 07590 573334

OP D PD MH

Town & Country Homecare Ltd ●

Tenterden
Tel: 01580 762244

OP D PD SI YA

Turning Point – Kent DCA ●

Broadstairs
Tel: 07891 545717

OP D LDA YA

United Response – Kent DCA

Folkestone
Tel: 01303 270024

LDA MH

Unite Highland Care

Dartford
Tel: 07459 329211

OP D PD LDA MH SI YA

Unity Care Solutions (Maidstone) ●

West Malling
Tel: 0333 366 1020

OP D PD LDA MH SI YA

Utmost Solutions Ltd

Dartford
Tel: 07846 101633

PD LDA MH SI YA

Vibrant Home Care

Ashford
Tel: 0330 174 1402

OP D PD YA

Vibrant Homecare Thanet

Broadstairs
Tel: 0330 174 1402

OP D PD YA

Viking Care

Margate
Tel: 01843 294265

OP LDA SI YA

Visiting Angels North West Kent

Dartford
Tel: 07957 165444

OP D PD SI YA

Vitality Home Health Gravesham & Dartford ●

Gravesend
Tel: 01474 240909

Advert page 26
OP D PD LDA SI YA

Vitality Home Health (Sevenoaks) ●

Sevenoaks
Tel: 01732 755582

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OP D PD LDA MH SI YA

Wave Hill

Dover
Tel: 07740 512943

OP PD LDA MH SI YA

WeKare Personal Assistants Ltd ●

Deal
Tel: 07581 284370

OP D LDA YA

Welcome Home

Sheerness
Tel: 01795 510884

OP D PD LDA SI YA

Welcome Support ●

Tunbridge Wells
Tel: 01892 322717

OP PD LDA YA

Westminster Homecare Ltd (Bexley)

Dartford
Tel: 01322 280680

OP D PD LDA MH SI YA AD

Woodchurch House

Ashford
Tel: 01233 861600

Advert page 74
OP D PD MH SI AD

Wurel House

Sittingbourne
Tel: 07879 648163

LDA

Xplicit Care Solution

Greenhithe
Tel: 07400 926952

OP D PD LDA MH SI YA

Xtracare Ltd ●

Aylesford
Tel: 01622 792845

OP D PD MH SI YA

Your Care

Canterbury
Tel: 01227 230888

OP D PD LDA MH SI YA

Your Choice

Deal
Tel: 07717 503866

LDA YA

Your Life (Tunbridge Wells)

Tunbridge Wells
Tel: 01892 529779

OP D PD SI

Your Life Your Home

Canterbury
Tel: 01304 813128

D PD LDA MH SI YA

Youlife (Canterbury)

Canterbury
Tel: 01202 292480

OP D PD SI

Zander Mackenzie Care UK Ltd

Gravesend
Tel: 01322 948176

OP D PD LDA MH SI YA

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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Paying for care in your home

Councils provide upfront information on how much people can expect to pay for home care and how charges are worked out. This information must be made available when a needs assessment is carried out. Written confirmation of how the charge has been calculated must be provided after a financial assessment.

The council calculates charges in accordance with national eligibility criteria set by the Government. This ensures people are only required to pay what they can afford, taking into account capital, income and expenditure.

Your financial assessment looks at your capital, savings and weekly income (including pensions and benefits). The council may also carry out a full benefit check and, if you want them to, assist you with claiming your full entitlement.

Visit www.kent.gov.uk (search 'Paying for care and support') for more information.

Kent County Council's online financial estimator

Estimate how much you may need to pay towards your care using Kent County Council's financial estimator tool. If you enter full and accurate information, it will be able to estimate your maximum 'ability to pay' amount.

It does not replace a financial assessment and does not save any of the information you enter. If Kent County Council completes your financial assessment, it will ask for this information again.

To access the estimator, visit www.kent.gov.uk/careandsupport (search 'Financial estimator').

Non-means-tested care and support

Care provided by the NHS is free; for example, services provided by a community or district nurse. Some people do not have to pay towards care services. For example, aftercare services provided under section 117 of the Mental Health Act are free of charge.

If you need care or support, you may be eligible to claim Attendance Allowance (AA) or Personal Independence Payments (PIP). AA and PIP are non-means-tested benefits.

Provided you are eligible, you can receive AA or PIP regardless of how much income or capital you have.

AA is payable to people over State Pension age and PIP to those aged between 16 and State Pension age. There are different rates that can be awarded, dependent on the level and type of help you need. These can be found at www.gov.uk and you can check your State Pension age at www.gov.uk/state-pension-age

Other ways to fund your care and support

It is important to seek independent financial advice if you are paying for your own care and support. There are independent financial advisers who focus specifically on care funding advice, often referred to as specialist care fees advisers. They are regulated by the Financial Conduct Authority (FCA) and must stick to a code of conduct and ethics and take shared responsibility for the suitability of any product they recommend.

Further information on paying for care can be found beginning on page 64.

Money Helper

A free and impartial money advice service set up by the Government.

Tel: **0800 138 7777**

Web: www.moneyhelper.org.uk/en

Society of Later Life Advisers (SOLLA)

Aims to assist consumers and their families in finding trusted, accredited financial advisers who understand financial needs in later life.

Tel: **0333 2020 454**

Email: admin@societyoflaterlifeadvisers.co.uk

Web: www.societyoflaterlifeadvisers.co.uk

Housing with care

Housing with care combines independent living in a home with security of tenure, along with care services arranged according to need. Schemes may be run by

housing associations, the local authority, voluntary organisations or private companies. Properties may be available for rent, mixed tenure or to purchase.

Supported Living

Supported Living is a term generally used to describe situations in which people (often adults with a learning disability or mental health condition) rent their home, and their personal care or support is arranged separately. This means they can change their support without having to move or move and take the same support with them. People have greater security of tenure and can claim a wider range of welfare benefits than they can in residential care.

Supported Living can be delivered in a range of settings, including individual flats or houses, clusters of self-contained flats on the same site, shared

accommodation and extra care housing. Individuals, private landlords, housing associations, local authorities or charities may own the property.

Supported Living refers to the way in which accommodation and support are organised, rather than the amount of support. This is tailored to your individual needs and can include access to support 24 hours a day if assessed as necessary, although many people do not require this – particularly with the use of assistive technology (discussed on page 9).

For more information, visit

www.kent.gov.uk/supportedhousing

Shared Lives

Shared Lives is a care service for adults with learning or physical disabilities and for older people. It is family-based care provided by individuals and

families. Shared Lives carers are local people recruited and trained to make sure they have the right qualities to provide care and support.

Sheltered housing

If you are an older person who would like to live independently but would also like the added security and reassurance of a scheme manager and an alarm call service, sheltered (or retirement) housing may be the answer.

Sheltered housing is provided by local authority

housing departments and housing associations and employs a scheme manager, who is either based at the site or visits regularly. Many sheltered housing schemes also have communal lounges, laundry facilities, lifts, door entry systems and specially adapted facilities. Contact the council for further advice on local schemes.

Extra care housing

Extra care housing brings together self-contained accommodation with some communal facilities, allowing you to retain some independence in your living space while also receiving help from an on-site designated team of care workers. In an extra care scheme, instead of the low-level support traditionally provided by wardens in sheltered schemes, higher levels of care and support are provided by the care

workers, who can be available 24 hours a day.

Extra care allows you to retain your own tenancy and have care services delivered, ensuring you can remain safely in your own self-contained accommodation. For information on extra care housing in your region, contact your local adult social care department. Details are on page 5.

Specific care and support services

Learning disability

If you are living with a learning disability in Kent, you can contact your local council for support. The council may be able to signpost you to local services and assess your needs in case they can help you.

Your local council aims to keep you living independently in your own home wherever possible but, if you need to move somewhere that offers care and support, you might like to consider a housing with care scheme. See page 50.

If your needs are such that you require support in a care home, this Directory contains a list of all care homes in Kent. All learning disability providers are denoted with **LDA**. You may also find the following organisations useful.

Mencap

Supports people with learning disabilities to feel valued equally, listened to and included.

Tel: **0808 808 1111**

Email: **helpline@mencap.org.uk**

Web: **www.mencap.org.uk**

Scope

Offers free, impartial and expert information, advice and support to disabled people and their families.

Tel: **0808 800 3333**

Email: **helpline@scope.org.uk**

Web: **www.scope.org.uk**

Mental health

If you are worried about your mental health, it's important to remember that you aren't alone. Lots of people have issues with their mental health and there's help and advice available in Kent to support you.

Your GP should be your first point of contact if you

want confidential advice or services, or you can contact one of the following organisations for help and support.

MIND

Provides support to people with mental health needs and offers one-to-one counselling, befriending, peer support and more.

Mid-Kent

Tel: **01622 692383**

Email: **mindhelp@midkentmind.org.uk**

Web: **www.maidstonemind.org**

North Kent

Tel: **01322 291380**

Email: **admin@northkentmind.co.uk**

Web: **https://northkentmind.co.uk**

South Kent

Tel: **01303 250090**

Email: **contact@southkentmind.org.uk**

Web: **www.southkentmind.org.uk**

West Kent

Tel: **01732 744950**

Email: **hello@westkentmind.org.uk**

Web: **www.westkentmind.org.uk**



Physical disability

If you have a physical disability or a long-term illness, organisations in the independent and not-for-profit sectors may be able to signpost you to, or provide

you with, a range of services to help you live as independently as possible. There are also services available to support someone who may be your carer.

Sensory services

If you are deaf, blind, sight impaired or deafblind, there are several organisations in Kent that may be able to offer you advice and support.

Hi Kent

A local registered charity for deaf and hard of hearing people.

Tel: **01622 691151**

Email: **enquiries@hikent.org.uk**

Web: **www.hikent.org.uk**

Kent Association for the Blind (KAB)

KAB offers comprehensive support services to sight-impaired people of any age. It works across Kent, Medway, Bromley and Bexley.

Web: **www.kab.org.uk**

Bromley

Tel: **0208 464 8406**

Email: **rehab.bromley@kab.org.uk**

East

Tel: **01227 763366**

Email: **rehab.canterbury@kab.org.uk**

West

Tel: **01622 691357** (head office)

or **01622 358995** (services).

Email: **enquiry@kab.org.uk** (head office)

or **rehab.maidstone@kab.org.uk** (services).

Medway

Tel: **01634 332929**

Email: **rehab.medway@kab.org.uk**

Advocacy

Advocates can give advice, support and information to people of any age. They help you to voice your concerns and guide you through difficult or challenging times. You should consider using the services of an advocate if you feel unsure or concerned when you are faced with making an important decision about your care.

Advocates are not there to tell you what to do or to make decisions for you, but to help you express your views and make your own decisions. Councils have a legal obligation to provide an advocate to you if you need one at any stage of your care and support planning with them. For further information, see 'Useful local contacts' beginning on page 117.

Planning for end of life

The subject of dying is often painful to contemplate; however, planning for the end of life can be a good way to share your wishes and help your family to know what you would like to happen. Good planning for all your needs should mean that you can convey your wishes, including where you would like to die if you choose. You may wish to remain in your own home or care home in your last days and not be admitted to hospital.

When choosing a care service, you should consider its end of life care philosophy and policies.

Enabling people to die in comfort and with dignity is a core part of providing care. The way care professionals approach the process will be incredibly important for you, your family and carers.

The service should have an open approach to end of life care. It should initiate conversation with you and your family and work with your GP to ensure your needs and wishes are discussed and planned for. An end of life care plan should also be drawn up, as it is vital to establish your preferences and choices.

You could use the Preferred Priorities for Care (PPC) document to help with outlining your wishes.

The PPC document is designed to help you prepare for the future and gives you an opportunity to think about, talk about and write down your preferences and priorities for care at the end of life.

It is worth asking care providers whether they are working towards The Gold Standards Framework.

This can be used in various settings, for example hospitals, primary care and care homes, to improve the co-ordination and communication between different organisations involved in providing care for someone near the end of their life.

Planning for your funeral

While you are thinking about the future, you may want to consider writing down your wishes for your funeral. This can help to alleviate pressures on your family. They may appreciate knowing your wishes, so they can make sure they are considered at your funeral.

By detailing your wishes, your family can be comforted by the fact they don't need to make all the decisions about what you would have liked or wonder whether they are making the right choices.

Hospice UK outlines information to help make funeral arrangements easier at www.hospiceuk.org

(search 'How to arrange a funeral').

You do not have to instruct a funeral director but, if you do, ensure that the director you choose is a member of either the National Association of Funeral Directors or the National Society of Allied and Independent Funeral Directors.

These associations have strict guidelines to which members must adhere.

See page 120 for details of organisations that may be able to help you plan for the end of your life or your funeral.

Tell us what you think



- ⦿ What have you found useful?
- ⦿ What could we do better?

Share your feedback

Take our five minute survey



www.carechoices.co.uk/reader-survey

Looking for a Care Home?

Is Live in Care the better option?

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we like to be close to our customers
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direct payments, deferred payment plans
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Dementia Support, Companionship,
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Kent Home Care

The Live in Care Specialists in Kent



01227 788 700

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Approved Provider for **NHS Continuing HealthCare** & **KCC Direct Payments**

Care homes

All care homes and agencies providing care at home in England must be registered with the independent regulator, the Care Quality Commission (CQC).

The CQC inspects every care home and home care

agency, publishing a report along with a rating. CQC quality ratings must be displayed at the operator's premises and on its website. You can also find inspection reports and ratings for all services on the CQC's website (www.cqc.org.uk).

Types of care home

Care homes (personal care only)

If you need someone to look after you 24 hours a day but don't need nursing care, a care home offering only personal care may be the best option. Personal care includes bathing, feeding, dressing and help with moving. It is a good idea to have a needs assessment before you choose a care home to ensure it is the best way to meet your needs. See page 13 for more on assessments.

Care homes with nursing

A care home with nursing provides the same care and support as a care home offering personal care, but with 24-hour nursing staff on hand. If you think you may need nursing care in a home, you will need to be visited by a social worker or a care manager to

work out what care you will need. This visit might be in your own home, or in hospital if you've been ill, or in a care home. You will be fully involved in planning for your care needs.

If, after a needs assessment, a care home providing nursing care is the best solution for you, a social worker will give you information to help you find a home which meets your care requirements. The cost of the nursing care part of your fees may be paid by the NHS to the home directly. Check with Adult Social Care for current rates.

For help with finding care homes and care homes with nursing in your area, visit www.carechoices.co.uk

Activities in care homes

The word 'activity' can imply many different things but, in the context of a care home, it should mean everything a resident does from when they open their eyes in the morning until they go to sleep at night. Activities should stimulate residents emotionally, physically and mentally and, in a good care home, should encompass all aspects of daily life. They can range from choosing what to wear, to helping with tasks around the home or garden, to listening to the radio or joining in with an art or exercise class.

Above all, activities provide a point of interest, fun and challenge to each day. They should enable people to participate in daily life, be engaged and maintain hobbies or activities they have enjoyed throughout their life, as well as offering the opportunity to try something new, if they wish.

Lots of care homes now employ a dedicated activity

co-ordinator. What they do and how they do it varies from one home to another. Increasingly, they are fully integrated into the staff team, play a key part in developing care plans and ensure that all staff appreciate the part they play in delivering high-quality activity provision.

Ensure you speak to any potential providers about the activities they provide in their care home. For information on care homes for people living with dementia, see page 63.



Whitstable House



Care and accommodation for people with nursing needs

Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.whitstable.house

Tel: 01227 533522 • Email: enquiries@whitstable.house

Whitstable House, Boorman Way, Whitstable CT5 3SE

Home 1

Home 2

Home 3

Fees per week	Quality rating*
£	
£	
£	

We suggest that you take paper with you when visiting care homes so that you can make notes. You can download and print this checklist at www.carechoices.co.uk/checklists

Staff

- What is the minimum number of staff that are available at any time?
- Are staff respectful, friendly and polite?
- Do staff have formal training?
- Are the staff engaging with residents?

Activities

- Can you get involved in activities you enjoy?
- Is there an activities co-ordinator?
- Does the home organise any outings?
- Are residents escorted to appointments?
- Do the residents seem entertained?
- Does the home have a varied activities schedule?

Life in the home

- Is the home adapted to suit your needs?
- Can you bring your own furniture?
- Are there enough plug sockets in the rooms?
- Are there restrictions on going out?
- Is there public transport nearby?
- Does the home provide any transport?
- Can you make/receive calls privately?
- Can you decide when to get up and go to bed?
- Does the home allow pets?
- Does the home use Digital Care Planning accessible to families?

Personal preferences

- Is the home too hot/cold? Can you control the heating in your room?
- Is the décor to your taste?
- Are there restricted visiting hours?
- Is there somewhere you can go to be alone?
- Does the home feel welcoming?

Catering

- Can the home cater for any dietary requirements you may have?
- Does the menu change regularly?
- Can you eat when you like, even at night?
- Can you have food in your room?
- Is there a choice of food at mealtimes?
- Is alcohol available/allowed if you want it?
- Can visitors join you for meals?

Fees

- Do your fees cover all of the services and activities?
- Are fees likely to change regularly?
- Is the notice period for cancellation of the contract reasonable?
- Could you have a trial period?
- Can you keep your room if you go into hospital?
- Can you handle your own money?

*See page 69.

Avante Care & Support Kent Care Homes

Communities where everyone has a vibrant and fulfilling life

Our care homes in Kent have welcoming, vibrant atmospheres that provide residents with 24-hour support for residential, dementia, and respite care.

Our caring and experienced teams are always on hand to support everyday activities such as mobility, personal care needs, washing, dressing, or eating. Our approach is to think about care differently, we believe "everyone matters" and is unique, helping our residents to maintain the aspects of life that are most important to them.



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Chatham



Bridge Haven
Bridge



Chaucer House
Canterbury



Court Regis
Sittingbourne



Pilgrims View
Snodland



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Avante Care & Support is a Registered Charity (No. 1002727). We make a surplus to reinvest in the services we provide to our service users. Calls are recorded for training and monitoring purposes.

avante
care & support
'Everyone Matters'™

Copper Beeches Care Home is a *happy* place to live

We pride ourselves on having a happy home, where residents and their families can enjoy spending quality time with each other and develop new friendships along the way.

Our care team provides dementia nursing care as well as a short stay (respite).

Call today on: 01634 624 549

Copper Beeches Care Home

5 Sylewood Close, Borstal,
Rochester, Kent, ME1 3LL

www.fshc.co.uk/copperbeeches



Four Seasons Health Care

Home 1

Home 2

Home 3

Fees per week	Quality rating*
£	
£	
£	

We suggest you take paper with you when visiting care homes so that you can make notes. Please use this checklist in conjunction with the care homes checklist on page 57. You can download and print this checklist at www.carechoices.co.uk/checklists

Design

Are there clear signs throughout the home?

Has the home been designed or adapted for people with dementia?

Are the home and grounds secure?

Are there prompts outside the residents' rooms to help people identify their own?

Is the décor familiar to your loved one?

Choices

Do residents get a choice in terms of what they wear each day?

Are residents encouraged to be independent?

Can residents decide what to do each day?

Can residents have a say in the décor of their room?

Activities

Are residents able to join in with household tasks like folding washing?

Are there activities on each day?

Can residents walk around outside on their own?

Are residents sitting in front of the TV or are they active and engaged?

Are there rummage boxes around?

Health

Can residents get help with eating and drinking?

How often does the home review residents' medication?

Does the home offer help if a resident needs assistance taking medication?

Do GPs visit the home regularly?

Staff

Are staff trained to identify when a resident might be unwell?

Are staff trained to spot when someone needs to go to the toilet?

Do the staff have any dementia-specific training/experience?

Will your loved one have a member of staff specifically responsible for their care?

Approach to care

Does the home follow a specific approach to dementia therapy, for example, validation therapy?

Will the home keep you informed about changes to your loved one's care?

Does the home have a specific approach to end of life care?

Does the home keep up to date with best practice in dementia care?

*See page 69.



AVERY HEALTHCARE - KENT

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Avery Healthcare provides safe and supportive environments where residents can flourish, make new friends, remain part of their local community and live a life of possibility.

Residential, nursing, dementia and respite care

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☎ 01227 235348



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Harmonia Village



Care and accommodation for people with nursing needs

Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.harmoniavillage.care

Tel: 01304 272272 • Email: enquiries@harmoniavillage.care

Harmonia Village, Randolph Road, Dover CT17 0FZ

Care homes and dementia

A good care home will follow the concept of a person-centred approach to care for people with dementia. This means that the unique qualities and interests of each individual will be identified, understood and accounted for in any care planning. The person with dementia will have an assessment and an ongoing care plan, agreed across health and social care. This should identify a named care co-ordinator and address their individual needs. They must also be given the opportunity to discuss and make decisions, together with their carers, about the use of advance statements, advance decisions to refuse treatment, Lasting Powers of Attorney and Preferred Priorities for Care. For more information on these last two topics, see pages 67 and 53.

It is important that care and support options are tailored to the needs of the individual. Make sure staff know the person you care for by providing life-story books, telling staff about their likes and dislikes, and providing belongings that bring comfort and have meaning for them. Within the home, much is down to the attitude and skills of the manager and the staff.

Do they provide an environment that enables a person with dementia to exercise choice and personal preferences even in the later stages of the condition? Who is the person in charge of championing dementia care best practice in the home? Further questions are included in the residential dementia care checklist on page 59.

Design and technology

The design of a care home specialising in dementia should be based on small group living, preferably with accommodation on one level and with opportunities to go in and out of the building within a safe environment. Plenty of natural light and an easy way of finding one's way around the building and grounds are essential for minimising disorientation.

Staff training

Dementia-specific training is essential to ensure care home staff understand how best to support and care for people with dementia. Ask about the Dementia Friends Ambassador and, if the home does not have a specific Dementia Lead, ask whether the staff has the necessary experience to support someone to live well with dementia.



- All types of funding welcome
- You don't need health insurance



Your local Bupa care homes in Kent

We're here to help make your search for a care home easier. In our homes, you can expect a safe and welcoming environment. We encourage independence, while also offering a helping hand. We offer a range of sociable activities and really get to know everyone, so you know you have a place to call home.

Nursing | Residential | Dementia*

Call us for advice on care today

0808 301 8528

Lines are open 8am to 6.30pm Monday to Friday, 9am to 12.30pm Saturday.
We may record or monitor our calls. Phone calls are free to 0808 numbers.

Look in the listings for our care homes:

Abbotsleigh Mews*
Broad Oak Manor
Eglantine Villa

Elmstead
Fountains Lodge*
Staplehurst Manor

The Sidcup
Warren Lodge*
Wilmington Manor

ALM/BOM/EGV/ELS/FTL/STP/SID/WLO/WLM CS 03684

Paying for care

Care funded by the council

You will need to have a financial assessment to see whether the council can help you with the costs and to see how much you are able to afford. The amount of financial assistance you may receive will depend

on your needs and your financial circumstances.

See www.kent.gov.uk (search 'Paying for residential care') for more information.

Paying for your own residential care

Self-funding

If you are self-funding your care because you are not eligible for local authority funding, there are other forms of financial assistance you may be entitled to. Visit www.kent.gov.uk (search 'Paying for residential care') to find out more.

Will the local authority pay my fees while I am selling my former home?

If, apart from your property, your other capital is below £23,250, the local authority may help with the costs during the first 12 weeks of permanent care. Beyond that period, any financial help will be charged against the value of your former home and recovered from the eventual sale proceeds. For more information on selling your home to pay for residential care, visit www.kent.gov.uk (search 'Deferred payments').

Do I have to pay Council Tax on an empty property?

If you move into a care home and your property is left empty, you should receive full exemption from Council Tax until it's sold.

Is there any financial help that is not means tested?

Attendance Allowance is a non-means-tested, non-taxable allowance, paid at different rates for those needing care by day or by night.

Whether your stay is temporary or permanent, if you receive nursing care in a care home you may be entitled to NHS Registered Nursing Care Contribution (RNCC), sometimes called Funded Nursing Care, towards the cost of your nursing care. This is paid directly to the home towards your nursing needs. If your needs are primarily healthcare related, you may be entitled to full funding from your local integrated care board following an

assessment under its Continuing Healthcare eligibility criteria. See 'NHS Continuing Healthcare' on page 14 for more information.

What happens if I move into a care home independently and run out of money?

If there is a likelihood that you will run out of money, it's important that you arrange an assessment of your care needs with Kent County Council to ensure it is aware of your situation in advance of it happening. Also check if the care home can continue to accommodate you at the local authority's funding rates or whether you will require a third-party top-up or to move to a different home.

Visit www.kent.gov.uk (search 'Paying for residential care') for more information on what to do if you are worried about running out of money.

What can I do to avoid this situation?

There are ways of meeting care costs for as long as you need care whilst using up only part of your capital. The important thing is not to try to do it alone – always seek professional advice. For more details, visit www.kent.gov.uk (search 'Financial advice').

You can contact Money Helper at **0800 138 7777** or visit www.moneyhelper.org.uk/en

Or, to find an independent financial adviser, contact the **Society of Later Life Advisers**. Call **0333 202 0454**, email admin@societyoflaterlifeadvisers.co.uk or visit www.societyoflaterlifeadvisers.co.uk

Figures mentioned here may change over the lifetime of this Directory.

Contractual relationship with a home

Before you sign any contract with a care home, the home should give you written details of all the charges it intends to make in its 'Statement of Purpose' document. If there is anything that is not clear or

which you do not understand, you should seek professional advice. If you are seeking financial support from the local authority, they will have the contractual relationship with the home on your behalf.

Third party payments

If you are eligible for support from the local authority and the home you choose costs more than the rate the local authority usually pays for someone with your needs, you will have the choice to ask someone else to make an additional payment.

If there is no one available to supply the extra payment, you can ask the local authority to find you another placement at the rate it would normally expect to pay. If, however, you do decide to live in the more expensive home and you have someone who is able to make an additional payment for you, they will have to pay the difference between the local authority rate and the amount the home charges. This additional payment is often referred to as a 'top-up' or 'third party contribution'.

The law says that you are not allowed to make this additional payment yourself, except in limited circumstances. Therefore, in the main, the additional payment has to be made by someone else, for example, a family member or charity.

Before anyone agrees to make additional payments on your behalf, they should be aware that the amount could change, usually increase, once a year and they need to be confident they can sustain the payments for as long as they are required. If the additional payments stop being

paid for any reason, you should seek help and advice via Kent County Council.

The person who will make the payment on your behalf must sign a contract with the local council before any contract with the home is signed. In doing so, the person must confirm that they have the financial means to make the third party payments (including any future increases) for the whole time you will live at the care home. If they are unable to maintain the payments and there is nobody else able to meet this cost, you may have to move to a cheaper home within the local authority's funding levels.

If you are already a resident in a care home, and no third party agreement was required at the time you became a resident, the home may seek to introduce a third party payment at a later date, which would need to be agreed first with the local authority. Also, if a change to your arrangements is made at your request or with your agreement, for example you move to a nicer room, then an additional third party payment can become due.

For more information on paying for care, visit www.kent.gov.uk (search 'Paying for residential care'), where you will find links to useful online booklets.

Important information

Finding care in your area

Looking for care in your area? Want to know the quality rating of providers you're considering? Care Choices, publisher of this Directory, has a website providing comprehensive details of care providers, as well as essential information. You can search by postcode, county or region for care homes, care homes with nursing and home care providers that meet your needs across the country. Your search can be refined by the type of care you are looking for and

the results can be sent to you by email. They can also be saved and emailed to others. The website includes detailed information for each care provider, including the address, phone number and the service's latest CQC inspection report and rating (see page 69), indicating the quality of care provided. You can also view an electronic version of this Directory on the site and have it read to you by using the 'Recite Me' function. Visit www.carechoices.co.uk



PEMBROKE HOUSE GILLINGHAM



A HOME FROM HOME FOR RN AND RM VETERANS

Pembroke House is a beautiful care home in Gillingham, located close to the historic Chatham Dockyard and offering 24-hour nursing and residential care. Features include good sized rooms with en-suite facilities, extensive gardens, a residents' bar, coffee lounge, a 'NAAFI' and a top floor lounge with stunning views over the River Medway.

We believe personal enrichment shouldn't stop when you move in with us, so we don't just provide quality of care, we ensure quality of life.

Contact us now to arrange a visit:

Pembroke House, 11 Oxford Road, Gillingham, Kent ME7 4BS

T: 01634 852431 E: ph@rnbt.org.uk

www.rnbt.org.uk



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How solicitors can help

A solicitor can give you impartial advice about wills, gifts, estate planning and Powers of Attorney. Some can also offer guidance on immediate and long-term care plans, ensuring (if applicable) the NHS has made the correct contribution to your fees.

Lasting Powers of Attorney (LPAs) allow you to appoint someone you trust to make decisions about your personal welfare, including healthcare and consent to medical treatment, and/or your property and financial affairs, if you are unable to do so yourself. An LPA is only valid once registered with the Office of the Public Guardian. It allows a person of your choice to make decisions on your behalf at a time when you may be unable to do so.

If a person is incapable of managing their own affairs and does not have an LPA in place, the Court of Protection can issue Orders directing the management of that person's property and financial affairs. The Court procedure is presently very slow, and the fees are quite expensive, so preparing an LPA in advance is always advisable, providing you have somebody sufficiently trustworthy to

appoint as your attorney. An 'advance directive' allows you to communicate your wishes in respect of future medical treatment, but it is not legally binding. You may instead wish to make a living will, properly known as an 'Advance Decision', setting out treatment that you do not want to receive in specified circumstances, which would legally have to be followed, even if you die as a result.

Any proposed gift out of your estate needs careful consideration of the benefits, risks and implications, particularly on any future liability for care costs or tax liability.

If you don't have your own solicitor, ask family or friends for their recommendations. Contact several firms, explain your situation and ask for an estimate of cost and an idea of timescales involved. Many firms will make home visits if necessary and will adapt their communications to meet your needs. It's important to find a solicitor who specialises in this area of the law. Citizens Advice offers an advice service and will be able to recommend solicitors in your area. Visit www.citizensadvice.org.uk

Paying for care in a Residential or Nursing Home



Clarkson Wright & Jakes
Solicitors and Notaries

There is so much confusion concerning the community care rules. Briefly the rules provide that:

- you pay for your care from your income,
- your capital is used if and/or when your income is insufficient,
- the local authority contributes to your care costs only when your capital drops to £23,250,
- once your capital has dropped to £14,250, your contribution is based only on your income and the local authority meets the shortfall subject to local funding limits.

Steps can be taken to protect assets, such as giving your property away, but timing is key and always obtain expert independent legal advice. One misconception is that you must not move into care within seven years of a gift - this relates to inheritance tax and other rules apply to community care.

Spouses should also give serious thought to the way their Wills are prepared. If a couple simply left their assets to each other, all their assets would be used to pay for the survivor's residential or nursing home care. Compare this scenario with one where on the first death, the survivor had the right to occupy the deceased's half of the house - if the survivor subsequently needed care one half of the house would be protected from care costs.

It is also important to be aware of your rights to claim continuing care funding should you need to move into a nursing home. If you have a primary health need, it will be the responsibility of the NHS to fund your care and therefore your assets would not be used to pay your care costs.

COME ALONG TO OUR FREE SEMINAR ON PROTECTING YOUR FAMILY ASSETS

Our Wills and Estate Administration team hosts a seminar on the 2nd Thursday of every month ideal for people who are interested in:

- Making a Will
- Learning how to protect their assets against inheritance tax
- Planning for the costs of community care
- Finding out about Lasting Powers of Attorney

The seminars start at 4pm and last for one hour with an opportunity to join us afterwards for refreshments and ask our team questions relating to your individual circumstances.

To register your place, please visit:
www.cwj.co.uk/site/seminars



Grace Clarke
Partner and Head of Wills
& Estate Administration

For further information on how we can help you protect your assets, please contact **Grace Clarke** on **01689 887807** or email grace.clarke@cwj.co.uk.
www.cwj.co.uk

Comments, compliments and complaints

If you are unhappy about any aspect of your support – whether it’s the way you are treated by staff, the quality of the food you are served or anything else that affects your happiness or comfort – you should feel able to complain. You should also feel free to make comments and suggestions about possible improvements to your surroundings and the services provided.

Making a complaint should not be made difficult for you and should not affect the standard of care that you receive, whether in your own home or in a care home or care home with nursing. Care services are required under national essential standards of quality and safety to have a simple and easy-to-use complaints procedure.

If you are concerned about the care that you, a friend or a relative are receiving, it makes sense to speak to the manager of the service about your concerns before you take any further action. The problem may be resolved quite easily once they are made aware of it.

However, if you need to make a formal complaint, you should initially contact the registered owners of the service. They have a duty to respond to any complaints made. If you have a complaint about a breach of regulations, contact your local office of the Care Quality Commission (see page 69 for more information about the CQC).

If your local authority has arranged and funded a place for you in a care home or has contributed to a home care service, another option is to complain to your social worker/care manager or the department’s designated complaints manager.

If you have been unable to resolve your complaint, you can contact the Local Government and Social Care Ombudsman on **0300 061 0614** and ask them to assist you. The Local Government and Social Care Ombudsman looks at complaints about councils and some other authorities and organisations, including adult social care providers (such as care homes and home care providers). It is a free service designed to investigate complaints in a fair and independent way.



Planning for care?

Come and talk to us – we provide specialist advice to clients, their families and carers.

Our services include:

- Powers of Attorney
- Mental capacity
- Court of Protection
- Wills and trusts
- NHS continuing care
- Community care advice
- Funding care fees
- Probate

To arrange an appointment at your home or in our offices call Nicola August on 01227 763939
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FRISTON HOUSE
BARCHESTER HEALTHCARE

Everyone deserves uncompromising care.

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Nursing Care • Dementia Care • Respite Breaks

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Inspecting and regulating care services



Health and social care services must be registered to show that they meet a set of standards.

The Care Quality Commission (CQC) is the independent regulator of health and social care in England. It registers care providers and inspects and rates services. When things go wrong, the CQC can also take action to protect people who use services.

After an inspection of a care home or home care agency, the CQC publishes a report of what it found. The report looks at how well the service meets the CQC's five key questions: Is the service safe? Effective? Caring? Responsive to people's needs? Well led?

Each care home and home care agency will get an overall rating of outstanding, good, requires

improvement or inadequate. It will also get ratings for each key question. The ratings mean you can easily see where a service is performing well and where it needs to improve.

It's always a good idea to check inspection reports and ratings when choosing a care service. You can find reports and ratings on the CQC's website (www.cqc.org.uk).

Care providers must also display their latest rating at their premises and on their website.

You can also tell the CQC about your experiences of care – good or bad. It can use your information to see where it should inspect next and what to look out for when it does.

If you want to share your experience of care, visit www.cqc.org.uk/share

CQC assurance

The CQC assurance framework for adult social care requires the CQC to visit local authorities and assess their processes. Local authorities across England can be visited at any time by the CQC to assess how they are making a difference to people's lives.

The CQC assessment

A key part of the CQC assessment is how local authorities place people's experiences at the heart of their decisions, and they should expect to be assessed across the following themes:

- working with people;

- providing support;
- ensuring safety; and
- leadership.

For more information, visit www.cqc.org.uk/guidance-regulation/local-authorities

Care Quality Commission

Tel: **0300 061 6161** • Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

Write to: Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA

Out-of-county care

You don't have to move into a care home that is within your current county. You may want to be closer to friends, family members who live elsewhere, or you may have another reason why you'd like to relocate to another part of the country.

If your care home place is state funded, speak to the local authority about who is responsible for your care fees, especially if you choose a care home

in another region. Any home you choose must be suitable for your assessed needs and must comply with the paying authority's terms and conditions. You should seek further advice before making your decision.

For help with finding care providers in Kent and other regions, visit www.carechoices.co.uk with details of your requirements.

Protecting people with health and social care needs

Adults with health and social care needs may be more vulnerable to abuse, neglect and worse. An adult may be more vulnerable to abuse when they are unable to take care of themselves or protect themselves from harm or from being exploited.

What is adult abuse?

Abuse is mistreatment that violates a person's human and civil rights. The abuse can range from treating someone with disrespect in a way that significantly affects their quality of life, to causing actual physical suffering.

It can happen anywhere – at home, in a care home or a care home with nursing, in a hospital, in the workplace, at a day centre or educational establishment, in supported housing or in the street.

Forms of abuse could be physical, sexual, psychological, emotional or financial. It could also be an example of modern slavery, self-neglect and even institutional abuse. This is where the abuse affects more than one person within an organisation and is not addressed by the service's management.

Who might be causing the abuse?

The person who is responsible for the abuse may be known to the person who is being abused and could be:

- a care worker or volunteer;
- a health worker, social care or other worker;
- a relative, friend or neighbour;
- another resident or service user;
- an occasional visitor or someone who is providing a service; or
- someone who deliberately exploits vulnerable people.

If you think someone is being abused, call Adult Social Care on **0300 041 6161**. Your concerns will be taken seriously and will receive prompt attention, advice and support.

If the abuse is also a crime, such as assault, racial harassment, rape or theft, you should involve the police to prevent someone else from being abused.

If the police are involved, Adult Social Care will work with them to support you.

If you are worried about contacting the police, you can contact Adult Social Care to talk things over first. If immediate action is needed, dial **999**.

You can also:

- contact the Care Quality Commission (CQC) on **0300 061 6161** if the vulnerable adult is living in a registered care home, care home with nursing or receiving home care services; or
- let a public service professional, such as a social worker, community nurse, GP, probation officer or district nurse, know your concerns. They have responsibilities under the county's adult protection procedure and can advise you about what to do next.

The Disclosure and Barring Service (DBS)

There is a barring system for all those intending to work or currently working with children and vulnerable adults.

This service combines the criminal records checking and barring functions. For disclosure information and services, visit **www.gov.uk/dbs**

Care home owners, home care agencies and employment agencies that supply care workers are required to request checks as part of a range of pre-employment checks, including disclosures from the DBS.

Care providers and suppliers of care workers are also required to refer workers to the DBS where, in their view, the individual has been guilty of misconduct that harmed, or placed at risk of harm, a vulnerable adult. People who know they are confirmed on the list but who seek employment in care positions will face criminal charges, including possible imprisonment. It is also an offence for an employer or voluntary organisation to knowingly employ a barred person in a regulated activity role.



Hawkinge House

Care Suites

Relationship Centred Care™



Care and accommodation for people with nursing needs

Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.hawkinge.house

Tel: 01303 890100 • Fax: 01303 890103 • Email: enquiries@ltc.hawkinge.house

Hurricane Way, Hawkinge, Kent CT18 7SS

Residential care in Kent



Aylesford



Folkestone



This Directory is divided into the geographical areas listed on this map. Home care providers begin on page 29.

Ashford	73	Gravesham	91	Swale	105
Canterbury	78	Maidstone	93	Thanet	108
Dartford	84	Sevenoaks	97	Tonbridge and Malling	111
Dover	87	Shepway	98	Tunbridge Wells	113

High quality care 24/7

Welcoming new residents at Rochester Care Home



Rochester is a beautiful residential home that provides exceptional care and amenities at an affordable price.

At Rochester Care Home we've created a relaxed and homely environment for our residents, and provide them with high-quality care and support.

There are 56 bedrooms for people living at Rochester. All our rooms have en-suites or washbasins in the room. The rooms without an en-suite have accessible shower rooms and bathrooms nearby.

Many of our bedrooms look out or have direct access onto one of our gardens with plenty of room to have a table and chairs.

All of our homes have a team of highly-trained and experienced professionals who support our residents whatever the level of need. They are passionate about what they do and are dedicated to ensuring you or your loved one always feels confident and supported.

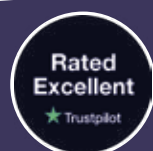
To learn more or to book a visit to Rochester Care Home speak to one of our expert advisors today.



Get in touch

agincare.com

01233 221294



CQC rating

Good

Est. 1986
Agincare
Caring in your community

Ashford care homes

Anderida

Church Road, Mersham, Ashford TN25 6NT
Tel: 01233 501581

LDA MH

Ashford Lodge ●

Bagham Cross, Chilham, Canterbury CT4 8DU
Tel: 01227 731437

PD LDA YA

Ashlea House ●

Bockhanger Lane, Kennington, Ashford TN24 9BP
Tel: 01233 643635

LDA YA

Belmont

Stone Street, Stanford North, Ashford TN25 6DF
Tel: 01303 813084

LDA

Birch House ●

The Street, Appledore, Ashford TN26 2AF
Tel: 01233 758527

LDA YA

Boldshaves Oast

Frogs Hole Lane, Susans Hill, Woodchurch TN26 3RA
Tel: 01233 860039

OP LDA YA

Brambles Care Home ●

Bramble Lane, Wye, Ashford TN25 5EE
Tel: 01233 813217

OP

Cedar Bungalows

Cedar Bungalows, Church Lane, Hothfield, Ashford TN26 1EL
Tel: 01233 896588

LDA MH YA

Charing Court Residential Home ●

Pluckley Road, Charing TN27 0AQ
Tel: 01233 712491

OP

Cosy Lodge

Westwell Leacon, Charing, Ashford TN27 0EH
Tel: 01233 713515

LDA

Court Lodge

Church Road, Mersham, Ashford TN25 6NS
Tel: 01707 601800

LDA

Farm House ●

Highlands Farm, Woodchurch, Ashford TN26 3RJ
Tel: 01233 861514

LDA

Glover House ●

Glover Road, Willesborough, Ashford TN24 0RZ
Tel: 0208 308 1607

PD LDA SI YA

Grange, The

2 The Street, Kennington, Ashford TN24 9EX
Tel: 01233 621824

OP D PD

Hall, The ●

Ashford Road, Hamstreet, Ashford TN26 2EW
Tel: 01233 732036

OP LDA YA

Heathfield Residential Home

Canterbury Road, Ashford TN24 8QG
Tel: 01233 610010

OP PD

Holly Cottage ●

Highlands Farm, Woodchurch, Ashford TN26 3RJ
Tel: 01233 861512

LDA

Homelands ●

Forge Hill, Aldington, Ashford TN25 7DT
Tel: 01233 721229

LDA

Ivy Cottage ●

Highlands Farm, Woodchurch, Ashford TN26 3RJ
Tel: 01233 861513

LDA

Juniper

The Forstal, off Church Road, Mersham TN25 6NU
Tel: 01233 720849

LDA

Kent Autistic Trust, The – 118 Beaver Lane ●

Ashford TN23 5NX
Tel: 01233 650526

LDA

Kent Autistic Trust, The – 165 Jemmett Road ●

Ashford TN23 4RH
Tel: 01634 405168

LDA

Service ● OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Woodchurch House

Care Suites

Relationship Centred Care™



Care and accommodation for people with nursing needs

Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.woodchurch.house

Tel: 01233 861600 • Fax: 01233 861602 • Email: enquiries@woodchurch.house

Brook Street, Woodchurch, Ashford, Kent TN26 3SN

Ashford care homes continued

Laurels, The

209 Faversham Road, Ashford TN24 9AF
Tel: 01233 635932

MH

Lyndhurst House ●

Charing Hill, Charing, Ashford TN27 ONG
Tel: 01233 713611

LDA YA

May Lodge

Barrow Hill, Sellindge, Ashford TN25 6JG
Tel: 01303 813926

LDA

May Morning

Barrow Hill, Sellindge, Ashford TN25 6JG
Tel: 01303 813166

LDA MH SI

New Bungalow, The ●

Forge Hill, Aldington,
Ashford TN25 7DT
Tel: 01233 721222

PD LDA

Oaklands

183 Faversham Road, Ashford TN24 9AE
Tel: 01233 632381

LDA

Orchard House

Ashford Road, Kingsnorth,
Ashford TN23 3ED
Tel: 01233 664906

PD LDA

Richardson Court

Main Road, Sellindge TN25 6JD
Tel: 01303 814821

LDA

Rose Cottage

Church Road, Mersham, Ashford TN25 6NT
Tel: 01233 502223

LDA

Rosemary Cottage ●

Highlands Farm, Woodchurch, Ashford TN26 3RJ
Tel: 01233 861510

PD LDA

Southfields

Stanhope Road, Ashford TN23 5RW
Tel: 01233 620256

OP PD LDA SI YA

Summerlands

Maidstone Road, Westwell Leacon, Charing TN27 OEE
Tel: 01233 713454

LDA

Whiston House

Whiston Avenue, Bethersden, Ashford TN26 3LA
Tel: 01233 820912

LDA MH

Woodchurch House ●

Brook Street, Woodchurch, Ashford TN26 3SN
Tel: 01233 861600

OP D PD MH SI AD

Advert page 74

Yew Tree House ●

9 Station Road, Headcorn, Ashford TN27 9SB
Tel: 01622 890112 **Advert below**

OP D



RESIDENTIAL CARE HOME FOR THE ELDERLY IN HEADCORN, KENT

We provide both **long-term accommodation** and **short stay respite stays**.

Yew Tree House is a modern detached house situated in the centre of Headcorn village, where the shops and amenities are only a short walk.

2 large independent living flats within the grounds of the home, all amenities and 24hr care included.

FOOD HYGIENE RATING

5

Inspected and rated

Good

Care Quality Commission

01622 890112

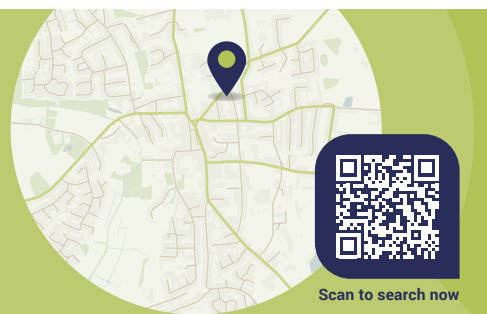
yth@mail.org

9 Station Road, Headcorn, Ashford, Kent, TN27 9SB

Search for care in your area

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests



 CareChoices

Visit www.carechoices.co.uk 

Service **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism
User Bands **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

Breton Court

Your caring home from home

Residential Care • Dementia Care • Respite Care

Breton Court is a delightful residential care home, located in the town of Tenterden, in the beautiful Weald of Kent countryside.

Breton Court offers so much more than just a place for older people to live. We are a vibrant, senior living community that offers care, companionship, comfort and a wide selection of activities, that match individual interests. When people come to Breton Court, they lead richer lives, moving from isolation to a community.

The principle objective of the home is to create a caring, homely atmosphere where our clients can maintain as much independence as possible with dignity and respect while living a full active life. Whether they choose to play a competitive game of bingo, take part in morning exercise or just relax with friends, residents discover a second family and a home in which to thrive, both in body and spirit.



We take care of you and your loved ones

**The best possible care
The best possible people**

Virtual tours available



Friends & family visits welcome



FOR MORE INFORMATION PLEASE CONTACT THE MANAGER JANICE ON:

01580 762 797

www.bretoncourt.co.uk

admin@bretoncourt.co.uk

Breton Court Residential Care Home, Grange Road,
St Michaels, Tenterden, Kent TN30 6EE



Ashford care homes with nursing

Ashminster House

Clive Dennis Court, Willesborough,
Ashford TN24 0LX
Tel: 01233 428424 **Advert below right**

OP D

Brabourne Care Centre ●

209 Hythe Road,
Ashford TN24 8PL
Tel: 01233 643555 **Advert page 100**

OP D LDA SI YA

Halden Heights Care Community

Ashford Road, High Halden,
Ashford TN26 3BP
Tel: 01233 851136

OP D

Hothfield Brain Injury Rehabilitation and Neurological Care Centre

Bethersden Road, Hothfield, Ashford TN26 1AZ
Tel: 01233 643272

OP PD YA

Montfort Manor

Kennington Road, Willesborough, Ashford TN24 0YS
Tel: 01233 229170

OP D PD YA

Park View Care Centre ●

Field View, Park Farm, Ashford TN23 3NZ
Tel: 01233 501748

OP D

Singleton Nursing and Residential Home Ltd ●

Hoxton Close, Singleton, Ashford TN23 5LB
Tel: 01233 666768

OP YA

Warren Lodge Bupa Care Home ●

Warren Lane, Ashford TN24 8UF
Tel: 01233 655910

Advert page 63

OP D YA

Woodchurch House ●

Brook Street, Woodchurch, Ashford TN26 3SN
Tel: 01233 861600

Advert page 74

OP D PD MH SI AD

Tenterden care homes

Breton Court

Grange Road, St Michaels, Tenterden TN30 6EE
Tel: 01580 762797 **Advert page 76**

OP

West View Integrated Care Centre

Plummer Lane, Tenterden TN30 6TX
Tel: 0300 042 2208

OP D YA



Tenterden care homes with nursing

Acacia House – Tenterden ●

Ashford Road, St Michaels,
Tenterden TN30 6QA
Tel: 01580 765122

OP D PD




ASHMINSTER HOUSE
BARCHESTER HEALTHCARE

Everyone deserves uncompromising care.

That's why at Ashminster House you'll find our people are well-trained in a variety of skills. They're dedicated people who want to celebrate life and improve well-being. And it's why support is given with kindness, respect and dignity.
Call **01233 428424** to find out how we can help.

Nursing Care • Dementia Care • Respite Breaks

Clive Dennis Court, TN24 0LX • barchester.com/KT

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

Canterbury

Canterbury care homes

Adisham House

Pond Hill, Adisham, Canterbury CT3 3LH
Tel: 01304 840170

LDA

King Edward House

77-79 New Street, Ash, Canterbury CT3 2BW
Tel: 01304 812953

D PD LDA MH SI

Beeches Residential Home, The

35 Ethelbert Road, Canterbury CT1 3NF
Tel: 01227 769654

OP LDA MH YA

Kingston House

10 The Street, Kingston, Canterbury CT4 6HZ
Tel: 01227 832981

D LDA

Bridge Haven ●

Conyngham Lane, Bridge, Canterbury CT4 5JX
Tel: 01227 831607 **Advert page 58**

OP D YA

L'Arche Kent Faith House

21-23 Redwood Close, Canterbury CT2 7TH
Tel: 01227 459133

OP LDA YA

Canterbury Adult Support Unit

88 Whitstable Road, Canterbury CT2 8ED
Tel: 01227 454020

OP D PD LDA SI YA

L'Arche Kent The Rainbow

5 Victoria Road, Canterbury CT1 3SG
Tel: 01227 455745

LDA

Chase, The

53 Ethelbert Road, Canterbury CT1 3NH
Tel: 01227 453483

OP D

Littlebourne House Residential Care Home

2 High Street, Littlebourne,
Canterbury CT3 1UN

Tel: 01227 721527 **Advert page 79** OP D PD MH SI

Elizabeth House

68 Island Road, Upstreet, Canterbury CT3 4DD
Tel: 01227 860516

OP D MH YA AD

Meadow View Residential Care Home

Blackthorne Road, Hersden, Canterbury CT3 4GB
Tel: 01227 207117

OP D PD YA

Family Investment (Four) Ltd

Bridge House, Greenhills, Barham,
Canterbury CT4 6LE
Tel: 01227 832512

LDA

Newlands ●

4 Church Lane, Westbere, Canterbury CT2 0HA
Tel: 01227 713883

OP LDA YA

Footprints●

Stodmarsh Road, Canterbury CT3 4AP
Tel: 01227 373292

PD LDA SI YA

Oakfield House

High Street, Wingham, Canterbury CT3 1BU
Tel: 01227 721107

OP D

Greenbanks ●

Greenhills, Barham, Canterbury CT4 6LE
Tel: 01227 831731

OP D PD LDA MH SI

Old Farm House Residential Home, The ●

48 Hollow Lane, Canterbury CT1 3SA
Tel: 01227 453685

OP D PD SI

Hamilton's Residential Home ●

26 Island Road, Upstreet, Canterbury CT3 4DA
Tel: 01227 860128

OP D YA

Old Rectory Retirement Home, The

Lanfranc Gardens, Summerhill, Canterbury CT2 8NJ
Tel: 01227 768004

OP

Highland House

Littlebourne Road, Canterbury CT3 4AE
Tel: 01227 462921

OP

Roper House

St Dunstons Street, Canterbury CT2 8BZ
Tel: 01227 462155

OP D PD LDA MH SI YA

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

Saxon Lodge Residential Home Ltd

30 Western Avenue, Bridge, Canterbury CT4 5LT
Tel: 01227 831737

OP D

Sussex Avenue, 26A

Canterbury CT1 1RT
Tel: 01227 785270

OP PD LDA YA

Smock Acre ●

Hollow Lane, Hoath, Canterbury CT3 4LF
Tel: 0208 308 2900

PD LDA

Valley House in the Vineyard Ltd

Elham Valley Vineyard Breach, Canterbury CT4 6LN
Tel: 01227 832230

LDA

Canterbury care homes with nursing

Chaucer House ●

St Martin's Hill, Littlebourne Road,
Canterbury CT1 1PS
Tel: 01227 671985 **Advert page 58**

OP D PD SI YA

Lark View Care Home

Cockering Road,
Canterbury CT1 3UR
Tel: 01227 932777

OP D PD MH SI YA

Harbledown Lodge ●

Upper Harbledown, Canterbury CT2 9AP
Tel: 01227 458116

OP D

Red House Nursing Home, The

London Road, Canterbury CT2 8NB
Tel: 01227 464171 **Advert page 80**

OP PD SI

Highfield Care Home

Bekesbourne Lane, Bekesbourne,
Canterbury CT4 5DX
Tel: 01227 831941

OP D PD YA

Willow Tree Lodge

126-128 Old Dover Road,
Canterbury CT1 3PF
Tel: 01227 762412

OP D

Littlebourne House

Your Home from Home



Littlebourne House is an 18th Century manor house, steeped in history and set in beautiful English gardens in the village of Littlebourne...

A friendly family run home, specialising in short & long term care including dementia, providing companionship & independence.





A river flows at the bottom of the garden where the ducks and wildlife are waiting to be fed. It is within walking distance of village amenities like pubs, shop with a post office, restaurant and a B&B. There is also a frequent bus service into Canterbury. As a family run home, we offer a friendly and comfortable place of residence and provide compassionate care you would expect from a member of your own family. A relaxed, friendly atmosphere is the first thing you will notice when you visit Littlebourne House.

Our Services

- 56 spacious en suite rooms • All weather conservatory
- Beautiful setting in rural village community
- Activities co-ordinator for your individual needs
- Delicious home prepared food, all dietary needs catered for
- 24 hour care • 5 near care apartments • Day community centre

Tel: 01227 721 527



cares@littlebournecarehome.co.uk

2 High Street, Littlebourne,
Canterbury, Kent, CT3 1UN



Red House Nursing Home

- 24 hour personalised Nursing Care
- Most rooms single en-suite with Wifi access
- Strict infection control measures in place
- Special diets catered for by our chef
- Full on-site laundry service
- Lift and specially equipped bathrooms
- Nurse call and colour TV in all rooms
- Red House minibus for outings
- No visit restrictions
- Organised activities and entertainment
- In house chiropodist and hairdresser
- Short/long term respite care available

Tel: **01227 464171** • Fax: **01227 788084** • Email: admin@redhousenursing.com
www.redhousenursing.com

The RedHouse Nursing Home, London Road, Canterbury, CT2 8NB



A homely, friendly environment, where service users live safely in comfort

Dementia Care Specialists



St Brelades

Care Home for Ladies

St Brelades is a residential Care Home that specialises in providing care for **Ladies**, with different forms of **Dementia**. The home overlooks the Downs, with panoramic sea views, and is centrally situated to local amenities in Herne Bay, Kent. With a dedicated team of well trained professional Carers and staff, we provide a warm and **friendly atmosphere**.

01227 375301

The Cumberland

Care Home for Ladies and Gentlemen

The Cumberland provides care in a **friendly homely atmosphere** for **residents with different forms of Dementia**. Based in Herne Bay, Kent. We can provide care for up to 29 residents and we specialise in support for **mental health complications**.

01227 361770

St Brelades is situated overlooking the sea with panoramic views across the Downs. The Cumberland is situated close to the seafront and local amenities. Both homes have good road and rail links to London and the rest of the country.

We have been **established for 40 years**, and offer specialised care to men and women living with Dementia. Our overarching aim is to give our service users a meaningful life that meets their personal wishes.

We provide:

- **24 hour care** in a room of your choice (**many with en-suite**)
- A **variety of dining and communal areas** to suit your needs
- **Delicious home-style food**, prepared in-house using local produce
- **Recreational activities** and support with **spiritual well-being**
- **Contracted local GP** offering in-house consultation and other health care services as needed

www.stbreladescarehomes.org.uk
 Email: enquiries@stbrelades.co.uk

<https://www.facebook.com/TheCumberlandCareHome>
<https://www.facebook.com/StBreladesCareHome>



Both homes offer spacious accommodation in converted period houses with the addition of purpose-built facilities.

St Brelades Care Home, 5/6 Beacon Hill, Herne Bay CT6 6AU
 The Cumberland Care Home, 9/11 Beltinge Road, Herne Bay CT6 6DB

Herne Bay care homes

Broomfield Lodge ●

1 Hunters Forstal Road,
Herne Bay CT6 7DN
Tel: 01227 740417

Cumberland, The ●

9-11 Beltinge Road, Herne Bay CT6 6DB
Tel: 01227 361770 **Advert page 80**

Favorita House Residential Home

28 Canterbury Road, Herne Bay CT6 5DJ
Tel: 01227 374166

Grange, The

75 Reculver Road, Herne Bay CT6 6LQ
Tel: 01227 741357

H M T Care – 48 Albany Drive

Herne Bay CT6 8PX
Tel: 01227 742992

Hailey Residential Care Home, The ●

7-8 The Downs, Beacon Hill,
Herne Bay CT6 6AU
Tel: 01227 742366 **Advert below**

Harbour Care Home ●

139 The Broadway, Herne Bay CT6 8HY
Tel: 01227 741940 **OP LDA MH YA**

Herne Place

2 Parkland Road, Herne Bay CT6 5DN
Tel: 01227 934181 **Advert page 82** **OP D YA**

High Pines Residential Home Ltd

47 Pigeon Lane, Herne, Herne Bay CT6 7ES
Tel: 01227 368454 **OP D**

Kimberley Residential Home ●

40 Mickleburgh Hill, Herne Bay CT6 6DT
Tel: 01227 374568 **D**



The Hailey



The Hailey is a large residential care home situated on 'the downs' with stunning sea views and a short walk from the town centre.

It provides accommodation for up to **40 adults with mental health difficulties**.

- Single & En-suite deluxe bedrooms
- Hair salon
- Client kitchen
- On site Daycentre providing numerous activities, skills coaching & promoting independence
- Direct view out onto the sea
- Long term, short stay & respite care offered



For details & a brochure contact Niall Edwards, Registered Manager

7/8 The Downs, Beacon Hill, Herne Bay,
Kent CT6 6AU
Email: Niall@all-about-care.co.uk
Web: www.all-about-care.co.uk

 **01227 742366**

Service **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism
User Bands **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

Kingsley

28 Downs Park, Herne Bay CT6 6BZ
Tel: 01227 367577

LDA

Laleham, The

117-121 Central Parade,
Herne Bay CT6 5JN
Tel: 01227 374898

OP D YA

Orchard House

Underdown Lane, Herne Bay CT6 5UD
Tel: 01227 373586

PD YA

Roselands

50 Reculver Drive, Beltinge,
Herne Bay CT6 6QF
Tel: 01227 360738

OP LDA YA

Seymour House

9 Queenbridge Drive, Herne Bay CT6 8HE
Tel: 01227 361395

LDA



Everyone deserves uncompromising care.

That's why at Herne Place you'll find our people are well-trained in a variety of skills. They're dedicated people who want to celebrate life and improve well-being. And it's why support is given with kindness, respect and dignity.

Call **01227 934181** to find out how we can help.

Residential Care • Dementia Care • Respite Breaks

2 Parkland Road, CT6 5DN • barchester.com/KT

Sovereign House

30 Canterbury Road, Herne Bay CT6 5DJ
Tel: 01227 368796 **Advert below**

OP

St Brelades

5-6 Beacon Hill, Herne Bay CT6 6AU
Tel: 01227 375301 **Advert page 80**

OP D

SOVEREIGN HOUSE

RESIDENTIAL CARE HOME FOR THE ELDERLY



A detached property situated only two minutes from the beach and High Street, Sovereign House is registered to provide personal care and support for up to 10 older people with dementia.

The well decorated and maintained accommodation is spread over three floors with eight en-suite rooms and two rooms with adjoining bathrooms. The home has a lift, a grassed front garden and a patioed rear garden with plants and shrubs.

Contact us for further information:
Tel: **01227 368796** Email: sovereignhouse@talktalk.net

WHITEBIRCH LODGE RESIDENTIAL HOME



The home provides an excellent comfortable atmosphere with very high standards of accommodation for long term residents and for people who need respite or day care.

102-104 Canterbury Road, Herne Bay, Kent, CT6 5SE



FOR MORE INFORMATION PLEASE DO NOT HESITATE TO CONTACT US ON
(01227) 374633 or 362312

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted

Wimbledon House



Wimbledon House is a large residential care home set in mature gardens a short stroll from the seafront.

It provides accommodation for up to **34 Adults with mental health difficulties** offering a warm, caring, homely atmosphere.

- Daycentre providing numerous activities & skills coaching promoting independence
- Long term, short stay & respite care offered
- Single & En-suite deluxe bedrooms
- Private gardens & decked areas
- Ground floor accommodation
- Large, well-equipped communal areas



For details & a brochure contact Michelle Abbott, Registered Manager

58 Selsea Avenue, Herne Bay, Kent CT6 8SD
 Email: michelle@all-about-care.co.uk
 Web: www.all-about-care.co.uk

 **01227 370909**

Herne Bay care homes continued

St Peter's Care Home

15 St Georges Terrace, Herne Bay CT6 8RQ
 Tel: 01227 744003

OP YA

Whitebirch Lodge ●

102-104 Canterbury Road, Herne Bay CT6 5SE
 Tel: 01227 374633 **Advert page 82**

OP

Tarrys Residential Home ●

86-88 Grand Drive, Herne Bay CT6 8LL
 Tel: 01227 367045

OP D LDA

Wimbledon House Residential Care Home ●

58 Selsea Avenue, Herne Bay CT6 8SD
 Tel: 01227 370909 **Advert above**

OP MH YA

Herne Bay care homes with nursing

Coach House, The ●

Strode Park House, Lower
 Herne Road, Herne Bay CT6 7NE
 Tel: 01227 740871

PD LDA SI YA

Strode Park House ●

Lower Herne Road,
 Herne Bay CT6 7NE
 Tel: 01227 373292

OP PD SI YA

Haydon-Mayer ●

54 Albany Drive, Herne Bay CT6 8PX
 Tel: 01227 374962

OP D

For more information about care homes with nursing, see page 55.

Service **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism
User Bands **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

Whitstable care homes

Bradbury Grange

74 Canterbury Road, Whitstable CT5 4HE

Tel: 01227 273209

OP D

Fiveways

Kingsdown Park East, Tankerton, Whitstable CT5 2DT

Tel: 0208 531 5885

LDA MH SI YA

Lyndhurst Rest Home

42-43 Marine Parade, Tankerton, Whitstable CT5 2BE

Tel: 01227 275290

D

Marine Parade

18 Marine Parade, Tankerton, Whitstable CT5 2BG

Tel: 01227 772824

OP MH YA

Maylands ●

Grosvenor Road,

Whitstable CT5 4NN

Tel: 01227 770232

OP LDA YA

St Martins

3 Joy Lane,

Whitstable CT5 4LS

Tel: 01227 261340

OP D

Tralee Rest Home

38-40 Tankerton Road,

Whitstable CT5 2AB

Tel: 01227 276307

OP D

Whitstable care homes with nursing

Chestfield House ●

The Ridge Way, Chestfield, Whitstable CT5 3JT

Tel: 01227 792281

OP D PD SI

Harrier Lodge

Thanet Way, Whitstable CT5 3FS

Tel: 01227 931810

OP D PD MH YA

Whitstable House

Boorman Way, Whitstable CT5 3SE

Tel: 01227 533522 **Advert page 56**

OP D PD SI YA

Whitstable Nursing Home ●

28 West Cliff, Whitstable CT5 1DN

Tel: 01227 265443

OP D

Dartford

Dartford care homes

Blossoms Care Home Ltd

Mounts Road, Greenhithe DA9 9ND

Tel: 01322 381642

OP D PD LDA YA

Bramblings Residential Home

Bramblefield Close, Hartley DA3 7PE

Tel: 01474 702332

OP

Bridge Care Home, The

Brunel Way, Dartford DA1 5FW

Tel: 07928 962593

OP D PD SI YA

Fairby Grange

Ash Road, Longfield DA3 8ER

Tel: 01474 702223

OP D MH

Haslington Lodge Care Home ●

Bean Road, Greenhithe DA9 9JB

Tel: 01322 383229 **Advert page 85**

OP D

Old Downs Dementia Residential Care Home, The

Castle Hill, Hartley, Dartford DA3 7BH

Tel: 01474 702146

OP D

Rosewood Residential Care Home

Cobham Terrace, Bean Road, Greenhithe DA9 9JB

Tel: 01322 385880 **Outside back cover**

OP D YA

Shakti Lodge

208-212 Princes Road, Dartford DA1 3HR

Tel: 01322 288070

OP D

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted



Belmont Healthcare

Your Care, Tailored to You

- **Residential Care:** Tailored support in a safe, homely setting.
- **Dementia Care:** Specialised care designed to enhance quality of life.
- **Respite Care:** Short-term support to give caregivers a break.
- **Rehabilitation:** Recovery support post-hospital stay.



At Belmont Healthcare, we believe that receiving care should enrich life, not limit it. Our dedicated team offers personalised care solutions, including residential care, dementia support, and in-home services across Kent and East Sussex. We prioritise both physical and mental well-being, with activities that encourage socialisation and hobbies, ensuring your loved ones live life on their terms in a comfortable, supportive environment.

Choose Belmont Healthcare for compassionate care that truly makes a difference, the full list of our carehomes are below:

Edendale Lodge
Station Road
Battle TN33 9DB
01424 830295

Haslington Lodge
Bean Road
Greenhithe
Dartford DA9 9JB
01322 383229

Madeira Lodge
Madeira Road
Littlestone
New Romney
Kent TN28 8QT
01797 363242

Wombwell Hall
Wombwell Gardens
Northfleet
Gravesend DA11 8BL
01474 569699

Nursing Care available at this home



enquiries@belmonthhealthcare.co.uk | belmonthhealthcare.co.uk

Dartford care homes continued

Shore Lodge – Care Home

Learning Disabilities

Bow Arrow Lane, Dartford DA2 6PB

Tel: 01322 220965

OP LDA YA

Sonya Lodge Dementia

Residential Care Home

10 High Road, Wilmington,

Dartford DA2 7EG

Tel: 01322 289768

OP D

St James House

53-55 Spital Street, Dartford DA1 2DX

Tel: 01322 600510

PD LDA MH SI YA AD

St James Mews

2-3 St James Place, Dartford DA1 2ED

Tel: 01322 600511

OP PD LDA MH SI YA AD

Turnbull Close

Walsingham, Stone, Dartford DA9 9EB

Tel: 01322 381568

OP PD LDA YA

Dartford care homes with nursing

Beechcare incorporating the Peter

Gidney Neurological Centre

Darenth Road South, Dartford DA2 7QT

Tel: 01625 417800

OP D PD YA

Birchwood Heights Care Home

Hilda May Avenue, Swanley BR8 7BT

Tel: 01322 947055

OP D PD SI YA

Broad Oak Manor Bupa Care Home ●

Broad Oak Close, off Arnolds Lane,

Sutton at Hone, Dartford DA4 9HF

Tel: 01322 223591 **Advert page 63**

OP PD

Eglantine Villa Bupa Care Home ●

Eglantine Lane, Horton Kirby, Dartford DA4 9JL

Tel: 01322 863019 **Advert page 63**

OP D

Emerson Grange

Emerson Park, Rowhill Road, Hextable,

Swanley BR8 7FP

Tel: 01233 224040

OP D PD SI YA

Hazelwood Care Home

Brickfield Farm, Main Road, Longfield DA3 7PW

Tel: 01474 573800

OP D

Kentwood House

Darenth Road South, Darenth, Dartford DA2 7QT

Tel: 01322 279771

OP PD

Priory Mews Care Home

Watling Street, Dartford DA2 6EG

Tel: 0333 321 4715

OP D

Russell Court Nursing Home

Russell Square, Longfield DA3 7RY

Tel: 01474 708151

OP PD

West Hill Care Home

Constance Grove, Dartford DA1 2GA

Tel: 01322 557566

OP D PD SI YA

Wilmington Manor Bupa Care Home ●

Common Lane, Wilmington, Dartford DA2 7BA

Tel: 01322 517980 **Advert page 63**

OP PD

Wombwell Hall ●

Wombwell Gardens, Northfleet DA11 8BL

Tel: 01474 569699 **Advert page 85**

OP D YA

Woodford House

Watling Street, Dartford DA2 6EG

Tel: 01322 401030

OP D PD SI YA



Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted

Deal care homes

Anro House ●

17 Cambridge Road, Walmer, Deal CT14 7HG
Tel: 01304 367178

LDA MH YA

Avondale Castlemount Lodge ●

Castle Mount Lodge, Taswell Street,
Dover CT16 1SG
Tel: 01304 212835

OP LDA MH YA

Bon Secours ●

250 Middle Deal Road,
Deal CT14 9SW
Tel: 01304 366325

LDA YA

Bradfield Residential Home

Hawksdown Road, Walmer,
Deal CT14 7PW
Tel: 01304 360960

OP

Brook Lodge

68 London Road, Deal CT14 9TF
Tel: 07733 154550

OP

Cameron Lodge

142 Church Path,
Middle Deal Road, Deal CT14 9TU
Tel: 01304 373650

OP PD LDA MH

Channel Lea, 12 ●

Walmer, Deal CT14 7UG
Tel: 01304 367131

LDA YA

Chitty Barn ●

Salisbury Road, Dover CT16 1EU
Tel: 01303 276000

OP D PD LDA MH SI YA

Generals Meadow

St Clare Road, Walmer, Deal CT14 7PY
Tel: 01304 360965

OP

Glendale Lodge ●

Glen Road, Kingsdown, Deal CT14 8BS
Tel: 01304 363449

OP

Goodwins, The

3 St Richards Road, Deal CT14 9JR
Tel: 01304 389149

LDA

Homeleigh

3 Sondes Road, Deal CT14 7BW
Tel: 01304 380040

OP MH

Meadowside

Liverpool Road, Walmer, Deal CT14 7NW
Tel: 01304 363445

OP PD LDA SI YA

Milestone House ●

188 London Road, Deal CT14 9PW
Tel: 01304 381201

PD LDA SI

Old Vicarage, The ●

Vicarage Lane, Tilmanstone, Deal CT14 0JG
Tel: 01708 458834

OP D YA

Seahaven ●

110 Wellington Parade, Kingsdown, Deal CT14 8AF
Tel: 01304 364704

OP PD LDA SI YA

Sholden Hall Residential Retreat

London Road, Sholden, Deal CT14 0AB
Tel: 01304 375445

OP D

Sonia Lodge

5-7 Warwick Road, Walmer, Deal CT14 7JF
Tel: 01304 361894

OP D

St Winifred's Dementia Residential Care Home

236 London Road, Deal CT14 9PP
Tel: 01304 375758

OP D PD YA

Upton House

Deal Road, Worth, Deal CT14 0BA
Tel: 01304 612365

OP D

Walmer Care Centre ●

8-10 Marine Road, Walmer, Deal CT14 7DN
Tel: 01304 374928

OP D

Wellington House ●

371 Dover Road, Walmer,
Deal CT14 7NZ
Tel: 01304 379950

LDA MH YA

Westbury House ●

2 Blenheim Road, Deal CT14 7DB
Tel: 01304 360696

OP LDA YA

Service ● OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Dover House



Care and accommodation for people with nursing needs

Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.dover.house

Tel: 01304 898989 • Email: enquiries@dover.house

57 Coombe Valley Road, Dover, Kent, CT17 0EX

Deal care homes with nursing

Ami Group – The Knoll Unit and Ami Court Unit

196 Dover Road, Walmer, Deal CT14 7NB

Tel: 01304 371126

OP

Martha House ●

Martha Trust, Homemead Lane, Deal CT14 0PG

Tel: 01304 615223

PD LDA

St Anselm's Nursing Home ●

St Clare Road, Walmer, Deal CT14 7QB

Tel: 01304 365644

OP D MH

St Winifred's Dementia Residential Care Home

236 London Road, Deal CT14 9PP

Tel: 01304 375758

OP D PD YA

Dover care homes

Alandale Residential Home ●

9 The Drove, Whitfield, Dover CT16 3JB

Tel: 01304 824904

OP

Alexander House – Dover ●

140-142 Folkestone Road, Dover CT17 9SP

Tel: 01304 212949

OP D

Alison Crescent

65 Alison Crescent, Whitfield, Dover CT16 3LP

Tel: 07423 431387

OP LDA YA

Ashgold House

Church Whitfield, Whitfield, Dover CT16 3HZ

Tel: 01304 823966

PD LDA SI

Ashingham House

London Road, Temple Ewell, Dover CT16 3DJ

Tel: 01304 826842

LDA MH

Brambling House ●

46 Eythorne Road, Shepherdswell, Dover CT15 7PG

Tel: 01304 830276

OP D PD SI YA

Brambling Lodge ●

48 Eythorne Road, Shepherdswell, Dover CT15 7PG

Tel: 01304 830775

OP D PD SI

Felbrigg House ●

St Alphege Road, Dover CT16 2PU

Tel: 01304 204760

LDA YA

Glen, The ●

162 Folkestone Road, Dover CT17 9SN

Tel: 01303 276000

LDA

Hillbrow ●

150 Crabble Hill, Dover CT17 0SE

Tel: 01304 827411

LDA MH YA

Ivy Bank Residential Care Home

Wellington Road, Temple Ewell, Dover CT16 3DB

Tel: 01304 449032

OP D

Laureston House Residential Home ●

Laureston Place, Dover CT16 1QU

Tel: 01304 204283

OP D

Little Glen ●

60 Church Road, Dover CT17 9LS

Tel: 01303 276000

LDA

Reddington House ●

2 Park Avenue, Dover CT16 1ER

Tel: 01303 276000

LDA

Riverlea House

105b-107 Lower Road, River, Dover CT17 0OY

Tel: 01304 823935

OP

Sandwich Road, 55

Whitfield CT16 3LT

Tel: 01304 820803

LDA

St Michaels

166 London Road, Temple Ewell, Dover CT16 3DE

Tel: 01304 826414

LDA

Swerford House

The Avenue, Temple Ewell, Dover CT16 3AW

Tel: 01304 821432

LDA

Thorndene ●

Canterbury Road, Swingfield, Dover CT15 7HZ

Tel: 01303 892244

OP PD LDA YA

Twyford House ●

Whitfield Avenue, Dover CT16 2AG

Tel: 01304 241804

LDA YA

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

WELCOME TO CROWNWOOD HEALTHCARE

Our aim is to provide **high quality** personalised nursing care to meet the needs of the individual whilst encouraging choice and independence in a friendly, relaxing and homely environment. We are sensitive to our resident's requirements for privacy, confidentiality and **personal dignity**.

Fresh meals, regular activities and a full complement of **highly trained nursing** and care staff help us to maintain the best possible care and comfort for our residents. Refurbishments to our home and improvements to our service are in process and ongoing.

If you or your loved one is considering the need for residential or nursing care, **please feel free to contact us** or come and visit us to see what we can offer. We look forward to welcoming you to our homes.

Temple Ewell Nursing Home



Wellington Road, Temple Ewell, Dover,
Kent CT16 3DB

01304 822206 (Office)
01304 822246 (Nurses)

E: managertenh@crowwoodhealthcare.com

E: admintenh@crowwoodhealthcare.com

Fort Horsted Nursing Home



Primrose Close, Chatham
Kent, ME4 6HZ

01634 505405

E: managerfhn@crowwoodhealthcare.com

Byron Lodge Nursing Home



105-107 Rock Avenue,
Gillingham, Kent, ME7 5PX

01634 855136

E: managerblnh@crowwoodhealthcare.com

United Response – 1 St Alphege Road

Dover CT16 2PU
Tel: 01304 225252

MH

White Cliffs Lodge

Primrose Road, Dover CT17 0JA
Tel: 01304 219213

LDA MH

Whitfield ●

107 Sandwich Road,
Whitfield, Dover CT16 3JP
Tel: 01304 820236

OP D

Wolverton Court

Alkham Valley Road, Alkham, Dover CT15 7DS
Tel: 01304 825544

LDA

Woodside Residential Care Home

Whitfield Hill, Dover CT16 3BE
Tel: 01304 825713

OP D LDA YA

Advert outside back cover

For more information about care homes with nursing, see page 55.

Dover care homes with nursing

Applecroft Care Home

Sanctuary Close, River, Dover CT17 0ER
Tel: 01304 821331

OP D

Dover House

57 Coombe Valley Road, Dover CT17 0EX
Tel: 01304 898989 **Advert page 88** OP D PD MH SI YA

Harmonia Village

Harmonia Village Hub, 42 Randolph Road,
Dover CT17 0FZ
Tel: 01304 272272 **Advert page 62** OP D PD SI YA

St Stephens Nursing Home

Godwyne Road, Dover CT16 1SW
Tel: 01304 202864

OP D LDA YA

Advert outside back cover

Temple Ewell Nursing Home ●

Wellington Road, Temple Ewell, Dover CT16 3DB
Tel: 01304 822206 **Advert page 90** OP D MH

For information on different types of care home, see page 55.

Sandwich care homes

Eastry House ●

High Street, Eastry, Sandwich CT13 0HE
Tel: 01304 613791 OP D PD LDA SI YA

See page 64 for more information on paying for care homes in Kent.

Gravesham

Gravesend care homes

Benham Lodge ●

42 Pelham Road,
Gravesend DA11 0HZ
Tel: 01474 533108 OP PD LDA SI YA

Clarence Place Residences

29 Clarence Place,
Gravesend DA12 1LD
Tel: 01474 390449 OP YA

Chestnuts Care Home, The

Wrotham Road, Meopham,
Gravesend DA13 9AH
Tel: 01474 812152 OP D PD

Clarendon Royal Community

Royal Pier Rd,
Gravesend DA12 2BE
Tel: 01474 362221 OP D MH SI YA

Dale Lodge ●

Dale Road, Southfleet DA13 9NX
Tel: 01474 834877

Dale Mount ●

Dale Road, Southfleet DA13 9NX
Tel: 01474 832461

Echo Square House

70 Parrock Road, Gravesend DA12 1QH
Tel: 01474 558871

Edwin Therapeutic Unit

82 Edwin Street, Gravesend DA12 1EJ
Tel: 01474 323891

Gravesham Place Integrated Care Centre

22-22a Stuart Road, Gravesend DA11 0BY
Tel: 01474 360500

Hevercourt

Goodwood Crescent, Singlewell,
Gravesend DA12 5EY
Tel: 01474 363690

Hollies Residential Home, The ●

86-90 Darnley Road,
Gravesend DA11 0SE
Tel: 01474 568998

Larchwood Grove

60 Parrock Road, Gravesend DA12 1QH
Tel: 01474 355967

Overcliffe House

30-31 Overcliffe, Gravesend DA11 0EH
Tel: 01474 558871

Pelham Manor

31 Pelham Road, Gravesend DA11 0HU
Tel: 01474 352591

Sheringham House ●

54 Old Road East, Gravesend DA12 1NR
Tel: 01474 329807

Welcome House – Ruby Lodge

58 Pelham Road, Gravesend DA11 0HZ
Tel: 01474 355594

OP D

OP YA

OP D

OP PD LDA YA

LDA

OP LDA YA

LDA MH YA

LDA

OP D MH YA

PD LDA YA

OP D PD SI

MH

Gravesend care homes with nursing

Mayflower Care Home

Hartshill Road, Northfleet, Gravesend DA11 7DX
Tel: 01474 531030

Winchester House ●

180 Wouldham Road, Rochester ME1 3TR
Tel: 01634 624164 **Advert adjacent**

Withens Nursing Home ●

Hook Green Road, Southfleet,
Gravesend DA13 9NQ
Tel: 01474 834109

For information on different types of care home, see page 55.




WINCHESTER HOUSE
BARCHESTER HEALTHCARE

Everyone deserves uncompromising care.

That's why at Winchester House you'll find our people are well-trained in a variety of skills. They're dedicated people who want to celebrate life and improve well-being. And it's why support is given with kindness, respect and dignity.

Call **01634 624164** to find out how we can help.

Residential • Nursing • Dementia • Respite

180 Wouldham Road, ME1 3TR • barchester.com/KT

Maidstone care homes

Aspen House

62 Buckland Road, Maidstone ME16 0SH
Tel: 01634 280703

OP MH YA

Avenues South East – 492 Maidstone Road ●

Blue Bell Hill, Chatham ME5 9QN
Tel: 01634 869716

LDA

Birling House ●

89 High Street, Snodland ME6 5AN
Tel: 01634 244689

PD LDA

Bowercroft Care Ltd

5 Bower Mount Road, Maidstone ME16 8AX
Tel: 01622 672623

OP D

Cedardale Residential Home ●

Queens Road, Maidstone ME16 OHX
Tel: 01622 755338

OP D

Chippendayle Lodge Residential Care Home

10 Chippendayle Drive, Harrietsham,
Maidstone ME17 1AD **Advert outside back cover**
Tel: 01622 859230

OP D PD LDA YA

Church Lane

21 Church Lane, Bearsted, Maidstone ME14 4EF
Tel: 01622 730867

PD LDA

Dickley Court

Dickley Lane, Lenham, Maidstone ME17 2DD
Tel: 01622 859216

OP D PD LDA SI YA

Eastfield ●

76 Sittingbourne Road, Maidstone ME14 5HY
Tel: 01622 755153

OP D

Fairlawn Residential Home

327 Queens Road, Maidstone ME16 0ET
Tel: 01622 751620

OP D

Forge House

2 Podkin Wood, Walderslade,
Chatham ME5 9LY
Tel: 01634 566552

OP LDA MH YA AD

Greenbanks Care Home

31 Buckland Road, Maidstone ME16 0SL
Tel: 01622 755859

OP D SI YA

Grove Residential Home, The

6 Bower Mount Road, Maidstone ME16 8AU
Tel: 01622 755292

OP

Hillbeck Residential Care Home

Roundwell, Bearsted, Maidstone ME14 4HN
Tel: 01622 737847 **Advert outside back cover** OP D YA

Loose Court ●

Rushmead Drive, Maidstone ME15 9UD
Tel: 01622 747406

OP D PD SI

Lower Robin Hood Lane, 146

Walderslade, Chatham ME5 9LB
Tel: 01634 200335

PD LDA YA

Lulworth House Dementia Residential Care Home

Queens Avenue, Maidstone ME16 0EN
Tel: 01622 683231

OP D MH

Magnolia House

1 Cripple Street, Loose, Maidstone ME15 6BA
Tel: 01622 747677

LDA

Mont Calm Residential Home ●

72-74 Bower Mount Road, Maidstone ME16 8AT
Tel: 01622 752117

OP D

Oast, The

2 Plains Avenue, Maidstone ME15 7AT
Tel: 01622 752969 **Advert outside back cover** OP YA

Pilgrims View ●

Roberts Road, Snodland ME6 5HL
Tel: 01634 241906 **Advert page 58** OP D YA

Pilgrims Way Care Home with Nursing

10 Bower Mount Road, Maidstone ME16 8AU
Tel: 01622 756635

OP D MH YA

Rectory House ●

The Old Rectory, Rectory Lane, Harrietsham ME17 1HS
Tel: 01622 851114

OP D PD LDA MH SI

Sapphire House

166 Tonbridge Road, Maidstone ME16 8SR
Tel: 01622 673776

PD MH SI YA

Southlands

East Street, Harrietsham, Maidstone ME17 1HH
Tel: 01622 858713

LDA

Stonebridge House

496 Loose Road, Maidstone ME15 9UF
Tel: 07806 808307

LDA MH SI YA

Tunbury Avenue

151 Tunbury Avenue, Chatham ME5 9HY
Tel: 01634 671768

OP PD LDA SI YA

Vale Residential Care Home, The

191 Willington Street,
Maidstone ME15 8ED
Tel: 01622 762332

Advert outside back cover**OP D YA****Woodgate**

Queens Road,
Maidstone ME16 0JG
Tel: 01622 677235

OP D PD LDA SI YA**Maidstone care homes with nursing****Appleton Lodge**

Royal British Legion Village, Aylesford ME20 7NF
Tel: 01622 791056

OP PD SI YA**Ashley Gardens Care Centre**

419 Sutton Road, Maidstone ME15 8RA
Tel: 01622 477160 **Advert page 95**

OP D YA**Barty House Nursing Home**

Roundwell, Bearsted, Maidstone ME14 4HN
Tel: 01622 737025

OP D PD SI YA**Betsy Clara Nursing Home**

Courtenay Road, Tovil, Maidstone ME15 6UW
Tel: 01622 687523

OP D MH**Bradbury House**

12 Milner Road, Aylesford ME20 7FU
Tel: 01622 791056

OP D PD LDA SI YA**Cavell Park Care Home**

Eclipse Park, Sittingbourne Road, Maidstone ME14 3EN
Tel: 0808 168 6629

OP D YA**Glenhurst Lodge**

Virginia House, Vinters Road, Maidstone ME14 5DX
Tel: 01372 744900

OP D MH YA**Hyllden Heights Care Home**

140 Tonbridge Road, Hildenborough,
Tonbridge TN11 9HJ
Tel: 01732 443030

OP D PD SI YA**Invicta Court**

Invicta Court, Gidds Pond Way, Weaving,
Maidstone ME14 5FY
Tel: 01622 808556

OP D**Loose Valley Nursing Home**

15 Linton Road, Loose, Maidstone ME15 0AG
Tel: 01622 745959

OP**Lukestone Dementia Nursing Home**

7 St Michaels Road, Maidstone ME16 8BS
Tel: 01622 755821

OP D**Maidstone Care Centre ●**

259 Boxley Road, Maidstone ME14 2AR
Tel: 01622 672292

OP D**Maplewood Court Care Home**

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Tel: 01622 427490

OP D PD SI YA**Pilgrims Way Care Home with Nursing**

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Tel: 01622 756635

OP D MH YA**Poplars Care Centre**

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Tel: 0844 472 5179

OP D PD LDA MH SI AD**Sutton Valence Care Home ●**

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Maidstone ME17 3LW
Tel: 01622 588305 **Advert page 95**

OP YA**Staplehurst care homes****Abbotsleigh Dementia Nursing and Residential Care Home**

George Street, Staplehurst TN12 0RB
Tel: 01580 891314

OP D**Gresham House ●**

Station Road, Staplehurst TN12 0PZ
Tel: 01580 895150

LDA SI YA**Hedgerows, 1 and 2**

1-2 Station Road, Staplehurst TN12 0QQ
Tel: 0300 042 2633

OP PD LDA SI YA**Sobell Lodge – Care Home Physical Disabilities**

High Street, Staplehurst TN12 0BJ
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OP PD LDA YA

Staplehurst care homes with nursing

Abbotsleigh Dementia Nursing and Residential Care Home

George Street, Staplehurst TN12 ORB
Tel: 01580 891314

OP D

Iden Manor Nursing Home ●

Cranbrook Road, Staplehurst,
Tonbridge TN12 OER
Tel: 01580 891261

OP D PD LDA SI YA

Staplehurst Manor Bupa Care Home ●

Frittenden Road, Staplehurst,
Tonbridge TN12 ODG
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OP PD



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Edenbridge care homes

Edenbridge Manor Care Home

Mont St. Aignan Way, Edenbridge TN8 5FA
Tel: 01732 492150 **Advert pages 60, 61** OP D PD SI YA

Falconer's Court ●

High Street, Edenbridge TN8 5NW
Tel: 01732 866407 OP D PD LDA MH SI YA

HF Trust – Phillipines Close

Phillippines Close, Edenbridge TN8 5GN
Tel: 01732 782700 OP LDA YA

Stanholm Residential Care Home for the Elderly

Mill Hill, Edenbridge TN8 5DB
Tel: 01732 863748 OP D YA

Sevenoaks care homes

Alpine Care Home ●

10 Bradbourne Park Road, Sevenoaks TN13 3LH
Tel: 01732 455537 OP D PD SI

Chipstead Lake – Care Home Physical Disabilities

Chevening Road, Chipstead, Sevenoaks TN13 2SD
Tel: 01732 459510 OP PD LDA YA

Emily Jackson Close, 1-3 ●

Eardley Road, Sevenoaks TN13 1XH
Tel: 07586 092462 OP PD LDA

Lavender Fields

High Street, Seal, Sevenoaks TN15 0AE
Tel: 01732 443 177 **Advert page 99** OP D PD SI

Rivermere Retirement and Care Home

64-70 Westerham Road, Bessels Green,
Sevenoaks TN13 2PZ **Advert pages 60, 61**
Tel: 01732 492025 OP D PD MH SI YA

Rockdale House

Rockdale Lodge, Rockdale Road,
Sevenoaks TN13 1JT
Tel: 01732 454763 OP

Westerham Place Residential Care Home

Westerham Place, Quebec Square,
Westerham TN16 1TD
Tel: 01959 565805 OP

Sevenoaks care homes with nursing

Emily Jackson House ●

Emily Jackson Close, Eardley Road,
Sevenoaks TN13 1XH
Tel: 01732 622687 **Advert page 95** OP D PD

Gloucester House

Lansdowne Road, Sevenoaks TN13 3XU
Tel: 01732 905849 **Advert page 99** OP D PD SI YA

Harpwood Care Home ●

Seven Mile Lane, Wrotham Heath,
Sevenoaks TN15 7RY
Tel: 01732 494555 **Advert page 96** OP D PD

Holywell Park

Hodsoll Street, New Ash Green, Sevenoaks TN15 7LE
Tel: 01732 822215 OP

Kippingtons Nursing Home ●

Grange Road, Oak Lane,
Sevenoaks TN13 2PG
Tel: 01732 451829 OP D

Manordene

Forge Lane, West Kingsdown, Sevenoaks TN15 6JD
Tel: 01474 855519 OP D PD YA

Nesbit House Care Home

Orpington By Pass, Badgers Mount,
Sevenoaks TN14 7AG
Tel: 01959 581350 OP D

Weald Heights

Bourchier Close, Sevenoaks TN13 1PD
Tel: 0333 321 8295 OP D YA

Folkestone care homes

Arthur Court ●

22-24 Christ Church Road, Folkestone CT20 2SL
Tel: 01303 258777

MH YA

Ashley Avenue, 95

Folkestone CT19 4PJ
Tel: 01303 266453

OP PD LDA MH YA

Blythson Ltd – 3 Ashley Avenue ●

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LDA

Blythson Ltd – 5 Ashley Avenue ●

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Tel: 01303 252787

LDA

Blythson Ltd – 33 St John's Church Road ●

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Tel: 01303 252787

LDA

Brampton Lodge ●

4 Dixwell Road, Folkestone CT20 2LG
Tel: 01303 258227

OP

Broadmeadow

Park Farm Road, Folkestone CT19 5DN
Tel: 0300 041 2626

OP D PD YA

Broadstreet House ●

Broadstreet, Lyminge, Folkestone CT18 8DZ
Tel: 01303 862448

LDA

Burnham ●

19 Julian Road, Folkestone CT19 5HW
Tel: 01303 221335

OP PD LDA YA

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19 Christchurch Road, Folkestone CT20 2SL
Tel: 01303 251215

MH YA

Carlile Lodge

17 Grimston Avenue, Folkestone CT20 2QE
Tel: 01303 250183

LDA

Cherries, The

30 Julian Road, Folkestone CT19 5HW
Tel: 01483 899135

LDA YA

Cumbria House Care Home ●

84-86 Shorncliffe Road, Folkestone CT20 2PG
Tel: 01303 254019 **Advert inside front cover**

OP

Finn Farm Lodge

2 Bathurst Road, Folkestone CT20 2NJ
Tel: 01303 252821

LDA YA

Grange Care Home, The ●

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Tel: 01303 252394 **Advert inside front cover**

OP

Grimston House ●

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Tel: 01303 244958

OP

Grosvenor Court

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LDA

Hatfield Lodge ●

1-3 Trinity Gardens, Folkestone CT20 2RP
Tel: 01303 253253

OP D

Laburnum House

41 Grimston Avenue, Folkestone CT20 2QD
Tel: 01303 227192

LDA YA

Magenta

31 St Johns Church Road, Folkestone CT19 5BH
Tel: 01303 252787

LDA

Maple House

32 Julian Road, Folkestone CT19 5HW
Tel: 01303 251618

LDA YA

Millfield House ●

16 Millfield, Folkestone CT20 1EU
Tel: 01303 226446

OP PD LDA YA

Ravenlea

11 Ravenlea Road, Folkestone CT20 2JU
Tel: 01303 255729

PD LDA YA

Sandgate Manor ●

46 Military Road, Sandgate, Folkestone CT20 3BH
Tel: 01303 244428

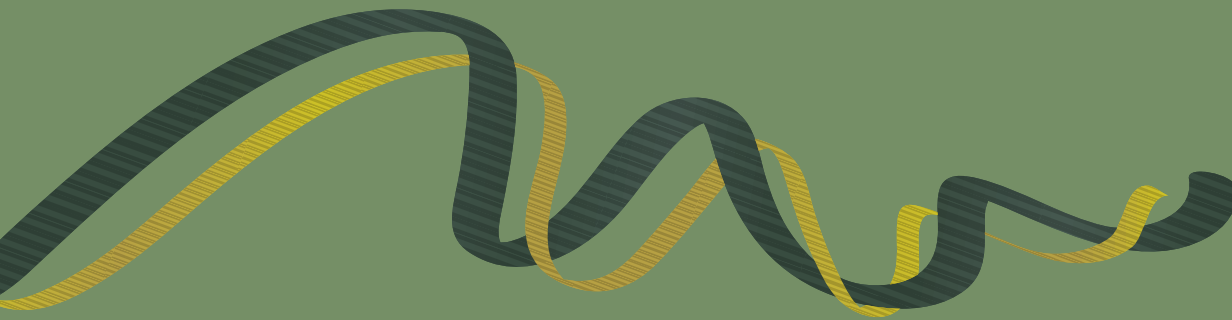
OP PD LDA YA

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User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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 - Palliative
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 - Dementia Nursing

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 - Wellbeing team
 - Hair salon
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OP LDA MH YA

St Claire's Care Home

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Tel: 01303 254897

OP D

St Heliers Hotel

25-26 Clifton Gardens, Folkestone CT20 2EF
Tel: 01303 254980

OP D YA

Tanglewood ●

252 Canterbury Road, Hawkinge, Folkestone CT18 7AY
Tel: 0203 137 2273

LDA YA

Tristford ●

7 Radnor Park West, Folkestone CT19 5HJ
Tel: 01303 241720

OP PD LDA YA

Tudor Lodge ●

18-20 Manor Road,
Folkestone CT20 2SA
Tel: 01303 251195

OP D

Turketel Road

8 Turketel Road, Folkestone CT20 2PA
Tel: 01303 256516

LDA YA

Westview

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Tel: 01303 245629

LDA YA

Folkestone care homes with nursing

Folkestone Care Centre

52-56 Shorncliffe Road, Folkestone CT20 2NB
Tel: 01303 765700 **Advert page 100** OP D PD SI YA

Hawkinge House ● **Advert page 71**

Hurricane Way, Hawkinge, Folkestone CT18 7SS
Tel: 01303 890100

OP D PD MH YA

Hawkinge House Proactive Assessment Unit ●

1 Hurricane Way, Hawkinge, Folkestone CT18 7SS
Tel: 01303 895072 **Advert page 71** OP D PD SI YA

Wells House Nursing Home ●

Radnor Cliff Crescent,
Folkestone CT20 2JQ
Tel: 01303 850727

OP

Wells Lodge Nursing Home ●

60 Earls Avenue, Folkestone CT20 2HA
Tel: 01303 850898

OP

For information on different types of care home, see page 55.

Hythe care homes

Abbey Lodge Residential Home ●

91 Seabrook Road, Hythe CT21 5QP
Tel: 01303 265175 **Advert page 100** OP YA

Bradwell House ●

14 Brockhill Road, Hythe CT21 4AQ
Tel: 01303 239439

PD LDA MH YA

Cornerways Residential Home

1 Tanners Hill, Hythe CT21 5UE
Tel: 01303 268737

OP D

Elm Lea Residential Care Home ●

17 Bartholomew Lane, Hythe CT21 4BX
Tel: 01303 269891 **Advert page 100** OP

HF Trust – Lympne Place (High Trees and The Beeches)

Aldington Road, Lympne, Hythe CT21 4PA
Tel: 01303 260453

LDA

Highfield Residential Rest Home

77 Seabrook Road, Hythe CT21 5QW
Tel: 01303 267036

OP

Seabrook Road, 24

Hythe CT21 5NA
Tel: 01303 230772

LDA MH YA

Seabrook Road, 26

Hythe CT21 5NA
Tel: 01303 266453

PD LDA MH YA

Service ● OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
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01303 262421

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Hythe care homes continued

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OP YA

Villa Maria

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Tel: 01303 266723

OP D PD SI

Hythe care homes with nursing

Balgowan Nursing Home **Advert page 102**

46 Bartholomew Lane, Hythe CT21 4BX
Tel: 01303 266782

OP YA

Saltwood Care Centre ● **Advert page 102**

Tanners Hill, Hythe CT21 5UQ
Tel: 01303 262421

OP D PD SI YA

Hythe View ● **Advert page 102**

91 North Road, Hythe CT21 5ET
Tel: 01303 265441

OP YA

St Margaret's Nursing Home

20 Twiss Avenue, Hythe CT21 5NU
Tel: 01303 267557

OP YA

Romney Marsh care homes

Beechcare

99 Dunes Road, Greatstone, New Romney TN28 8SW
Tel: 01797 362121

PD LDA

Brightcare

20 Taylors Lane, St Mary's Bay,
Romney Marsh TN29 0EU
Tel: 01797 366866

LDA

Cotswold Lodge

Coast Road, Littlestone, New Romney TN28 8QY
Tel: 01797 367453

OP LDA YA

Eden Cottage

6 The Oval, Dymchurch, Romney Marsh TN29 0LR
Tel: 01303 872686

LDA YA

Fairways Residential Home ●

Madeira Road, Littlestone, New Romney TN28 8QX
Tel: 01797 362336

OP D PD SI YA

Foam, The

3 Chapel Road, Dymchurch, Romney Marsh TN29 0TD
Tel: 01303 875151

OP PD LDA MH YA

Homeleigh Farm

Dungeness Road, Lydd TN29 9PS
Tel: 01797 321506

LDA MH YA

Littlecroft

132-134 Dunes Road, Greatstone,
New Romney TN28 8SP
Tel: 01797 367549

PD LDA

Madeira Lodge Care Home ●

Madeira Road, Littlestone-on-Sea,
New Romney TN28 8QT
Tel: 01797 363242 **Advert page 85**

OP D MH

Old Rectory Residential Home, The ●

New Hall Close, Dymchurch, Romney Marsh TN29 0LE
Tel: 01303 874470

OP D PD MH SI YA

Old School House ●

Church Lane, New Romney TN28 8ES
Tel: 01797 366477

LDA

Paddock, The ●

80 High Street, Lydd, Romney Marsh TN29 9AN
Tel: 01797 321292

LDA YA

Rose Cottage

Oak Lodge Road, New Romney TN28 8BG
Tel: 0333 005 8922

OP PD LDA YA

Rosecroft

71 Meehan Road, Greatstone, New Romney TN28 8NZ
Tel: 01797 361601

LDA

Seabourne House

61 Seabourne Way, Dymchurch,
Romney Marsh TN29 0PX
Tel: 01303 875154

LDA YA

Seabreezes

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Tel: 01797 369150

OP PD LDA MH SI YA

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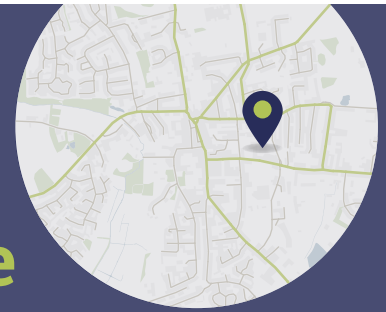
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9.8

Canterbury House
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Romney Marsh care homes continued

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Dymchurch Road,
New Romney TN28 8UF
Tel: 01797 366663

LDA MH SI YA

Tamarisk

48 Leonard Road, Greatstone,
New Romney TN28 8RX
Tel: 01797 364562

OP PD LDA SI YA

Romney Marsh care homes with nursing

Bethany House Care Home

30 Eastbridge Road, Dymchurch TN29 0PG
Tel: 01303 875199

PD

Bethany Lodge

35 Eastbridge Road, Dymchurch,
Romney Marsh TN29 0PG
Tel: 01303 872289

PD SI YA

Creedy House ●

Nether Avenue, Littlestone-on-Sea,
New Romney TN28 8NB
Tel: 01797 362248

OP D PD

Lindau Residential Home

104 Littlestone Road, New Romney TN28 8NH
Tel: 01797 364371

OP D YA

Swale

Faversham care homes

Ashurst House

9 Briton Road, Faversham ME13 8QH
Tel: 01795 590022

OP PD LDA YA

Canterbury House Care Home

Tettenhall Way, Faversham ME13 8YQ
Tel: 01795 358 332 **Advert page 104**

OP D YA

Carnalea Residential Home ●

5-9 London Road, Faversham ME13 8TA
Tel: 01795 532629 **Advert page 104**

OP D YA

Kent Autistic Trust, The – 9 Perrys Close ●

Faversham ME13 7BX
Tel: 01634 405168

LDA

Lady Dane Farmhouse ●

Lady Dane Farmhouse, Love Lane,
Faversham ME13 8BJ
Tel: 01227 373292

OP PD LDA SI YA

For more information about different types of care homes, see page 55.

Faversham care homes with nursing

Cooksditch House Nursing and Residential Home

East Street, Faversham ME13 8AN
Tel: 01795 530156

OP PD SI YA

See the checklist on page 57 for useful suggestions of questions to ask when looking at care homes.



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User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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OP D YA

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114 Leysdown Road, Leysdown-on-Sea,
Isle of Sheppey ME12 4LH
Tel: 01795 510271

OP D PD YA

Little Oyster Residential Home

Seaside Avenue, Minster-on-Sea,
Sheerness ME12 2NJ
Tel: 01795 870608

PD LDA MH SI

Moordean

Oak Lane, Minster-on-Sea, Sheerness ME12 3QP
Tel: 01795 351641

LDA YA

Neptune House

8-10 Neptune Terrace, Sheerness ME12 2AW
Tel: 01795 581660

LDA

Oak Avenue, 23

Minster-on-Sea, Sheerness,
Isle of Sheppey ME12 3QT
Tel: 01795 351641

LDA YA

Oakdene Rest Home

165 Minster Road, Minster-on-Sea,
Sheerness ME12 3LH
Tel: 01795 874985

OP D

Ocean Heights Residential Home

Seaside Avenue, Minster-on-Sea, Sheerness ME12 2NJ
Tel: 07955 774686

OP D PD

Rose House

42 The Street, Iwade, Sittingbourne ME9 8SJ
Tel: 01795 429454

LDA MH YA

St. Helens House ●

21 St. Helens Road, Sheerness ME12 2QY
Tel: 07882 710854

OP D PD LDA MH YA

Street, The, 1

1 The Street, Iwade, Sittingbourne ME9 8SH
Tel: 01634 869200

LDA MH SI YA

Sunnyfields ●

241 Queenborough Road, Minster-on-Sea,
Sheerness ME12 3EW
Tel: 01795 665077

OP PD LDA MH SI YA

Welcome Home

Cliff View Gardens, Warden Bay, Sheerness ME12 4NH
Tel: 01795 510884

OP D PD LDA SI YA

Willows Residential Care Home

The Broadway, Minster-on-Sea, Sheerness ME12 2DE
Tel: 01795 874975

OP

Winchester House ●

455 Minster Road, Minster-on-Sea,
Sheerness ME12 3NS
Tel: 01795 871160

PD LDA YA

Sittingbourne care homes

Aspley House

204 London Road, Sittingbourne ME10 1QA
Tel: 01795 438856

LDA YA

Beechfields

Conyer Road, Teynham, Sittingbourne ME9 9ET
Tel: 01795 520580

OP

Blair Park Residential Care Home

2 Beechwood Avenue, Crown Road,
Milton Regis, Sittingbourne ME10 2AL
Tel: 01795 423695

OP D YA

Advert outside back cover

Bridge House ●

115 Grovehurst Road,
Sittingbourne ME10 2TA
Tel: 01795 477966

LDA YA

Byfield Court ●

Sheppey Way, Bobbing, Sittingbourne ME9 8PJ
Tel: 01795 431685

PD LDA YA

Cartref House ●

22 London Road,
Sittingbourne ME10 1NA
Tel: 01795 477966

LDA YA

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

Court Regis ●

Middletune Avenue, Milton Regis,
Sittingbourne ME10 2HT
Tel: 01795 423485 **Advert page 58**

OP D YA

Ellens Court Care Home

Lady Margaret Manor Road, Doddington,
Sittingbourne ME9 ONT
Tel: 01795 651061

OP D PD LDA MH SI YA AD

Hanningfield Retirement Home Ltd

99 London Road, Sittingbourne ME10 1NR
Tel: 01795 479587

OP

Hill Farm ●

15 Keycol Hill, Bobbing, Sittingbourne ME9 8LZ
Tel: 01795 841220

OP PD LDA MH SI YA

Insight SBS Ltd – 201 London Road

Sittingbourne ME10 1PA
Tel: 01795 438856

LDA YA

Insight Teynham

5 London Road, Teynham,
Sittingbourne ME9 9QW
Tel: 01795 521122

LDA YA

Orchard Cottage

Keycol Hill, Newington, Sittingbourne ME9 8NE
Tel: 01795 424823

LDA YA

Pine Lodge Care

26-32 Key Street, Sittingbourne ME10 1YU
Tel: 01795 423052

OP D

Rhyme House ●

9-11 Chaucer Road, Sittingbourne ME10 1EZ
Tel: 01795 439744

PD LDA MH SI YA

School Lane ●

35 School Lane, Iwade, Sittingbourne ME9 8SE
Tel: 01634 869200

PD LDA MH YA

Sheerstone, 6a

6a Sheerstone, Iwade,
Sittingbourne ME9 8RN
Tel: 01634 869200

LDA

Sheerstone, 19

19 Sheerstone, Iwade,
Sittingbourne ME9 8RN
Tel: 01634 869200

LDA YA

Ulcomb House ●

24 London Road, Sittingbourne ME10 1NA
Tel: 01795 412230

LDA YA

Welcome House – The Cedars

2 Hartlip Hill, Hartlip,
Sittingbourne ME9 7PA
Tel: 01795 843837

MH

Woodstock Dementia and Residential Care Home

80 Woodstock Road, Sittingbourne ME10 4HN
Tel: 01795 420202

OP D



Sittingbourne care homes with nursing

Elvy Court Care Home

Advert pages 60, 61

200 London Road, Sittingbourne ME10 1QA
Tel: 01795 374478

OP D PD SI YA

Hengist Field Care Centre

Hengist Field, Borden, Sittingbourne ME9 8FH
Tel: 01795 473880

OP D PD SI

Newington Court

Keycol Hill, Newington, Sittingbourne ME9 7LG
Tel: 01795 334085 **Advert adjacent**

OP D PD YA


NEWINGTON COURT
BARCHESTER HEALTHCARE

Everyone deserves uncompromising care.

That's why at Newington Court you'll find our people are well-trained in a variety of skills. They're dedicated people who want to celebrate life and improve well-being. And it's why support is given with kindness, respect and dignity. Call **01795 334085** to find out how we can help.

Residential • Nursing • Dementia • Respite

Keycol Hill, ME9 7LG • barchester.com/KT

Birchington care homes

Beach House ●

1 Beach Avenue, Birchington CT7 9JS
Tel: 01843 845922

OP LDA MH YA

Spencer House

Spencer Road, Birchington CT7 9EZ
Tel: 01843 841460

OP D PD

Grenham Bay Court ●

Cliff Road, Birchington CT7 9JX
Tel: 01843 841008

OP

Springfield House

81 Epple Bay Road,
Birchington CT7 9EW
Tel: 01843 842574

PD LDA YA

Highfield Residential Home

51 Alpha Road,
Birchington CT7 9EG
Tel: 01843 842116

OP

A countywide list of home care providers starts on page 29.

Broadstairs care homes

Bradstowe Lodge

22 Victoria Parade, Broadstairs CT10 1QL
Tel: 01843 861962

OP

Kent House Residential Home

Fairfield Road, Broadstairs CT10 2JZ
Tel: 01843 602720

OP D

Cleveland House ●

20a Granville Road, Broadstairs CT10 1QB
Tel: 01843 866509

OP LDA YA

Port Regis

Convent Road, Broadstairs CT10 3PR
Tel: 01843 602266

OP D YA

Deer Park Care Centre

Detling Avenue, Broadstairs CT10 1SR
Tel: 01843 868666

OP LDA MH

Wychdene Care Home ●

19 Callis Court Road, Broadstairs CT10 3AF
Tel: 01843 865282

OP D

Broadstairs care homes with nursing

Maurice House

Callis Court Road, Broadstairs CT10 3AH
Tel: 01843 603323 **Advert page 109**

OP

See the checklist on page 57 for useful suggestions of questions to ask when looking at care homes.

Margate care homes

Aquarius Lodge

20 Approach Road, Cliftonville, Margate CT9 2AN
Tel: 01843 292323

OP D

Avenues Care Centre, The ●

1-5 First Avenue, Cliftonville, Margate CT9 2LF
Tel: 01843 228761

OP D MH

Autumnville ●

26 Friends Avenue, Margate CT9 3XE
Tel: 01843 225989

LDA

Avenues South East – 87 Westbrook Avenue ●

Margate CT9 5HB
Tel: 0208 308 2900

PD LDA

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted

Margate care homes continued

Caretech Community Services (No 2) Ltd

– 22 Prices Avenue

Cliftonville, Margate CT9 2NT

Tel: 01843 293927

LDA

Chartwell House

26 Draco Drive, Off Star Lane, Broadstairs,

Margate CT9 4FY

Tel: 07534 123132

OP D PD SI

Claremont Care Home

6 Lower Northdown Avenue, Margate CT9 2NJ

Tel: 01843 225117

OP D

Forbesville

157 Dane Road, Margate CT9 2LS

Tel: 01843 227173

OP LDA SI YA

Graywood Care Home

10 Northdown Avenue, Cliftonville, Margate CT9 2NL

Tel: 01843 220797

MH

Green Gables

6 Northdown Avenue, Margate CT9 2NL

Tel: 01843 227770

OP

L and S Care Homes Ltd – 3 York Terrace

Birchington CT7 9AZ

Tel: 01843 843486

LDA

Maltreath Residential Care Home

23-25 Warwick Road, Cliftonville, Margate CT9 2JU

Tel: 01843 221677

OP MH YA

North Lodge Care Home

47 St Peters Road, Margate CT9 1TJ

Tel: 01843 229390

OP D

Rosedene Residential Care Ltd

29-31 Westonville Avenue, Margate CT9 5DY

Tel: 01843 220087

OP

Sense – 89 Hastings Avenue

Margate CT9 2SQ

Tel: 01843 232767

PD LDA SI

St Peters Home

26-28 St Peters Road, Margate CT9 1TH

Tel: 01843 291363

OP D

Terrance House ●

7-19 Belgrave Road, Margate CT9 1XQ

Tel: 01843 224879

OP D MH SI YA AD

Treetops Residential Home

3 Lower Northdown Avenue,

Margate CT9 2NJ

Tel: 01843 220826

OP

Tulipa House

13 Shottendane Road, Margate CT9 4NA

Tel: 01843 221600

OP D

Willows Care Southern Ltd

5-13 Second Avenue, Margate CT9 2LL

Tel: 01843 228570

OP D

Yoakley House Care Home ●

Drapers Close, Margate CT9 4AH

Tel: 01843 223652

OP



At Maurice House Care Home we share something special

Near the coastal town of Broadstairs in Kent, Maurice House is a care home exclusively for the Armed Forces community. Our residents' shared experiences in the Armed Forces create a truly unique community.

We are pleased to provide an expert level of care and we operate a specialist dementia care lodge catering for up to 30 people. Plus, we have spacious en-suite rooms, comfortable lounges, a bar, and 12 acres of beautiful grounds and gardens, so you can feel right at home from the moment you arrive.

Tracy Tremble, Maurice House Manager

Call 01843 603323 or visit rbl.org.uk/mauricehouse



Maurice House
Care Home

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

Margate care homes with nursing

See page 109 for the **Service User Bands** key

Ashcroft Nursing Home ●

Fairview Close, Cliftonville, Margate CT9 2QE
Tel: 01843 296626

OP D PD SI

Westbrook House Integrated Care Centre

150 Canterbury Road, Westbrook, Margate CT9 5DD
Tel: 0300 041 0312

OP D YA

Shottendane Nursing Home ●

Shottendane Road, Margate CT9 4BS
Tel: 01843 291888

OP YA

For more information about different types of care homes, see page 55.

Ramsgate care homes

Ashdene House

50-50a St Mildreds Road, Ramsgate CT11 0EF
Tel: 01843 592045

PD LDA MH

Brenan House Residential Home

21 Vale Square, Ramsgate CT11 9DE
Tel: 01843 592546

OP

Ebbsfleet House

Tubbs Lane, Ebbsfleet Lane, Ramsgate CT12 5DJ
Tel: 01304 613004

LDA

Keele House

176-178 High Street, Ramsgate CT11 9TS
Tel: 01843 591735

OP D

Martins

2 Ebbsfleet Lane, Ramsgate CT12 5DJ
Tel: 01843 823010

LDA

Ramsgate Care Centre

66-68 Boundary Road,
Ramsgate CT11 7NP
Tel: 01843 585444

OP

Rose Farm House

Haine Road,
Ramsgate CT12 5AG
Tel: 01843 583380

LDA

Sense – 163 Newington Road ●

Ramsgate CT12 6QB
Tel: 01843 596896

LDA SI

Wantsum Lodge

32 St Mildreds Road,
Ramsgate CT11 0EF
Tel: 01843 582666

OP D

Westgate-on-Sea care homes

Avondale House ●

25 Roxburgh Road, Westgate-on-Sea CT8 8RX
Tel: 01843 606511

OP LDA MH YA

Dane End House

1 Dane End Road, Westgate-on-Sea CT8 8PH
Tel: 01843 836372

PD LDA MH SI YA

Gordon Lodge Rest Home

43 Westgate Bay Avenue,
Westgate-on-Sea CT8 8AH
Tel: 01843 831491

OP PD YA

Ocean Swell

33 Sea Road, Westgate-on-Sea CT8 8SB
Tel: 01843 832362 **Advert adjacent**

OP PD

Roxburgh House

29-31 Roxburgh Road, Westgate-on-Sea CT8 8RX
Tel: 01843 832022

OP PD

Westcliffe Villa

37a Sea Road,
Westgate-on-Sea CT8 8QW
Tel: 01843 835669

PD LDA MH SI YA

Ocean Swell

A friendly, family-run residential care home overlooking the sea at St. Mildred's Bay, caring for both elderly and disabled residents.

Facilities include single and double rooms, ground floor rooms & two TV lounges.

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oceanswellcare@btinternet.com
www.oceanswellcare.co.uk

33 Sea Road, Westgate-On-Sea,
Kent, CT8 8SB



Westgate-on-Sea care homes with nursing

Eaton Lodge Nursing Home

62 Westgate Bay Avenue, Westgate-on-Sea CT8 8SN
Tel: 01843 832184 **OP PD SI**

St Michael's Nursing Home ●

Elm Grove, Westgate-on-Sea, Margate CT8 8LH
Tel: 01843 834917 **OP D LDA**

West Gate, The ●

2-4 Canterbury Road, Westgate-on-Sea,
Margate CT8 8JJ
Tel: 01843 831585 **OP D PD MH SI**



Tonbridge and Malling

Tonbridge care homes

Avenues South East – 288 Shipbourne Road ●

Tonbridge TN10 3EX
Tel: 0208 308 2900 **LDA**

Capel Grange Residential Home ●

Maidstone Road, Five Oak Green, Tonbridge TN12 6SQ
Tel: 01892 834225 **Advert below right** **OP D**

Chestnut Lodge Care Home

18-20 London Road, Tonbridge TN10 3DA
Tel: 01732 362440 **OP D**

Grange, The – Benenden ●

The Green, Benenden, Cranbrook TN17 4DN
Tel: 01580 240118 **OP LDA YA**

Hadlows, The ●

128-130 Hadlow Road, Tonbridge TN9 1PA
Tel: 01732 770981 **LDA YA**

Hale Place Farmhouse

79 Old Road, East Peckham, Tonbridge TN12 5EN
Tel: 01622 871081 **OP D**

Lavenders

Lavenders Road, West Malling ME19 6HP
Tel: 01732 844744 **OP**

Miramar Care Home

165 Reculver Road, Beltinge, Herne Bay CT6 6PX
Tel: 01227 235348 **Advert pages 60, 61** **OP D PD**

St Peters Row Delarue Close

1-3 St Peters Row Delarue Close,
Shipbourne Road, Tonbridge TN11 9NN
Tel: 01732 771593 **LDA**

Wheatfield Drive ●

17 Wheatfield Drive,
Cranbrook TN17 3LU
Tel: 01580 715249 **OP LDA YA**

See page 113 for the **Service User Bands** key



Capel Grange
Private Residential Home

OP & DE registered



"home from home in the Kent countryside"

Set in two acres of beautiful landscaped gardens, Capel Grange is an elegant country house offering homely accommodation with care tailored to your requirements. We offer: Long term, convalescent, respite and day care in single or double en suite bedrooms. Excellent cuisine, visiting professionals, activities and entertainment. **The Cottage Wing offers a safe and calm environment for those with dementia.**

Call us to arrange a visit or request a brochure
01892 834225

Capel Grange, Maidstone Rd, Five Oak Green, Kent TN12 6SQ
Email: capelgrange@safequartersouth.com www.safequartersouth.com



Cornford House

Care Suites

Relationship Centred Care™



Care and accommodation for people with nursing needs

Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.cornford.house

Tel: 01892 820100 • Fax: 01892 820590 • Email: enquiries@cornford.house

Cornford Lane, Pembury, Tunbridge Wells TN2 4QS

Tonbridge care homes with nursing

Ashurst Park Care Home

Fordcombe Road, Fordcombe,
Tonbridge Wells TN3 ORD
Tel: 01892 709000

OP D PD YA

Barnes Lodge

Tudeley Lane, Tonbridge TN11 0QJ
Tel: 01634 729130

OP D SI

Fountains Lodge Bupa Care Home ●

13-17 London Road, Southborough,
Royal Tunbridge Wells TN4 0RJ
Tel: 01892 682290 **Advert page 63**

OP D PD SI YA

Tonbridge House Care Home

36 Quarry Hill Road, Tonbridge TN9 2RS
Tel: 0808 164 2500

OP D YA

Westbank Care Home

64 Sevenoaks Road, Borough Green,
Sevenoaks TN15 8AP
Tel: 01732 780066

OP D PD YA

See the checklist on page 57 for useful suggestions of questions to ask when looking at care homes.

Tunbridge Wells

Tunbridge Wells care homes

Aspens Cornford Lane ●

Pembury, Tunbridge Wells TN2 4QU
Tel: 01892 822168

OP LDA YA

Beulah Lodge Rest Home Ltd

1 Beulah Road, Tunbridge Wells TN1 2NP
Tel: 01892 548447

OP D PD MH SI

Birchwood House Rest Home ●

Stockland Green Road, Speldhurst,
Tunbridge Wells TN3 OTU
Tel: 01892 863559 **Advert page 115**

OP

Cornford House ●

Cornford Lane, Pembury, Tunbridge Wells TN2 4QS
Tel: 01892 820100

OP D PD MH SI YA

Advert page 112

Crossways Community ●

8 Culverden Park Road, Tunbridge Wells TN4 9QX
Tel: 01892 529321

OP LDA MH YA

Garland House ●

2 Garlinge Road, Southborough,
Tunbridge Wells TN4 0NR
Tel: 01892 532707

OP YA

Hartley House Care Home

Hartley Road, Cranbrook TN17 3QN
Tel: 01580 713139

OP D YA

Hazeldene House

Romford Road, Pembury,
Tunbridge Wells TN2 4AY
Tel: 01892 826500 **Advert page 114**

OP D MH

Hollies Rest Home, The ●

14-16 Park Road,
Southborough TN4 0NX
Tel: 01892 535346

OP D PD SI

Milward House

6 Madeira Park, Tunbridge Wells TN2 5SZ
Tel: 0300 303 1460

OP D

Mount Ephraim House

Mount Ephraim, Tunbridge Wells TN4 8BU
Tel: 01892 352 748 **Advert page 99**

OP D PD SI

Rusthall Respite

Middle Field Court, Edward Road, Rusthall,
Tunbridge Wells TN4 8RP
Tel: 0300 041 5220

OP PD LDA SI YA

Seven Springs

– Care Home Physical Disabilities

Pembury Road, Tunbridge Wells TN2 4NB
Tel: 01892 531 138

OP PD LDA YA

Service OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism
User Bands MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

Hazeldene House

Care Suites

Relationship Centred Care™



Care and accommodation for people with nursing needs

Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.hazeldene.house

Tel: 01892 826500 • Email: enquiries@hazeldene.house

Romford Road, Pembury, Nr Tunbridge Wells, Kent TN2 4AY

Birkin Lodge

Camden Park, Hawkenbury, Tunbridge Wells TN2 5AE
Tel: 01892 533747 **OP D**

Cornford House ● **Advert page 112**

Cornford Lane, Pembury, Tunbridge Wells TN2 4QS
Tel: 01892 820100 **OP D PD MH SI YA**

Firtree House Nursing Home ●

30 St James Road, Tunbridge Wells TN1 2JZ
Tel: 01892 523954 **OP**

Halliwell

Kingswood Road, Tunbridge Wells TN2 4UN
Tel: 01892 525909 **OP**

Hallmark Chamberlain Court Luxury Care Home ●

77 Mount Ephraim, Tunbridge Wells TN4 8BS
Tel: 01892 618 773 **OP D PD SI YA**

Hawkhurst House ●

Cranbrook Road, Hawkhurst, Cranbrook TN18 5EF
Tel: 01580 239170 **Advert page 116** **OP D PD YA**

Hawkhurst House PRU Ltd ●

Cranbrook Road, Hawkhurst, Cranbrook TN18 5EF
Tel: 01580 239170 **Advert page 116** **OP D PD SI YA**

Hazeldene House ●

Romford Road, Pembury,
Tunbridge Wells TN2 4AY
Tel: 01892 826500 **Advert page 114** **OP D MH**

Larchmere House Nursing Home ●

Biddenden Road, Frittenden, Cranbrook TN17 2EN
Tel: 01580 852335 **Advert below** **OP D**

Little Court Care Home ●

26 Roopers, Speldhurst,
Tunbridge Wells TN3 0QL
Tel: 01892 863414 **OP**

Rusthall Lodge Care Home ●

Nellington Road, Rusthall,
Tunbridge Wells TN4 8SJ
Tel: 01892 556500 **OP PD SI**

Tunbridge Wells Care Centre

142 Upper Grosvenor Road,
Tunbridge Wells TN1 2ED
Tel: 01892 618721 **OP D PD SI YA**

Warwick Park Care Home ●

55 Warwick Park, Tunbridge Wells TN2 5EJ
Tel: 01892 541434 **OP**



Care is at the centre of everything we do

We are an independent family-run care home offering exceptional client-centred care for over 30 years. Birchwood House, a former manor house, is set in stunning grounds in Speldhurst and is known for its welcoming feel.

Our dedicated experienced staff provide a safe environment enabling residents to live fulfilling lives through engaging activities. All our residents are treated with kindness, dignity and respect.

Find out more about life at **Birchwood House**.



Offering residential, respite and convalescent care

01892 863559 birchwoodhouse.org.uk



BIDDENDEN RD,
FRITTENDEN,
KENT TN17 2EN

- 24 Hour Nursing Care
- Delicious home cooked food
- Daily Activities and regular outings
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info@larchmere.co.uk • Find us on Facebook



Hawkhurst House

Care Suites

Relationship Centred Care™



Care and accommodation for people with nursing needs

Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

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Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.hawkhurst.house

Tel: 01580 239170 • Email: enquiries@hawkhurst.house

Cranbrook Road, Hawkhurst, Cranbrook, Kent TN18 5EF

Useful local contacts

Kent County Council

County Hall, Maidstone ME14 1XQ
Tel: **0300 041 6161**
Text relay: **18001 0300 041 6161**
Email: **social.services@kent.gov.uk**
Web: **www.kent.gov.uk/careandsupport**

Advocacy for All

The Civic Centre, St Mary's Road, Swanley BR8 7BU
Tel: **0345 310 1812**
Email: **info@advocacyforall.org.uk**
Web: **www.advocacyforall.org.uk**

Age UK Kent Rivers

North Kent, Medway & Swale
Tel: **01634 572616**
Web: **www.ageuk.org/kentrivers**
Email: **enquiries@ageukkentrovers.org.uk**

Hythe, Lyminge and Ashford

Sanford House Stade Street Hythe CT21 6BD
Tel: **01303 269602**
Web: **www.ageuk.org.uk/ashford**

Maidstone

Dairy Court, Fairview Farm,
Linton Road ME15 OAL
Tel: **01622 753618**
Web: **www.ageuk.org.uk/maidstone**

Tunbridge Wells

Wood Street TN1 2QS
Tel: **01892 522591**
Web: **www.ageuk.org.uk/tunbridgewells**

Alzheimer's and Dementia Support Services

Safeharbour Memory Wellbeing Centre,
Coldharbour Road, Northfleet DA11 8AE
Tel: **01474 533990**
Email: **info@alz-dem.org**
Web: **www.alz-dem.org**

24-hour dementia helpline

Tel: **0800 500 3014**
Email: **helpline@alz-dem.org**
Web: **www.alz-dem.org/urgent-support**

Gateways to council services and advice

Ashford Gateway Plus

Church Road TN23 1AS
Tel: **0300 041 6666**

Dover

69-71 Castle Street CT16 1PD
Tel: **01304 872199**
(offices currently closed).

Edenbridge

The Eden Centre, Four Elms Road TN8 6BY
Tel: **0300 041 4010**

Gravesham

Civic Centre, Windmill Street DA12 1AU
Tel: **01474 337000**

Sheppey

38-42 High Street ME12 1NL
Tel: **01795 417850**

Swanley Link

London Road BR8 7AE
Tel: **0300 042 1281**

Tenterden

2 Manor Row, High Street TN30 6HP
Tel: **0300 041 6666**

Thanet Gateway Plus

Cecil Street, Margate CT9 1RE
Tel: **01843 577000**

Tonbridge Castle

Castle Street TN9 1BG
Tel: **01732 844522**



→ Healthwatch Kent

Aims to ensure that the views of the public are taken into account when health and social care services are planned for and provided.

Tel: **0808 801 0102**

Email: **info@healthwatchkent.co.uk**

Web: **www.healthwatchkent.co.uk**

Kent Connect to Support

Find information, advice and guidance on adult social care in Kent. With sections on support in the home and community, caring for someone, health and wellbeing, housing, getting out and about, money and legal as well as a community directory of services in your area.

Web: **https://kent.connecttosupport.org**

Kent district councils

Ashford Borough Council

Web: **www.ashford.gov.uk**

Canterbury City Council

Web: **www.canterbury.gov.uk**

Dartford Borough Council

Web: **www.dartford.gov.uk**

Dover District Council

Web: **www.dover.gov.uk**

Folkstone & Hythe District Council

Web: **www.folkestone-hythe.gov.uk**

Gravesham Borough Council

Web: **www.gravesham.gov.uk**

London Borough of Bexley

Web: **www.bexley.gov.uk**

London Borough of Bromley

Web: **www.bromley.gov.uk**

Maidstone Borough Council

Web: **www.maidstone.gov.uk**

Medway Council

Web: **www.medway.gov.uk**

Sevenoaks District Council

Web: **www.sevenoaks.gov.uk**

Swale Borough Council

Web: **www.swale.gov.uk**

Thanet District Council

Web: **www.thanet.gov.uk**

Tonbridge and Malling Borough Council

Web: **www.tmbc.gov.uk**

Tunbridge Wells Borough Council

Web: **www.tunbridgewells.gov.uk**

Live Well Kent and Medway

A free service to help you improve your mental and physical health and wellbeing.

Tel: **0800 567 7699**

Web: **www.livewellkent.org.uk**

Patient Advice and Liaison Service

Information for patients, their families and carers about health and local health services.

East Kent Hospitals University NHS Foundation Trust

Tel: **01227 783145**

Email: **ekh-tr.pals@nhs.net**

Kent and Medway NHS and Social Care Partnership Trust

Tel: **0800 587 6757** (West Kent).

Tel: **0800 783 9972** (East Kent).

Romney Marsh Community Hub

A Dementia and Me Co-Ordinator can visit you in your own home, free of charge, and can help you:

- develop personalised support for your individual needs;
- access social activities and services;
- offer active support to make living with dementia well a reality; and plan well for the future.

The Community Hub also runs Memory Cafés in New Romney, St Mary's Bay and Dymchurch. For more information, use the following contact details.

Sunflower House, Rolfe Lane, New Romney TN28 8JR
Tel: **01797 363888**

Useful national contacts

Age UK

Tel: **0800 678 1602**

Web: **www.ageuk.org.uk**

Al-Anon Family Groups

Worried about someone's drinking? Help and hope for families and friends of alcoholics.

Helpline: **0800 008 6811** (10.00am to 10.00pm).

Email: **helpline@al-anonuk.org.uk**

Web: **www.al-anonuk.org.uk**

Alzheimer's Society

Tel: **0330 333 0804** (general enquiries).

Tel: **0333 150 3456** (Dementia Connect support line).

Web: **www.alzheimers.org.uk**

Association of Charitable Organisations

A national umbrella body for benevolent charities.

Tel: **0207 255 4480**

Email: **info@aco.uk.net**

Web: **www.aco.uk.net**

British Institute of Learning Disabilities (BILD)

Committed to improving the quality of life for people with a learning disability.

Tel: **0121 415 6960**

Email: **enquiries@bild.org.uk**

Web: **www.bild.org.uk**

Care Choices

Free, independent assistance with finding care providers. Searchable website.

Web: **www.carechoices.co.uk**

Care Quality Commission

Independent regulator of care services in England.

Tel: **0300 061 6161**

Email: **enquiries@cqc.org.uk**

Web: **www.cqc.org.uk**

Care Rights UK

Exists for older people needing, or living in, residential care and the families and friends left behind.

Tel: **0207 359 8148**

Email: **team@carerightsuk.org**

Web: **www.carerightsuk.org**

Carers Trust

Works to improve support, services and recognition for anyone living with the challenges of caring, unpaid, for a family member or friend who is ill, frail, disabled or has mental health or addiction issues.

Tel: **0300 772 9600** • Web: **www.carers.org**

Carers UK

The voice of carers.

Tel: **0808 808 7777** • Web: **www.carersuk.org**

Citizens Advice

Practical, reliable, up-to-date information on a wide range of topics.

Tel: **0800 144 8848**

Web: **www.citizensadvice.org.uk**

Dementia Adventure

Provides supported holidays for people with dementia as an alternative to traditional respite where partners, family, friends or carers can enjoy an outdoor break together. Holidays are usually five days long, can be bespoke, are subsidised and are available to anyone across the UK.

Tel: **01245 237548**

Email: **info@dementiaadventure.co.uk**

Web: **<https://dementiaadventure.org>**

Elderly Accommodation Counsel

Helps older people make informed choices about meeting their housing and care needs.

Web: **www.housingcare.org**

Friends of the Elderly

A charity that supports older people who have a range of practical needs.

Tel: **0207 730 8263** • Email: **enquiries@fote.org.uk**

Web: **www.fote.org.uk**

Homecare Association

Professional association of home care providers from the independent, voluntary, not-for-profit and statutory sectors.

Tel: **0208 661 8188**

Email: **helpline@homecareassociation.org.uk**

Web: **www.homecareassociation.org.uk**



→ Hourglass (formerly Action on Elder Abuse)

Works to protect, and prevent the abuse of, vulnerable older adults.

Tel: **0808 808 8141**

Email: helpline@wearehourglass.org

Web: www.wearehourglass.org

Independent Age

Produces a wide range of guides and factsheets for older people, their families and carers.

Tel: **0800 319 6789**

Email: helpline@independentage.org

Web: www.independentage.org

My Family Our Needs

The lifestyle site for families, carers and practitioners supporting children and young adults with additional needs.

Web: www.myfamilyourneeds.co.uk

National Association for Providers of Activities for Older People (NAPA)

Promotes the importance of activities for older persons.

Tel: **01494 590421**

Email: info@napa-activities.co.uk

Web: <https://napa-activities.co.uk>

National Association of Funeral Directors

Web: www.nafd.org.uk

National Society of Allied and Independent Funeral Directors

Web: www.saif.org.uk

NHS 111

You should call NHS **111** if you:

- need medical help fast, but it is not a 999 emergency;
- do not know who to call for medical help or you

do not have a GP to call; or

- require health information or reassurance about what to do next.

For less urgent health needs, you should still contact your GP in the usual way. The 111 service is also available via 'Typetalk' **18001 111**.

Playlist for Life

A music and dementia charity based in Glasgow and covering the whole of the United Kingdom. Its aim is to ensure everyone living with dementia has access to a personalised playlist and for everyone who cares for them to know how to use it. The charity offers free advice and resources to anyone affected by dementia who could benefit from the power of music. It also provides training for health and social care professionals looking to deliver person-centred care using personalised music.

Tel: **0141 404 0683**

Email: info@playlistforlife.org.uk

Web: www.playlistforlife.org.uk

SANE

SANEline: for advice on mental health issues.

Tel: **0300 304 7000** (4.00pm to 10.00pm daily).

Email: support@sane.org.uk

Web: www.sane.org.uk

Silver Line, The

A 24-hour telephone befriending and advice line.

Tel: **0800 470 8090** • Web: www.thesilverline.org.uk

Veterans' Gateway

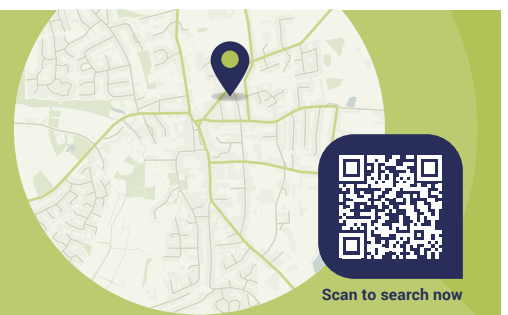
The first point of contact for Armed Forces personnel, veterans and their families seeking information about employability, finances, personal relationships, befriending and more. • Tel: **0808 802 1212**

Web: www.gov.uk/government/collections/find-support-for-veterans-and-their-families

Search for care in your area

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests



Home care providers

Advertisers in **bold**

2Dees Ltd	29	Audley Care Ltd		Boldglen Ltd Medway Swale	33
4life Healthcare Services	29	– Audley Care Mote House	31	Brooklands Homecare Ltd	
57 Shamrock Road	29	Austen Allen Homecare	31	– Edenbridge	33
69 Burroughs Drive Dartford	29	Avante Home Care and Support Service	31	Burham Court	33
Absolute Home Care Kent Ltd	29	Avelo Care	31	Callquest for Care	33
Accessible Care	29	Avengers Prime Care	31	Camelot Lodge	33
Acclaimed Care – Head Office	29	Avenues South East		Care2Victory Services Ltd	35
Active Care Group – Children’s Complex Care	29	Services (ASES)	31	CARE4U – KENT	35
Adejom Staffing Care	29	Avondalecare (Kent) Ltd	31	Care 77 Ltd	33
Affinity Trust – Domiciliary Care Agency South East, Bedford and Northamptonshire	29	AZ Caring Services Ltd	31	Care Advisory & Respite Experts Ltd	33
Agacia Care Ltd	29	Base Business Park, The	31	Care at Home Services (South East) Ltd – Canterbury, Herne Bay & Whitstable	33
Age UK Kent Rivers	29	Beach House	31	Carebridge Staffing Ltd	35
Age UK Maidstone	29	Beam Care Services Ltd	31	Care Company, The	33
Alder Associates Ltd	29	Beeches Homecare Services (Kent)	31	Care First 24 Ltd	35
Alina Homecare – Maidstone	29	Beech Tree Total Care	31	Care in Kent Ltd	35
Alina Homecare Specialist Care – Kent	29	Beersheba Social Care Services Ltd	31	Caremark	35
All About Home Care (Kent)	29	Belmont Homecare Services Ltd	33	Care Matrix Homecare	35
Allerton C&S SE	29	Bethal Manna Care Ltd	33	Caremore Companions	35
Alzheimer’s and Dementia Support Services, Safeharbour Memory Wellbeing Centre	29	Betterliving Care Ltd	33	Carers Choice	35
Amora Care – Main Office	29	Beulah Care Training And Services Ltd	33	Care Sante Kent	35
Angels Home Care (Kent) Ltd – 5 Premier Parade	29	Birchwood Care Services	33	Care Solutions Kent	35
Angy Care Ltd	29	BIS Services – DCS, The	33	CaringHeart Homecare Ltd	35
Apex Prime Care – Kent	29	Blanche Caring Heart Ltd	33	Cartref Homes Supported Living Scheme	35
ApproCare	31	Bliss Homes Adult Services Ltd, The	33	CCK Support Ltd	35
A Rated Homecare Ltd	29	Blossom Home Care Canterbury	33	CCS Care Ltd	35
Ashford Personnel and Solutions Ltd	31	Blossoms Care Services Ltd DCA	33	Ceaseless Care Ltd	35
Ashforhire Professionals Ltd	31	Bluebird Care		Cera – Kent	35
Aspens Supported Living & Outreach (Kent)	31	– Canterbury & Thanet	33	Chameleon Care	35
Aspirations Kent	31	– Folkestone & Dover	33	Chameleon Care Ltd	35
Aspire Home Carers Ltd	31	– Gravesham & Dartford	33	Change Care Services Ltd	35
Athlone Care	31	– Maidstone, Tonbridge & Royal Tunbridge Wells	33	Channel Community Care Ltd	35
Atman Care	31	– Swale	33	Chime Care Ltd	35
Audley Care – Audley Care Willicombe Park	31	– Tunbridge Wells	33	Clarendon Royal Community, The	35
		Bluebird Care – Ashford	33	Clarity Homecare	36
		Bluebird Care – Swale	33	ComCare	36
				Community IW Health Ltd	36
				Community Lifeline	36

Community Support Services	36	Expertise Homecare (Ashford)	37	HLC Care Agency Ltd	41
Compass House	36	Expertise Homecare		Homecare Unique Ltd	41
Complete Home Care	36	(Canterbury)	37	Home Comfort Care	41
Complete Life Ltd	36	Expertise Homecare		Home Instead Senior Care	
Confident Care 24/7	36	(Central & West Kent) Ltd	37	– Canterbury	41
Conscience Care Ltd	36	Expertise Homecare		Home Instead Senior Care	41
Consultus Care and Nursing Ltd	36	(South East Coast)	37	Home Service Complete	
Continuity of Care Services Ltd	36	Extended Caring Ltd	37	Care LLP	41
Courtyard Mews	36	Ezer Care Ltd	37	Ideal Care Services Ltd	41
Cowdrey Place	36	Fam Daily Care Ltd	37	Inchwater Home Care	41
Crossroads Care Kent	36	Faysha Ltd	37	Infinite Oasis Healthcare Ltd	41
CS Hub Ltd	36	Figtree Care Services Ltd	37	Inspire Care Agencies Ltd	41
Curant Care – Ashford	36	First Class Healthcare Ltd	37	Intrinsic Care	41
Curant Care Dartford	36	First Solution Healthcare Ltd	37	Jakky Care Group Ltd	41
Curant Care Kent	36	Folkestone Home Care	38	Jasmine Care South East Ltd	41
Curant Care Maidstone	36	Forever Care Agency	38	Jasper Conrad Group Ltd	41
Decimal Staffing Solutions		Future Home Care Ltd Kent	38	K2Care Services Ltd	41
– Main Office	36	Garden of Kent Homecare Ltd,		Kaplan Care	41
Deluxe Healthcare Services	36	The T/A – The Garden of		Kare Plus Ashford	41
Dependable Homecare Ltd	36	England Homecare	38	K D Care Ltd	41
Devoted Homecare	36	Genkoo Healthcare		Kent Care Consultants Ltd	41
Direct Care (Kent)	36	Services Ltd	38	Kent Carers Ltd – Head Office	42
DMC Consulting Services Ltd		Genuine Care Homecare		Kent Case Management Ltd	42
– Gravesend	36	Services Ltd	38	Kent Enablement at Home	42
Domiciliary Care Agency		Giving Hope Care Ltd	38	Kent Home Care Ltd	42
Kent & Sussex	37	Glorycrown Healthcare Ltd	38	Kent & Medway Domiciliary Care	
Dominion Logic Services	37	GoodOaks Homecare		Agency	41
Domus Live-in Care Ltd	37	– South Kent	38	Kent PBS Service	42
Dunamis Consultancy Ltd	37	Gravesend Care Services	38	Kent SCP (Bowles Lodge)	42
East Kent Mencap	37	Gravity Care Services Ltd	38	Kent Social Care Professionals	
Eclectic Care Ltd	37	Great Prospects Care Ltd	38	Domiciliary Service	42
ECL Healthcare Ltd	37	Greener Pastures Ltd	38	Kevin Cross Case	
Elite At Home	37	Hale Place Farmhouse	38	Management Ltd	42
Elizabeths Rose Home Care	37	Hand To Hand Care Ltd	38	Kresso Care Ltd	42
Ellens Court Care Home	37	Harbour Care Home	38	Krystal Solutions Ltd	42
EL ROI Care Services Ltd	37	Harlon Healthcare Ltd	38	Lagracious Healthcare Ltd	42
Emms Ventures Ltd	37	Haven247 Healthcare Ltd	38	Lakem Care Ltd	42
Enabling Care for You Ltd		Haven Solutionz Ltd	38	LANH	42
Head Office	37	Hawkinge House	38	L'Arche Kent	42
Enspira Ltd	37	Hazeldene House	38	Lauriem Complete Care Ltd	42
Esteem Supported Living Ltd		Head First	38	Liberty Lodge Ltd	42
– Main Office	37	Helping Hands	38	Lifeways Community Care	
Everlasting Arms3327 Care		Henderson Health Care	38	(South London)	42
Pvt Ltd	37	Here2Care (Dartford)	41	Livingstone Care Office	
Everycare West Kent	37	Hever Care Ltd	41	– Innovation House	42
Exclusive Care Services	37	HF Trust – Kent DCA	41	LOD Care and Case	
		Hilton Nursing Partners Ltd	41	Management Ltd	42

London Ondcare Services Ltd	42	PFC Care Ltd	45	SoarStar Ltd	47
Maidstone Home Care Ltd	42	Phoenix Support Ltd	45	Sooth'n Hub Healthcare	
Marbleside Care	42	Plan With Care	45	Ltd – Maidstone	47
March Services Care – Kent	42	Positive Solutions Kent CIC	45	S&R Care Services Ltd	46
Mavin Care Ltd	42	Prepare4care Ltd	45	St. Helens House	47
Maxi Health Care Ltd	43	Prestige Nursing Ltd Dartford	45	Sunnybanks Home Care Service	47
MC Care	43	Pridesupport Healthcare Ltd	45	Superior Healthcare	47
Meridian Community Care Ltd		Priory Supported Living Kent	45	Tashn Ltd	47
– Canterbury	43	PSA Home Care Ltd	45	Tender Loving Carers	47
Meridian Community Care Ltd		Pure Life Homecare	45	Tendi Care	47
– Dover	43	Q Leaf Care Ltd	45	TerraBlu Homecare	47
Meritum Integrated Care LLP	43	Qualified Care Ltd	45	Thanet Holistic Care	48
MidCo Care	43	RaH Bexley & Dartford	45	Town & Country	
MiHomecare – Ramsgate	43	Ready Care Services (Kent) Ltd	45	Homecare Ltd	48
Mission Health UK Ltd	43	Rela Support Services Ltd	45	Turning Point – Kent DCA	48
Moniks Care Services Ltd	43	Respect 4Care Ltd	45	United Response – Kent DCA	48
MRJ Care Ltd		Retons Care and Training		Unite Highland Care	48
t/a MAUCARE Services	43	Services Ltd	46	Unity Care Solutions	
Mrs Lynne Weatherly	43	Right Haven for Care Ltd	46	(Maidstone)	48
My Homecare Bexley &		River Stone (UK) Ltd	46	Utmost Solutions Ltd	48
Greenwich	43	Royal British Legion		Vibrant Home Care	48
My Homecare West Kent	44	Industries Care Agency	46	Vibrant Homecare Thanet	48
MyLife (Kent)	44	Royal Care	46	Viking Care	48
Nationwide Care Staffing	44	Royalcare Ashford	46	Visiting Angels	
Neptune Solutions UK Ltd	44	Royal Care Maidstone	46	North West Kent	48
New Horizons Broad Oak Ltd	44	Royalcare – Thanet	46	Vitality Home Health	
New Option Support Ltd		Rusko Care Ltd	46	Gravesham & Dartford	48
– Main Office	44	Safe Choice Care	46	Vitality Home Health	
Nomase Supported Ltd	44	Saintly Care Ltd	46	(Sevenoaks)	48
No Place Like Home	44	Sanctuary Home Care Ltd		Wave Hill	48
North Home Care	44	– Gravesend	46	WeKare Personal Assistants Ltd	48
Norwyn Community Services	44	S and N Care Ltd	46	Welcome Home	48
Nurse at Home Ltd	44	SAP Care Services Ltd	46	Welcome Support	48
Nurse Plus Kent	44	Savanna Living Ltd	46	Westminster Homecare Ltd	
Oaks Care Holdings Ltd	44	SC Gravesend	46	(Bexley)	48
One 2 One Private Care Services	44	Scope Care Agency	46	Woodchurch House	48
One Step South Domiciliary		SCP Complex Care	46	Wurel House	48
Care Agency	45	SeeAbility		Xplicit Care Solution	48
Open Doors Healthcare		– Kent Supported Living	46	Xtracare Ltd	48
Services Ltd	45	SeeAbility		Your Care	48
Papillon Home Care	45	– Kent Support Service	46	Your Choice	48
Parisse Care Consulting Ltd	45	Seeds Care Ltd	46	Yourlife (Canterbury)	48
Park View Domiciliary Care	45	Seniors Helping Seniors	46	Your Life (Tunbridge Wells)	48
Pcash Healthcare Ltd	45	Serene Home Care Ltd	46	Your Life Your Home	48
PCAS Kent Ltd	45	Shamrock Road	46	Zander Mackenzie Care UK Ltd	48
Penny Care Ltd	45	Share The Care Ltd Office	46		
Pensal Healthcare	45	SilverBirch Healthcare Ltd	46		
Pentacare (Sevenoaks)	45	Simplex Healthcare Ltd	47		

Care homes and care homes with nursing

Advertisers in **bold**

Abbey Lodge Residential Home	101	Beechcare incorporating the Peter Gidney Neurological Centre	86	Broadmeadow	98
Abbotsleigh Dementia Nursing and Residential Care Home	94, 95	Beeches Residential Home, The	78	Broadstreet House	98
Acacia House – Tenterden	77	Beechfields	106	Brook Lodge	87
Adisham House	78	Belmont	73	Broomfield Lodge	81
Alandale Residential Home	89	Benham Lodge	91	Burnham	98
Alexander House – Dover	89	Bethany House Care Home	105	Byfield Court	106
Alison Crescent	89	Bethany Lodge	105	Camelot Lodge	98
Alpine Care Home	97	Betsy Clara Nursing Home	94	Cameron Lodge	87
Ami Group – The Knoll Unit and Ami Court Unit	89	Beulah Lodge Rest Home Ltd	113	Canterbury Adult Support Unit	78
Anderida	73	Birch House	73	Canterbury House Care Home	105
Anro House	87	Birchwood Heights Care Home	86	Capel Grange Residential Home	111
Applecroft Care Home	91	Birchwood House Rest Home	113	Caretech Community Services (No 2) Ltd – 22 Prices Avenue	109
Appleton Lodge	94	Birkin Lodge	115	Carlile Lodge	98
Aquarius Lodge	108	Birling House	93	Carnalea Residential Home	105
Arthur Court	98	Blair Park Residential Care Home	106	Cartref House	106
Ashcroft Nursing Home	110	Blossoms Care Home Ltd	84	Cavell Park Care Home	94
Ashdene House	110	Blythson Ltd – 3 Ashley Avenue	98	Cedar Bungalows	73
Ashford Lodge	73	Blythson Ltd – 33 St John’s Church Road	98	Cedardale Residential Home	93
Ashgold House	89	Blythson Ltd – 5 Ashley Avenue	98	Channel Lea, 12	87
Ashingham House	89	Boldshaves Oast	73	Charing Court Residential Home	73
Ashlea House	73	Bon Secours	87	Chartwell House	109
Ashley Avenue, 95	98	Bowercroft Care Ltd	93	Chase, The	78
Ashley Gardens Care Centre	94	Brabourne Care Centre	77	Chaucer House	79
Ashminster House	77	Bradbury Grange	84	Cherries, The	98
Ashurst House	105	Bradbury House	94	Chestfield House	84
Ashurst Park Care Home	113	Bradfield Residential Home	87	Chestnut Lodge Care Home	111
Aspen House	93	Bradstowe Lodge	108	Chestnuts Care Home, The	91
Aspens Cornford Lane	113	Bradwell House	101	Chippendayle Lodge Residential Care Home	93
Aspley House	106	Brambles Care Home	73	Chipstead Lake – Care Home Physical Disabilities	97
Autumnville	108	Brambling House	89	Chitty Barn	87
Avenues Care Centre, The	108	Brambling Lodge	89	Church Lane	93
Avenues South East – 288 Shipbourne Road	111	Bramblings Residential Home	84	Claremont Care Home	109
Avenues South East – 492 Maidstone Road	93	Brampton Lodge	98	Clarence Place Residences	91
Avenues South East – 87 Westbrook Avenue	108	Brenan House Residential Home	110	Clarendon Royal Community	91
Avondale Castlemount Lodge	87	Breton Court	77	Cleveland House	108
Avondale House	110	Bridge Care Home, The	84	Coach House, The	83
Balgowan Nursing Home	103	Bridge Haven	78	Cooksditch House Nursing and Residential Home	105
Barnes Lodge	113	Bridge House	106	Cornerways Residential Home	101
Barton Court	106	Brightcare	103	Cornford House	113, 115
Barty House Nursing Home	94	Broad Oak Manor Bupa Care Home	86	Cosy Lodge	73
Beach House	108				
Beechcare	103				

Cotswold Lodge	103	Fountains Lodge		Hawkhurst House PRU Ltd	115
Court Lodge	73	Bupa Care Home	113	Hawkinge House	101
Court Regis	107	Garland House	113	Hawkinge House Proactive Assessment Unit	101
Creedy House	105	Generals Meadow	87	Haydon-Mayer	83
Crossways Community	113	Glen, The	89	Hazeldene House	113, 115
Cumberland, The	81	Glendale Lodge	87	Hazelwood Care Home	86
Cumbria House Care Home	98	Glenhurst Lodge	94	Heathfield Residential Home	73
Dale Lodge	92	Gloucester House	97	Hedgerows, 1 and 2	95
Dale Mount	92	Glover House	73	Hengist Field Care Centre	107
Dane End House	110	Goodwins, The	87	Herne Place	81
Deer Park Care Centre	108	Gordon Lodge Rest Home	110	Hevercourt	92
Dickley Court	93	Grange Care Home, The	98	HF Trust – Lympe Place (High Trees and The Beeches)	101
Dover House	91	Grange, The	73	HF Trust – Phillippines Close	97
Eastfield	93	Grange, The	81	High Pines Residential Home Ltd	81
Eastry House	91	Grange, The – Benenden	111	Highfield Care Home	79
Eaton Lodge Nursing Home	111	Gravesham Place Integrated Care Centre	92	Highfield Residential Home	108
Ebbsfleet House	110	Graywood Care Home	109	Highfield Residential Rest Home	101
Echo Square House	92	Green Gables	109	Highland House	78
Eden Cottage	103	Greenbanks	78	Hill Farm	107
Edenbridge Manor Care Home	97	Greenbanks Care Home	93	Hillbeck Residential Care Home	93
Edwin Therapeutic Unit	92	Grenham Bay Court	108	Hillbrow	89
Eglantine Villa		Gresham House	95	Hollies Residential Home, The	92
Bupa Care Home	86	Grimston House	98	Hollies Rest Home, The	113
Elizabeth House	78	Grosvenor Court	98	Holly Cottage	73
Ellens Court Care Home	107	Grove Residential Home, The	93	Holywell Park	97
Elm Lea Residential Care Home	101	H M T Care – 48 Albany Drive	81	Homelands	73
Elvy Court Care Home	107	Hadlows, The	111	Homeleigh	87
Emerson Grange	86	Hailey Residential Care Home, The	81	Homeleigh Farm	103
Emily Jackson Close, 1-3	97	Halden Heights Care Community	77	Hothfield Brain Injury Rehabilitation and Neurological Care Centre	77
Emily Jackson House	97	Hale Place Farmhouse	111	Hyllden Heights Care Home	94
Fairby Grange	84	Hall, The	73	Hythe View	103
Fairlawn Residential Home	93	Halliwell	115	Iden Manor Nursing Home	95
Fairways Residential Home	103	Hallmark Chamberlain Court Luxury Care Home	115	Insight SBS Ltd – 201 London Road	107
Falconer's Court	97	Hamilton's Residential Home	78	Insight Teynham	107
Family Investment (Four) Ltd	78	Hanningfield Retirement Home Ltd	107	Invicta Court	94
Farm House	73	Harbledown Lodge	79	Island Residential Home, The	106
Favorita House Residential Home	81	Harbour Care Home	81	Ivy Bank Residential Care Home	89
Felbrigg House	89	Harmonia Village	91	Ivy Cottage	73
Finn Farm Lodge	98	Harpwood Care Home	97	Juniper	73
Firtree House Nursing Home	115	Harrier Lodge	84	Keele House	110
Fiveways	84	Hartley House Care Home	113		
Foam, The	103	Haslington Lodge Care Home	84		
Folkestone Care Centre	101	Hatfield Lodge	98		
Footprints	78	Hawkhurst House	115		
Forbesville	109				
Forge House	93				

Kent Autistic Trust, The – 118 Beaver Lane	73	Magenta	98	Old Vicarage, The	87
Kent Autistic Trust, The – 165 Jemmett Road	73	Magnolia House	93	Orchard Cottage	107
Kent Autistic Trust, The – 9 Perrys Close	105	Maidstone Care Centre	94	Orchard House	75
Kent House Residential Home	108	Maltreath Residential Care Home	109	Orchard House	82
Kentwood House	86	Manordene	97	Overcliffe House	92
Kimberley Residential Home	81	Maple House	98	Paddock, The	103
King Edward House	78	Maplewood Court Care Home	94	Park View Care Centre	77
Kingsley	82	Marine Parade	84	Pelham Manor	92
Kingston House	78	Martha House	89	Physical Disabilities	95
Kippingtons Nursing Home	97	Martins	110	Pilgrims View	93
L and S Care Homes Ltd – 3 York Terrace	109	Maurice House	108	Pilgrims Way Care Home with Nursing	93
L'Arche Kent Faith House	78	May Lodge	75	Pilgrims Way Care Home with Nursing	94
L'Arche Kent The Rainbow	78	May Morning	75	Pine Lodge Care	107
Laburnum House	98	Mayflower Care Home	92	Poplars Care Centre	94
Lady Dane Farmhouse	105	Maylands	84	Port Regis	108
Laleham, The	82	Meadow View Residential Care Home	78	Priory Mews Care Home	86
Larchmere House Nursing Home	115	Meadowside	87	Ramsgate Care Centre	110
Larchwood Grove	92	Milestone House	87	Ravenlea	98
Lark View Care Home	79	Millfield House	98	Rectory House	93
Laurels, The	75	Milward House	113	Red House Nursing Home, The	79
Laureston House Residential Home	89	Miramar Care Home	111	Reddington House	89
Lavender Fields	97	Mont Calm Residential Home	93	Residential Care Home	85
Lavenders	111	Montfort Manor	77	Rhyme House	107
Learning Disabilities	85	Moordean	106	Richardson Court	75
Lindau Residential Home	105	Mount Ephraim House	113	Riverlea House	89
Little Court Care Home	115	Neptune House	106	Rivermere Retirement and Care Home	97
Little Glen	89	Nesbit House Care Home	97	Rockdale House	97
Little Oyster Residential Home	106	New Bungalow, The	75	Roper House	78
Littlebourne House Residential Care Home	78	Newington Court	107	Rose Cottage	75
Littlecroft	103	Newlands	78	Rose Cottage	103
Loose Court	93	North Lodge Care Home	109	Rose Farm House	110
Loose Valley Nursing Home	94	Oak Avenue, 23	106	Rose House	106
Lower Robin Hood Lane, 146	93	Oakdene Rest Home	106	Rosecroft	103
Lukestone Dementia Nursing Home	94	Oakfield House	78	Rosedene Residential Care Ltd	109
Lulworth House Dementia Residential Care Home	93	Oaklands	75	Roselands	82
Lyndhurst House	75	Oast, The	93	Rosemary Cottage	75
Lyndhurst Rest Home	84	Ocean Heights Residential Home	106	Rosewood Residential Care Home	84
Madeira Lodge Care Home	103	Ocean Swell	110	Roxburgh House	110
		Old Downs Dementia Residential Care Home, The	84	Russell Court Nursing Home	86
		Old Farm House Residential Home, The	78	Rusthall Lodge Care Home	115
		Old Rectory Retirement Home, The	78	Rusthall Respite	113
		Old School House	103	Saltwood Care Centre	103
				Sandgate Manor	98
				Sandwich Road, 55	89

Sapphire House	93	St Winifred's Dementia Residential Care Home	87	Welcome Home	106
Saxon Lodge Residential Home Ltd	79	St Winifred's Dementia Residential Care Home	89	Welcome House – Ruby Lodge	92
School Lane	107	St. Helens House	106	Welcome House – The Cedars	107
Seabourne House	103	Staplehurst Manor Bupa Care Home	95	Wellington House	87
Seabreezes	103	Stanholm Residential Care Home for the Elderly	97	Wells House Nursing Home	101
Seabrook Road, 24	101	Stonebridge House	93	Wells Lodge Nursing Home	101
Seabrook Road, 26	101	Street, The, 1	106	West Gate, The	111
Seahaven	87	Strode Park House	83	West Hill Care Home	86
Seaview	101	Summerlands	75	West View Integrated Care Centre	77
Sense – 163 Newington Road	110	Sunnyfields	106	Westbank Care Home	113
Sense – 89 Hastings Avenue	109	Sussex Avenue, 26A	79	Westbrook House Integrated Care Centre	110
Seven Springs – Care Home Physical Disabilities	113	Sutton Valence Care Home	94	Westbury House	87
Seymour House	82	Swerford House	89	Westcliffe Villa	110
Shakti Lodge	84	Tamarisk	105	Westerham Place Residential Care Home	97
Sheerstone, 19	107	Tanglewood	101	Westview	101
Sheerstone, 6a	107	Tarrys Residential Home	83	Wheatfield Drive	111
Sheringham House	92	Temple Ewell Nursing Home	91	Whiston House	75
Sholden Hall Residential Retreat	87	Terrance House	109	White Cliffs Lodge	91
Shore Lodge – Care Home	86	Thorndene	89	Whitebirch Lodge	83
Shottendane Nursing Home	110	Tonbridge House Care Home	113	Whitfield	91
Singleton Nursing and Residential Home Ltd	77	Tralee Rest Home	84	Whitstable House	84
Smock Acre	79	Treetops Residential Home	109	Whitstable Nursing Home	84
Sobell Lodge – Care Home	95	Tristford	101	Willow Tree Lodge	79
Sonia Lodge	87	Tudor Lodge	101	Willows Care Southern Ltd	109
Sonya Lodge Dementia	86	Tulipa House	109	Willows Residential Care Home	106
Southfields	75	Tunbridge Wells Care Centre	115	Wilmington Manor Bupa Care Home	86
Southlands	93	Tunbury Avenue	93	Wimbledon House Residential Care Home	83
Sovereign House	82	Turketel Road	101	Winchester House	92
Spencer House	108	Turnbull Close	86	Winchester House	106
Springfield House	108	Twyford House	89	Withens Nursing Home	92
St Anselm's Nursing Home	89	Tynwald Residential Home	103	Wolverton Court	91
St Brannocks	105	Ulcomb House	107	Wombwell Hall	86
St Brelades	82	United Response – 1 St Alphege Road	91	Woodchurch House	75, 77
St Claire's Care Home	101	Upton House	87	Woodford House	86
St Heliers Hotel	101	Vale Residential Care Home, The	94	Woodgate	94
St James House	86	Valley House in the Vineyard Ltd	79	Woodside Residential Care Home	91
St James Mews	86	Villa Maria	103	Woodstock Dementia and Residential Care Home	107
St Margaret's Nursing Home	103	Walmer Care Centre	87	Wychdene Care Home	108
St Martins	84	Wantsum Lodge	110	Yew Tree House	75
St Michael's Nursing Home	111	Warren Lodge Bupa Care Home	77	Yoakley House Care Home	109
St Michaels	89	Warwick Park Care Home	115		
St Peter's Care Home	83	Weald Heights	97		
St Peters Home	109				
St Peters Row Delarue Close	111				
St Stephens Nursing Home	91				

Learning disability providers

Advertisers in **bold**

Adisham House	78	Caretech Community	Grosvenor Court	98
Alison Crescent	89	Services (No 2) Ltd	Hadlows, The	111
Anderida	73	– 22 Prices Avenue	Hall, The	73
Anro House	87	Carlile Lodge	Harbour Care Home	81
Ashdene House	110	Cartref House	Hedgerows, 1 and 2	95
Ashford Lodge	73	Cedar Bungalows	HF Trust – Lympe Place (High	
Ashgold House	89	Channel Lea, 12	Trees and The Beeches)	101
Ashingham House	89	Cherries, The	HF Trust – Phillippines Close	97
Ashlea House	73	Chippendayle Lodge Residential	Hill Farm	107
Ashley Avenue, 95	98	Care Home	Hillbrow	89
Ashurst House	105	Chipstead Lake – Care Home	Holly Cottage	73
Aspens Cornford Lane	113	Physical Disabilities	Homelands	73
Aspley House	106	Chitty Barn	Homeleigh Farm	103
Autumnville	108	Church Lane	Iden Manor Nursing Home	95
Avenues South East		Cleveland House	Insight SBS Ltd	
– 288 Shipbourne Road	111	Coach House, The	– 201 London Road	107
Avenues South East		Cosy Lodge	Insight Teynham	107
– 492 Maidstone Road	94	Cotswold Lodge	Ivy Cottage	73
Avenues South East		Court Lodge	Juniper	73
– 87 Westbrook Avenue	108	Crossways Community	Kent Autistic Trust, The	
Avondale Castlemount Lodge	87	Dane End House	– 118 Beaver Lane	73
Avondale House	110	Deer Park Care Centre	Kent Autistic Trust, The	
Beach House	108	Dickley Court	– 165 Jemmett Road	73
Beechcare	103	Eastry House	Kent Autistic Trust, The	
Beeches Residential		Ebbsfleet House	– 9 Perrys Close	105
Home, The	78	Echo Square House	King Edward House	78
Belmont	73	Eden Cottage	Kingsley	82
Benham Lodge	92	Edwin Therapeutic Unit	Kingston House	78
Birch House	73	Ellens Court Care Home	L and S Care Homes Ltd	
Birling House	94	Emily Jackson Close, 1-3	– 3 York Terrace	109
Blossoms Care Home Ltd	84	Falconer's Court	L'Arche Kent Faith House	78
Blythson Ltd		Family Investment (Four) Ltd	L'Arche Kent The Rainbow	78
– 3 Ashley Avenue	98	Farm House	Laburnum House	98
Blythson Ltd		Felbrigg House	Lady Dane Farmhouse	105
– 33 St John's Church Road	98	Finn Farm Lodge	Larchwood Grove	92
Blythson Ltd – 5 Ashley Avenue	98	Fiveways	Learning Disabilities	85
Boldshaves Oast	73	Foam, The	Little Glen	89
Bon Secours	87	Footprints	Little Oyster Residential	
Brabourne Care Centre	77	Forbesville	Home	106
Bradbury House	95	Forge House	Littlecroft	103
Bradwell House	101	Glen, The	Lower Robin Hood Lane, 146	94
Bridge House	106	Glover House	Lyndhurst House	75
Brightcare	103	Goodwins, The	Magenta	98
Broadstreet House	98	Gordon Lodge Rest Home	Magnolia House	94
Burnham	98	Grange, The	Maple House	98
Byfield Court	106	Grange, The – Benenden	Martha House	89
Cameron Lodge	87	Greenbanks	Martins	110
Canterbury Adult Support Unit	78	Gresham House	May Lodge	75

Learning disability providers continued

Advertisers in **bold**

May Morning	75	Rosemary Cottage	75	St. Helens House	106
Maylands	84	Rusthall Respite	113	Stonebridge House	94
Meadowside	87	Sandgate Manor	98	Street, The, 1	106
Milestone House	87	Sandwich Road, 55	89	Summerlands	75
Millfield House	98	School Lane	107	Sunnyfields	106
Moordean	106	Seabourne House	103	Sussex Avenue, 26A	79
Neptune House	106	Seabreezes	103	Swerford House	89
New Bungalow, The	75	Seabrook Road, 24	101	Tamarisk	105
Newlands	78	Seabrook Road, 26	101	Tanglewood	101
Oak Avenue, 23	106	Seahaven	87	Tarrys Residential Home	83
Oaklands	75	Seaview	101	Thorndene	89
Old School House	103	Sense – 163 Newington Road	110	Tristford	101
Orchard Cottage	107	Sense – 89 Hastings Avenue	109	Tunbury Avenue	94
Orchard House	75	Seven Springs – Care Home		Turketel Road	101
Overcliffe House	92	Physical Disabilities	113	Turnbull Close	86
Paddock, The	103	Seymour House	82	Twyford House	89
Pelham Manor	92	Sheerstone, 19	107	Ulcomb House	107
Physical Disabilities	95	Sheerstone, 6a	107	Valley House in the	
Poplars Care Centre	95	Sheringham House	92	Vineyard Ltd	79
Ravenlea	98	Shore Lodge – Care Home	86	Welcome Home	106
Rectory House	94	Smock Acre	79	Wellington House	87
Reddington House	89	Sobell Lodge – Care Home	95	Westbury House	87
Residential Care Home	85	Southfields	75	Westcliffe Villa	110
Rhyme House	107	Southlands	94	Westview	101
Richardson Court	75	Springfield House	108	Wheatfield Drive	111
Roper House	78	St Brannocks	105	Whiston House	75
Rose Cottage	75	St James House	86	White Cliffs Lodge	91
Rose Cottage	103	St James Mews	86	Winchester House	106
Rose Farm House	110	St Michael's Nursing Home	111	Wolverton Court	91
Rose House	106	St Michaels	89	Woodgate	95
Rosecroft	103	St Peters Row Delarue Close	111	Woodside Residential	
Roselands	82	St Stephens Nursing Home	91	Care Home	91

Physical disability providers

Acacia House – Tenterden	77	Barty House Nursing Home	95	Bradbury House	95
Alpine Care Home	97	Beechcare	103	Bradwell House	101
Appleton Lodge	95	Beechcare incorporating		Brambles Care Home	73
Ashcroft Nursing Home	110	the Peter Gidney Neurological		Brambling House	89
Ashdene House	110	Centre	86	Brambling Lodge	89
Ashford Lodge	73	Benham Lodge	92	Bridge Care Home, The	84
Ashgold House	89	Bethany House Care Home	105	Broad Oak Manor	
Ashley Avenue, 95	98	Bethany Lodge	105	Bupa Care Home	86
Ashurst House	105	Beulah Lodge Rest Home Ltd	113	Broadmeadow	98
Ashurst Park Care Home	113	Birchwood Heights Care Home	86	Burnham	98
Avenues South East		Birling House	94	Byfield Court	106
– 87 Westbrook Avenue	108	Blossoms Care Home Ltd	84	Cameron Lodge	87

Canterbury Adult Support Unit	78	Harmonia Village	91	New Bungalow, The	75
Chartwell House	109	Harpwood Care Home	97	Newington Court	107
Chaucer House	79	Harrier Lodge	84	Ocean Heights Residential	
Chestfield House	84	Hawkhurst House	115	Home	106
Chestnut Lodge Care Home	111	Hawkhurst House PRU Ltd	115	Ocean Swell	110
Chestnuts Care Home, The	92	Hawkinge House	101	Old Farm House Residential	
Chippendayle Lodge Residential		Hawkinge House Proactive		Home, The	78
Care Home	93	Assessment Unit	101	Old Rectory Retirement	
Chipstead Lake – Care Home		Heathfield Residential Home	73	Home, The	78
Physical Disabilities	97	Hedgerows, 1 and 2	95	Orchard House	75
Chitty Barn	87	Hengist Field Care Centre	107	Orchard House	82
Church Lane	94	Hevercourt	92	Poplars Care Centre	95
Coach House, The	83	Highfield Care Home	79	Ravenlea	98
Cooksditch House Nursing		Hill Farm	107	Rectory House	94
and Residential Home	105	Hollies Rest Home, The	113	Red House Nursing Home, The	79
Cornford House	113, 115	Hothfield Brain Injury		Rhyme House	107
Creedy House	105	Rehabilitation and		Rivermere Retirement	
Dane End House	110	Neurological Care Centre	77	and Care Home	97
Dickley Court	94	Hyllden Heights Care Home	95	Roper House	78
Dover House	91	Iden Manor Nursing Home	95	Rose Cottage	103
Eastry House	91	Island Residential Home, The	106	Rosemary Cottage	75
Eaton Lodge Nursing Home	111	Kentwood House	86	Rosewood Residential	
Edenbridge Manor Care Home	97	Kimberley Residential Home	81	Care Home	84
Ellens Court Care Home	107	King Edward House	78	Roxburgh House	110
Elvy Court Care Home	107	Lady Dane Farmhouse	105	Russell Court Nursing Home	86
Emerson Grange	86	Larchwood Grove	92	Rusthall Lodge Care Home	115
Emily Jackson Close, 1-3	97	Lark View Care Home	79	Rusthall Respite	113
Emily Jackson House	97	Lavender Fields	97	Saltwood Care Centre	103
Fairways Residential Home	103	Little Oyster Residential		Sandgate Manor	98
Falconer's Court	97	Home	106	Sapphire House	94
Foam, The	103	Littlebourne House Residential		School Lane	107
Folkestone Care Centre	101	Care Home	78	Seabreezes	103
Footprints	78	Littlecroft	103	Seabrook Road, 26	101
Fountains Lodge		Loose Court	94	Seahaven	87
Bupa Care Home	113	Loose Valley Nursing Home	95	Sense – 89 Hastings Avenue	109
Gloucester House	97	Lower Robin Hood Lane, 146	94	Seven Springs – Care Home	
Glover House	73	Manordene	97	Physical Disabilities	113
Goodwins, The	87	Maplewood Court Care Home	95	Sheringham House	92
Gordon Lodge Rest Home	110	Martha House	89	Smock Acre	79
Grange Care Home, The	98	Mayflower Care Home	92	Sobell Lodge – Care Home	95
Grange, The	73	Meadow View Residential		Southfields	75
Greenbanks	78	Care Home	78	Spencer House	108
H M T Care – 48 Albany Drive	81	Meadowside	87	Springfield House	108
Hallmark Chamberlain Court		Milestone House	87	St James House	86
Luxury Care Home	115	Millfield House	98	St James Mews	86
Hamilton's Residential Home	78	Miramar Care Home	111	St Stephens Nursing Home	91
		Montfort Manor	77		
		Mount Ephraim House	113		

St Winifred's Dementia Residential Care Home	87	Tamarisk	105	Westbank Care Home	113
St Winifred's Dementia Residential Care Home	89	Thorndene	89	Whitstable House	84
St. Helens House	106	Tristford	101	Wilmington Manor	
Staplehurst Manor		Tunbridge Wells Care Centre	115	Bupa Care Home	86
Bupa Care Home	95	Tunbury Avenue	94	Winchester House	92
Strode Park House	83	Turnbull Close	86	Winchester House	106
Sussex Avenue, 26A	79	Welcome Home	106	Woodchurch House	75, 77
		West Gate, The	111	Woodford House	86
		West Hill Care Home	86	Woodgate	95

Dementia care providers

Abbotsleigh Dementia Nursing and Residential Care Home	94, 95	Canterbury Adult Support Unit	78	Elvy Court Care Home	107
Acacia House – Tenterden	77	Canterbury House		Emerson Grange	86
Alexander House – Dover	89	Care Home	105	Emily Jackson House	97
Alpine Care Home	97	Capel Grange Residential Home	111	Fairby Grange	84
Applecroft Care Home	91	Carlile Lodge	98	Fairlawn Residential Home	94
Aquarius Lodge	108	Carnalea Residential Home	105	Fairways Residential Home	103
Ashcroft Nursing Home	110	Cavell Park Care Home	95	Falconer's Court	97
Ashley Gardens Care Centre	94	Cedardale Residential Home	94	Favorita House Residential Home	81
Ashminster House	77	Chartwell House	109	Folkestone Care Centre	101
Ashurst Park Care Home	113	Chase, The	78	Fountains Lodge	
Avenues Care Centre, The	108	Chaucer House	79	Bupa Care Home	113
Barnes Lodge	113	Chestfield House	84	Glenhurst Lodge	95
Barton Court	106	Chestnut Lodge Care Home	111	Gloucester House	97
Barty House Nursing Home	95	Chestnuts Care Home, The	92	Grange, The	73
Beechcare incorporating the Peter Gidney Neurological Centre	86	Chippendayle Lodge Residential Care Home	93	Gravesham Place Integrated Care Centre	92
Betsy Clara Nursing Home	95	Chitty Barn	87	Greenbanks	78
Beulah Lodge Rest Home Ltd	113	Claremont Care Home	109	Greenbanks Care Home	94
Birchwood Heights Care Home	86	Clarendon Royal Community	92	Halden Heights Care Community	77
Birkin Lodge	115	Cornerways Residential Home	101	Hale Place Farmhouse	111
Blair Park Residential Care Home	106	Cornford House	113, 115	Hallmark Chamberlain Court Luxury Care Home	115
Blossoms Care Home Ltd	84	Court Regis	107	Hamilton's Residential Home	78
Blythson Ltd – 5 Ashley Avenue	98	Creedy House	105	Harbledown Lodge	79
Bowercroft Care Ltd	94	Cumberland, The	81	Harmonia Village	91
Brabourne Care Centre	77	Dale Lodge	92	Harpwood Care Home	97
Bradbury Grange	84	Dale Mount	92	Harrier Lodge	84
Bradbury House	95	Dickley Court	94	Hartley House Care Home	113
Bradstowe Lodge	108	Dover House	91	Haslington Lodge Care Home	84
Brambling House	89	Eastfield	94	Hatfield Lodge	98
Bridge Care Home, The	84	Eastry House	91	Hawkhurst House	115
Bridge Haven	78	Edenbridge Manor Care Home	97	Hawkhurst House PRU Ltd	115
Broadmeadow	98	Eglantine Villa		Hawkinge House	101
Broomfield Lodge	81	Bupa Care Home	86	Hawkinge House Proactive Assessment Unit	101
		Elizabeth House	78		
		Ellens Court Care Home	107		

Haydon-Mayer	83	Milward House	113	St Peters Home	109
Hazeldene House	113, 115	Miramar Care Home	111	St Stephens Nursing Home	91
Hazelwood Care Home	86	Mont Calm Residential Home	94	St Winifred's Dementia Residential Care Home	87
Hengist Field Care Centre	107	Montfort Manor	77	St Winifred's Dementia Residential Care Home	89
Herne Place	81	Mount Ephraim House	113	St. Helens House	106
Hevercourt	92	Nesbit House Care Home	97	Stanholm Residential Care Home for the Elderly	97
High Pines Residential Home Ltd	81	Newington Court	107	Tarrys Residential Home	83
Highfield Care Home	79	North Lodge Care Home	109	Temple Ewell Nursing Home	91
Hillbeck Residential Care Home	93	Oakdene Rest Home	106	Terrance House	109
Hollies Rest Home, The	113	Oakfield House	78	Tonbridge House Care Home	113
Hyllden Heights Care Home	95	Ocean Heights Residential Home	106	Tralee Rest Home	84
Invicta Court	95	Old Downs Dementia Residential Care Home, The	84	Tudor Lodge	101
Iden Manor Nursing Home	95	Old Farm House Residential Home, The	78	Tulipa House	109
Island Residential Home, The	106	Old Vicarage, The	87	Tunbridge Wells Care Centre	115
Ivy Bank Residential Care Home	89	Park View Care Centre	77	Upton House	87
Keele House	110	Physical Disabilities	95	Vale Residential Care Home, The	94
Kent House Residential Home	108	Pilgrims View	93	Villa Maria	103
Kimberley Residential Home	81	Pilgrims Way Care Home with Nursing	94	Walmer Care Centre	87
King Edward House	78	Pilgrims Way Care Home with Nursing	95	Wantsum Lodge	110
Kingston House	78	Pine Lodge Care	107	Warren Lodge Bupa Care Home	77
Kippingtons Nursing Home	97	Poplars Care Centre	95	Weald Heights	97
Laleham, The	82	Port Regis	108	Welcome Home	106
Larchmere House Nursing Home	115	Priory Mews Care Home	86	West Gate, The	111
Lark View Care Home	79	Rectory House	94	West Hill Care Home	86
Laureston House Residential Home	89	Residential Care Home	85	West View Integrated Care Centre	77
Lavender Fields	97	Riverlea House	89	Westbank Care Home	113
Lavenders	111	Rivermere Retirement and Care Home	97	Westbrook House Integrated Care Centre	110
Learning Disabilities	85	Roper House	78	Whitfield	91
Lindau Residential Home	105	Rose Cottage	103	Whitstable House	84
Littlebourne House Residential Care Home	78	Rosewood Residential Care Home	84	Whitstable Nursing Home	84
Loose Court	94	Saltwood Care Centre	103	Willow Tree Lodge	79
Lukestone Dementia Nursing Home	95	Saxon Lodge Residential Home Ltd	79	Willows Care Southern Ltd	109
Lulworth House Dementia Residential Care Home	94	Shakti Lodge	84	Winchester House	92
Lyndhurst Rest Home	84	Sholden Hall Residential Retreat	87	Winchester House	106
Madeira Lodge Care Home	103	Sonia Lodge	87	Wombwell Hall	86
Maidstone Care Centre	95	Sonya Lodge Dementia	86	Woodchurch House	75, 77
Manordene	97	Spencer House	108	Woodford House	86
Maplewood Court Care Home	95	St Anselm's Nursing Home	89	Woodgate	95
Mayflower Care Home	92	St Brelades	82	Woodside Residential Care Home	91
Meadow View Residential Care Home	78	St Claire's Care Home	101	Woodstock Dementia and Residential Care Home	107
		St Heliers Hotel	101		
		St Martins	84		
		St Michael's Nursing Home	111		

Mental health providers

Advertisers in **bold**

Wychdene Care Home	108	Folkestone Care Centre	101	Care Home with Nursing	95
Yew Tree House	75	Forge House	94	Poplars Care Centre	95
Anderida	73	Glenhurst Lodge	95	Rectory House	94
Anro House	87	Gravesham Place Integrated		Rhyme House	107
Arthur Court	98	Care Centre	92	Rivermere Retirement	
Ashdene House	110	Graywood Care Home	109	and Care Home	97
Ashingham House	89	Greenbanks	78	Roper House	78
Ashley Avenue, 95	98	Hailey Residential Care		Rose House	106
Aspen House	94	Home, The	81	Sapphire House	94
Avenues Care Centre, The	108	Harbour Care Home	81	School Lane	107
Avondale Castlemount Lodge	87	Harrier Lodge	84	Seabreezes	103
Avondale House	110	Hawkinge House	101	Seabrook Road, 24	101
Beach House	108	Hazeldene House	113, 115	Seabrook Road, 26	101
Beeches Residential		Hill Farm	107	Seaview	101
Home, The	78	Hillbrow	89	St Anselm's Nursing Home	89
Betsy Clara Nursing Home	95	Homeleigh	87	St Brannocks	105
Beulah Lodge Rest Home Ltd	113	Homeleigh Farm	103	St James House	86
Bradwell House	101	King Edward House	78	St James Mews	86
Camelot Lodge	98	Lark View Care Home	79	St. Helens House	106
Cameron Lodge	87	Laurels, The	75	Stanholm Residential Care	
Cedar Bungalows	73	Little Oyster Residential		Home for the Elderly	97
Chitty Barn	87	Home	106	Stonebridge House	94
Clarendon Royal Community	92	Littlebourne House Residential		Street, The, 1	106
Cornford House	113, 115	Care Home	78	Sunnyfields	106
Crossways Community	113	Lulworth House Dementia		Temple Ewell Nursing Home	91
Dane End House	110	Residential Care Home	94	United Response	
Deer Park Care Centre	108	Madeira Lodge Care Home	103	- 1 St Alphege Road	91
Dover House	91	Maltreath Residential		Welcome House - The Cedars	107
Edwin Therapeutic Unit	92	Care Home	109	Welcome House - Ruby Lodge	92
Elizabeth House	78	Marine Parade	84	Wellington House	87
Ellens Court Care Home	107	May Morning	75	West Gate, The	111
Fairby Grange	84	Old Rectory Retirement		Westcliffe Villa	110
Falconer's Court	97	Home, The	78	Whiston House	75
Fiveways	84	Pilgrims Way		White Cliffs Lodge	91
Foam, The	103	Care Home with Nursing	94	Wimbledon House Residential	
		Pilgrims Way		Care Home	83
				Woodchurch House	75, 77

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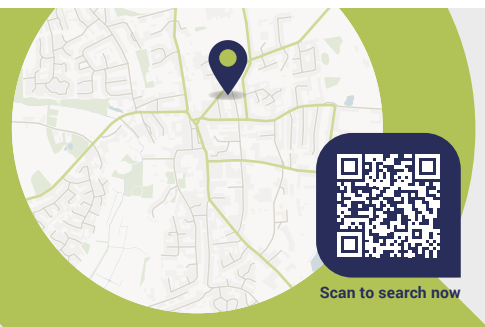
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Abbotsleigh Mews	63	Cathrolls Care UK Ltd	34	Kent Homecare	20, 40, 54
Adelaide Care Home	60, 61	Charing Healthcare		KARE Plus	24, inside back cover
Agincare	18, 72		Outside back cover	KICA	6
AHE Services Ltd	28	Charing House		Memory Lane Cafe	39
All About Care	81, 83		Outside back cover	My Family, Our Needs	17
Anchor	104	Clarkson Wright & Jakes		Nurseplus Care At Home	22
Amherst Court	58		Solicitors and Notaries	Opus Care	100
Ashwood Healthcare		Copper Beeches Care Home	58	Park View	Outside back cover
	Inside front cover	Crownwood Healthcare	90	Pembroke House	66
Avante Care & Support	28, 58	Edendale Lodge	85	Rochester Care Home	72
Avery Healthcare	60, 61	Elmstead	63	Royal British Legion	109
Barchester	68, 77, 82, 92, 95, 107	Frogna House Care Home	60, 61	Royal Naval Benevolent Trust,	
Belmont Healthcare	85	Four Seasons	58	The	66
Bluebird Care	32	Friston House	68	Safe Quarter South	111
BUPA	63	Fort Horsted Nursing Home	90	Sambhana Care	47
Byron Lodge Nursing Home	90	Furley Page	68	Sidcup, The	63
Care Choices		Greensleeves Care	99	Vitality Live-in Care	26
	7, 18, 25, 28, 30, 43, 47, 53, 75,	Healthcare Homes	95		
	100, 104, 120, 133, 134	Helping Hands	19		
Care Infinity Solutions	34	Hythe Care	102		

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Professional Care Services in Ashford

Our aim at Kare Plus Ashford is to deliver the highest possible standard of care and first class customer service. We are passionate about the quality of care we provide and our ethos is echoed by our staff.

Inspected and rated

Good



All of our care packages are tailor made as we believe care should be as **individual as you are**. Whether you are looking for **long-term care**, want a **helping hand** for a few hours a week or require round-the-clock **specialist nursing care**, Kare Plus Ashford can offer you affordable solutions. We are here to help you stay in your home; surrounded by the things you know and love with family, friends and neighbours nearby.



Services

- ▶ Working with us
- ▶ Live-in Care
- ▶ Supported Living
- ▶ Respite Care
- ▶ Mental Health support
- ▶ Dementia Care
- ▶ End of Life Care
- ▶ Elderly Care
- ▶ Spinal Injury
- ▶ Homecare Services
- ▶ Complex Care & SIS

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CHARING HEALTHCARE

committed to care and support



Charing Healthcare

A family run company providing residential, dementia and nursing care for over 20 years in and around Maidstone, Sittingbourne, Gillingham, Dartford & Dover.



Blair Park
Care Home
01795 423695
Sittingbourne



Chippendayle Lodge
Care Home
01622 859230
Harrietsham



Charing House
Care & Nursing Home
01634 584600
Gillingham



Hillbeck
Care Home
01622 737847
Bearsted



Park View
Care Home
01634 584607
Gillingham



Rosewood
Care Home
01322 385880
Dartford



St. Stephens
Learning Disability Home
01304 202864
Dover



The Oast
Care Home
01622 752969
Maidstone



The Vale
Care Home
01622 762332
Maidstone



Woodside
Care Home
01304 825713
Dover